Public Document Pack

BARNSLEY Metropolitan Borough Council

MEETING:	Cabinet
DATE:	Wednesday, 12 December 2018
TIME:	10.00 am
VENUE:	Reception Room, Barnsley Town Hall

AGENDA

1. Declaration of pecuniary and non-pecuniary interests

2. Leader - Call-in of Cabinet decisions

Minutes

3. Minutes of the previous meeting held on 28th November, 2018 (Cab.12.12.2018/3) *(Pages 3 - 6)*

Items for Noting

4. Decisions of Cabinet Spokespersons (Cab.12.12.2018/4) *(Pages 7 - 8)*

Petitions

5. Petitions received under Standing Order 44 (Cab.12.12.2018/5)

Items for Decision/Recommendation to Council

Joint People (Achieving Potential) and Place Spokespersons

6. Secondary School Place Planning (Cab.12.12.2018/6) *(Pages 9 - 14)*

7. Penistone Grammar School Enlargement Update (Cab.12.12.2018/7) *(Pages 15 - 24)*

Place Spokesperson

8. Local Plan Update (Cab.12.12.2018/8) *(To Follow)*
RECOMMENDATION TO FULL COUNCIL ON 3RD JANUARY, 2019

9. Neighbourhood Planning - Scheme of Delegation (Cab.12.12.2018/9) *(Pages 25 - 32)*

Communities Spokesperson

10. Feedback from the Libraries Review Public Consultation (Cab.12.12.2018/10) *(Pages 33 - 194)*

11. Creation of a Shared Accommodation Team (Cab.12.12.2018/11) *(Pages 195 - 210)*

To: Chair and Members of Cabinet:-

Councillors Houghton CBE (Chair), Andrews BEM, Bruff, Cheetham, Gardiner, Howard, Miller and Platts

Cabinet Support Members:

Councillors Franklin, Frost, Daniel Griffin, Pourali, Saunders and Tattersall

Chair of Overview and Scrutiny Committee
Chair of Audit Committee

Diana Terris, Chief Executive
Rachel Dickinson, Executive Director People
Matt Gladstone, Executive Director Place
Wendy Lowder, Executive Director Communities
Julia Burrows, Director Public Health
Andrew Frosdick, Executive Director Core Services
Alison Brown, Service Director Human Resources and Business Support
Michael Potter, Service Director Business Improvement and Communications
Neil Copley, Service Director Finance
Katie Rogers, Head of Communications and Marketing
Anna Marshall, Scrutiny Officer
Ian Turner, Service Director, Council Governance

Corporate Communications and Marketing

Please contact Ian Turner on email governance@barnsley.gov.uk

Tuesday, 4 December 2018

BARNSLEY Metropolitan Borough Council

MEETING:	Cabinet
DATE:	Wednesday, 28 November 2018
TIME:	10.00 am
VENUE:	Reception Room, Barnsley Town Hall

MINUTES

Present Councillors Houghton CBE (Chair), Andrews BEM, Bruff, Cheetham, Gardiner, Daniel Griffin (for Howard), Miller and Platts

Members in Attendance: Councillors Franklin, Frost, Pourali, Saunders, Sheard and Tattersall

133. Declaration of pecuniary and non-pecuniary interests

There were no declarations of pecuniary or non-pecuniary interests.

134. Leader - Call-in of Cabinet decisions

The Leader reported that no decisions from the previous meeting held on 14th November, 2018 had been called in.

135. Minutes of the previous meeting held on 14th November, 2018 (Cab.28.11.2018/3)

The minutes of the meeting held on 14th November, 2018 were taken as read and signed by the Chair as a correct record.

136. Decisions of Cabinet Spokespersons (Cab.28.11.2018/4)

The Record of Decisions taken by Cabinet Spokespersons under delegated powers during the week ending 16th November, 2018 were noted.

137. Petitions received under Standing Order 44 (Cab.28.11.2018/5)

It was reported that no petitions had been received under Standing Order 44.

Core Services Spokesperson

138. Corporate Plan Performance Report - Quarter 2 ending 30th September 2018 (Cab.28.11.2018/6)

RESOLVED:-

(i) that the Corporate Plan Performance Report for Quarter 2 (July to September 2018), as detailed in the report now submitted, be noted;

(ii) that a follow-up report be received arising from the Quarter 2 report on OC5 – Energy derived from renewable sources;

(iii) that the inclusion of the Stronger Communities quarterly narrative report which details the contribution of Area Councils and Ward Alliances to the Corporate Plan priorities and outcomes be noted; and

(iv) that the report be shared with the Overview and Scrutiny Committee to inform and support their ongoing work programme.

139. Corporate Financial Performance Report - Quarter 2 ending 30th September 2018 (Cab.28.11.2018/7)

RESOLVED:-

(i) that the Corporate Financial Performance Report for Quarter 2 ending 30th September, 2018, as set out in the report now submitted, be noted;

(ii) that Executive Directors/Service Directors (where appropriate) be requested to provide detailed plans on how their forecast overspends will be brought back into line with existing budgets on a recurrent basis;

(iii) that approval be given to the write off of £1.052m historical debt (£1.013m General Fund/£0.039m HRA) as shown at paragraph 5.11 of the report;

(iv) that the budget virements detailed at Appendix 1 of the report, be approved; and

(v) that the challenging financial environment facing the Council despite the positive Quarter 2 position be noted.

140. Capital Programme Performance Report - Quarter 2 ending 30th September 2018 (Cab.28.11.2018/8)

RESOLVED:-

(i) that the 2018/19 Capital Programme Performance for Quarter 2 ending 30th September, 2018 and the overall five year Capital Programme position, as set out in the report now submitted, be noted;

(ii) that approval be given for the 2018/19 scheme slippage totalling £5.706m (paragraphs 5.4, 5.5 and Appendix B refer);

(iii) that the total net increase in scheme costs in 2018/19 of £0.769m (as detailed in paragraph 5.6 and Appendix B) be approved; and

(iv) that approval be given to the net decrease in scheme costs in future years totalling £0.389m (as set out in paragraph 5.7 and Appendix B).

141. Treasury Management Activities and Leasing Review - Quarter 2 ending 30th September 2018 (Cab.28.11.2018/9)

RESOLVED:-

(i) that the Treasury Management and Leasing Activities undertaken in Quarter 2 ending 30th September, 2018, as set out in the report now submitted, be noted;

(ii) that the Prudential and Treasury Indicators detailed in Appendix 2 of the report be noted; and

RECOMMENDATION TO FULL COUNCIL ON 29TH NOVEMBER, 2018:-

(iii) that the revised 2018/19 Investment Limits, as set out in the table at paragraph 6.7, be recommended to Full Council for approval.

Place Spokesperson

142. Barnsley Rail Vision 2018 Key Messages (Cab.28.11.2018/10)

RESOLVED:-

(i) that the Barnsley Rail Vision 2018 Key Messages, as set out in Appendix 1 to the report now submitted, be endorsed; and

(ii) that the Key Messages document be adopted as summarily describing Barnsley MBC's 'asks' of the various partner organisations.

…….
Chair

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BARNSLEY METROPOLITAN BOROUGH COUNCIL

CABINET SPOKESPERSONS' DECISIONS

Schedule of Decisions taken for week ending 23rd November, 2018

Cabinet Spokesperson	Item	Decisions
1. Place	Berneslai Homes – Tender Domestic Periodic Electrical Testing Programme	that West Yorkshire Gas Solutions Ltd be awarded the contract to carry out the 2018/19 Domestic Periodic Electrical Testing Programme to Berneslai Homes managed properties.

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BARNSLEY METROPOLITAN BOROUGH COUNCIL

This matter is a Key Decision within the Council's definition and has been included in the relevant Forward Plan

Joint Report of the Executive Director People and Executive Director Place to Cabinet

Secondary School Pupil Place Planning

1.0 Purpose of the Report

1.1 To update the current position with regards to meeting the demand for secondary school mainstream places within the central planning area.

2.0 Recommendation

2.1 That the Council continues to engage with, and support, Multi Academy Trusts that express an interest in opening a Free School within Barnsley.

2.2 That the Council as a nominated eligible local authority applies to receive the new Presumption Free School Grant.

2.3 That the Council supports the provision of temporary accommodation for the academic year commencing September 2020, which may be run by a Free School in the event of a Multi Academy Trust application being successful as a new Free School would not be built by this date.

2.4 That in the event of a Free School application being unsuccessful, that the Council accommodate the demand for pupils in 2020 within its existing estate.

3.0 Introduction

3.1 There are three schools that serve the central planning area, providing 4,100 secondary school places; Horizon Community College (2,000 pupils), Barnsley Academy (900 pupils) and Darton College (1,200 pupils)

3.2 Current projections indicate a rising demand for school places in the central planning area. From September 2020 to September 2027 the cumulative peak demand indicates a requirement for an additional 657 places. There is a demand for an additional 87 places in September 2020.

3.3 Within the central planning area 103 potential housing sites have been identified for development as part of the local plan. These range from just 1 dwelling to over 1,200 dwellings on the largest site and will provide an additional 9070 houses, resulting in a potential 1,360 new secondary students.

3.4 Obviously these developments are over a number of years and students are only in secondary school for a five year period, but to support the population growth resulting from additional housing via the local plan it would be prudent to include additional capacity into the central planning area.

3.5 The secondary school place planning team, consisting of representatives from School Organisation, School Admissions and Assets have determined that there is a need for an additional 900 mainstream school places.

There are a number of options to meet this demand:

3.6 **New Free School built and run by Multi- Academy Trust (MAT)**

3.7 The Education and Skills Funding Agency (ESFA) have recently opened applications for the next wave of Free Schools, with a final submission date of 5th November 2018. Local Authorities are unable to apply to open a Free School, but officers have met with two Multi Academy Trusts (MATS) both of whom have already registered an initial interest in providing a free school within Barnsley. Under this option capital build costs would be met by the ESFA, however the ESFA would not fund any external infrastructure or highways costs, such costs would fall to the Council to fund.

3.8 **New presumption school built by Authority and run by Multi-Academy Trust**

3.9 The department for Education Central Capital Unit have identified Barnsley amongst a total of 20 authorities that are eligible to apply for a new one off Free School Presumption Grant which can be used alongside the Basic Need Grant Allocation to support the capital costs of a new secondary school. The grant for Barnsley would be £3,185 per place created with the total final amount therefore being dependent on the total capacity of the new school. The Council would have to run a competition to identify a suitable MAT to run the new school. It is worth noting that the Council would be responsible for any additional capital costs that exceed the value of the Free School Presumption Grant and the Basic Need Allocation.

3.10 **Create spaces within its existing estate**

3.11 That in the event of the failure to progress the building of a new Free School by either of the routes described in 3.7 and 3.9 the Council would look to accommodate the demand for pupils in 2020 within its existing estate. A feasibility study has been commissioned by the school place planning team, carried out by Gleeds, a property and construction consultancy, to explore options to accommodate pupils within the existing estate. Under this option the Council could utilise the Basic Need Grant Allocation to contribute towards meeting the capital costs, however it is likely this route would require significant investment from the Council in order to meet the required capital costs.

4.0 Proposal and Justification

4.1 It is proposed that the authority continues to engage with, and support, Multi Academy Trusts that express an interest in opening a Free School within Barnsley.

4.2 The justification for this proposal is

The Council have received formal notice from the Department for Education (DFE) that currently two MATs have registered a formal interest in opening a Free School in the central planning area of Barnsley. Additional information is being sought from the Council to inform the application being developed by the MATs.

4.3 This latest wave of Free School applications is specifically targeting areas where:

- there is demonstrable basic need for a high proportion of the additional school places that the free school will provide, and;
- located in one of the governments targeted districts as having the lowest standards and capacity to improve.

4.4 In addition to this, the DFE are also keen to extend the Free Schools programme to areas that have not previously benefitted.

4.5 Any Free School application from Barnsley would meet the above criteria and as a result, if successful the majority of costs for providing the Free School would be met by the DFE. There could be additional costs for external infrastructure works that may have to be met from by the Council; however these cannot be quantified at this stage.

4.6 The difficulty with creating a new Free School within the central planning area is finding a suitable site. At present no site location has been proposed however the successful MAT will enter negotiations with land/building owners to acquire a suitable site. Once negotiations have been concluded a site will be confirmed.

4.7 The DFE are expected to announce successful applicants in Spring 2019, with a final decision been made approximately 9 months after that. Assuming the initial approval is around April 2019 and with an estimated 18 month construction period, the earliest a Free School is likely to be delivered would be September 2021. If a site has to be purchased a more realistic opening date would be September 2022.

4.8 As the school would not be ready for a September 2020 opening to meet the demand for place, there may be an option to open the Free School in temporary accommodation funded by the Authority, but run by the Free School provider. This would be necessary to avoid adversely affecting the viability of the Free School as it is recognised that a secondary with fewer than 600 places would not be financially viable, and would be dependent on site constraints and approval of the MAT, Regional Schools Commissioner (RSC) and the DFE.

4.9 It is also proposed that the Council applies for the new Free School Presumption Grant as it is possible to do this whilst still pursuing the Free School application as outlined at 3.7. In the event of a Free School application through the MAT route being successful the opportunity to apply for this grant would be withdrawn by the Education Central Capital Unit.

5.0 Consideration of Alternative Approaches

5.1 In the event of an unsuccessful Free School application the Council would consider the options outlined at paragraphs 3.8 to 3.11 of this report. A further report will be presented to Cabinet upon the outcome of the Free School application.

6.0 Implications for Local People and Service Users

6.1 Local Authority officers and members and the local public will be consulted with as part of the ESFA consultation process on the establishment of a new Free School.

7.0 Financial Implications

7.1 Consultations have taken place with representatives of the Service Director – Finance (S151 Officer).

7.2 The Council has a statutory duty to provide pupil places across the borough. As noted in Section 3 of this report, there is a significant predicted shortfall of places in the central planning area from September 2020 through to 2027. Irrespective of the outcome of the Free School application, there is likely to be a significant call on Council resources to ensure its statutory responsibilities are met as detailed below.

7.3 The preferred approach to address the forecast demand in pupil places would be to secure a Free School which would be run by a MAT. At this stage likely costs are unknown, however, based on the ESFA's formula funding rate of £0.016M per secondary school pupil the estimated cost of building a 900 place secondary school is in the region of £14.5M; however this would not include any highways or external infrastructure work, which would be in addition to this. Under this option most of the capital costs associated with the construction of a new Free School would be met by the ESFA. However, there will likely be a call on Council resources to fund any external infrastructure and highways works, none of which can be quantified at this stage, as no site or potential design of the school are known.

7.4 If the Free School application is successful it is unlikely that the school will be ready in time to meet demand for places in September 2020, currently estimated to be 87 pupils. The Council may need to work with the MAT to meet the demand using temporary accommodation whilst the new Free School is being built; again this is likely to be a call on the Councils resources.

7.5 Should the Free School application be unsuccessful the Council will be required to explore other options as outline within paragraphs 3.8 to 3.11, requiring a significant call on the Council funding.

7.6 The ESFA have recently awarded the Council £6.4M Basic Need Grant Allocation to address the projected shortfall in school places for 2020/21 in the central planning area. The Basic Need funding has been calculated based on the yearly School Capacity survey (SCAP) submitted by the Council, however it does not take account of additional forecast demand as a result of future housing developments, which the Council will still have a statutory duty to provide for. The housing development will naturally increase pupil demand and would attract additional basic need grant. This funding would be used to contribute towards alternative options should the Free School application be unsuccessful. It should be noted that in the event of the Free School application being successful it is highly likely that the ESFA will look to recoup the £6.4M of funding allocated to the Authority to meet the demand for places in the central area, to avoid duplication of funding via the Free School route.

7.7 As outlined in paragraph 3.8 – 3.9 the Government have recently announced a new Free School Presumption Grant which is designed to contribute towards meeting the capital costs of building a new mainstream secondary school should a Free School application via a MAT be unsuccessful. As referred to above, Barnsley has been identified as 1 of the 20

Local Authorities eligible to apply for this funding. For Barnsley there is potential to attract funding in the region of £2.866M based on a 900 place secondary school, this may be able to contribute towards reducing the call on Council resources in addition to the Basic Need Grant if that is the approach. This could potentially bring a total resource contribution towards providing school places in the central planning area of approximately £9.3M, however as noted in paragraph 7.6 this would not be sufficient to fund the total capital costs of providing the required number of school places in the central area, and will result in a significant call on Council resources to bridge the funding gap.

7.8 Although the likely cost to the Council cannot be quantified at this stage, irrespective of which proposal is taken forward a decision will be needed in terms of deprioritising or deferring funding allocated to other schemes in order to fund the works required in order to meet our statutory obligations to provide pupil places, placing other schemes at risk of non-delivery.

7.9 A further report will be presented to Cabinet upon the outcome of the Free School Application to outline the alternative preferred option to address the demand for secondary school places post 2020.

8.0 Employee Implications

8.1 There are no direct employee implications.

9.0 Communications Implications

9.1 There are no direct Communication implications at this stage in the process.

10.0 Consultations

10.1 The Local Authority are being consulted by the ESFA on applications to establish free schools within the authority,

One of the proposers of a potential free school is currently consulting with the public.

11.0 The Corporate Plan and the Council's Performance Management Framework

11.1 The Councils priority as set out in the Corporate Plan for 2017 – 2020 People Achieving Their Potential is as follows;

Every child attends a good school and is successful in learning and work.

The potential establishment of a new free school should help contribute towards this priority.

12.0 Promoting Equality, Diversity and Inclusion

12.1 A new free school would have to meet ESFA requirements in this area.

13.0 Tackling the Impact of Poverty

13.1 There are no direct implications.

14.0 Tackling Health Inequalities

14.1 There are no direct implications.

15.0 Reduction of Crime and Disorder

15.1 There are no implications

16.0 Risk Management Issues

Risk Detail	Probability and Impact	Score	Mitigation
Failure to have a new free school approved by the ESFA	Probability low Impact high	4	Accommodate immediate demand within existing estate and develop long term plan
No agreement reached with Free School Provider to accommodate pupils in September 2020	Probability low Impact high	4	Accommodate within existing estate

17.0 Health, Safety and Emergency Resilience Issues

17.1 There are no health, safety and emergency resilience issues at this stage of the process.

18.0 Compatibility with the European Convention on Human Rights

18.1 There are no implications.

19.0 Conservation of Biodiversity

19.1 There are no implications.

20.0 Glossary of Terms and Abbreviations

21.0 List of Appendices

21.1 None.

22.0 Details of Background Papers

If you would like to inspect background papers for this report, please email governance@barnsley.gov.uk so that appropriate arrangements can be made

Officer Contact: M.T. Rawlins and Nina Sleight

Date: 08/08/2018

Financial Implications/
 Consultation …… *(to be signed by senior Financial Services Officer where no financial implications*

BARNSLEY METROPOLITAN BOROUGH COUNCIL

This matter is not a Key Decision within the Council's definition and has not been included in the relevant Forward Plan

Joint Report of the Executive Director People and Executive Director Place to Cabinet

Penistone Grammar School Enlargement Update

1.0 Purpose of the Report

1.1 To provide an update on the Penistone Grammar School Enlargement project;

1.2 To request approval for the additional capital spend required to fully deliver the programme of works to enlarge Penistone Grammar School to meet the demand for places in the West of the Borough.

2.0 Recommendation

2.1 Cabinet note the progress made in the delivery of the school enlargement project;

2.2 Cabinet approve the revised cost estimate for the school enlargement of £4.226M, and funds this utilising Basic Need Grant awarded by the Department for Education allocated to address the shortfall in pupil places in the West of the Borough, along with Section 106 funding from private developers.

3.0 Introduction

3.1 In September 2017, Cabinet approved the publication of a Statutory Notice to enlarge the premises of Penistone Grammar School from a net capacity of 1400 to 1650 pupils with effect from September 2018 and to fund the estimated £2.011M capital cost of the extension. (Cab. 6.9.2017/15).

3.2 The Programme of works will be completed in 2 phases:

- Phase 1 – Internal re-modelling work to create the initial 50 places required for September 2018;
- Phase 2 – A two extension storey to create capacity for an additional 200 places, to be completed by the start of the academic year September 2019.

3.3 A highways assessment has also been carried out which has dictated the need for an additional pedestrian crossing that will have to be funded as part of the project.

4 Proposal and Justification

4.1 Phase 1 Update:

As Penistone Grammar School is a Private Finance Initiative (PFI) school a formal Deed of Variation to the Building Schools for the Future Contract has been required, the project has been procured via the Local Education Partnership who have appointed the construction contractor RJ Cadmans. The total cost of Phase 1 works is £1.072M. The costs of works are

higher than the original cost plan by £0.302M predominately as a result of the short timescales to complete the work over the summer break, requiring shift working patterns to ensure the project is completed on time to accommodate pupils at the start of the new academic year September 2018. In addition only 1 contractor submitted a tender due to the high level of risk associated with the project timescales, as there were no comparative tenders the cost price may not have been as competitive as it could have been. Further to the increase in contractor costs, higher than anticipated professional and legal fees have also been incurred, further details are provided in section 4.11.

4.2 Phase 1 consists of internal remodelling works, comprising of a number of internal modifications to create additional space including ICT rooms, science laboratories and teaching space whilst also making improvements to ensure circulation routes and facilities are adequate to accommodate the increase in pupil numbers.

4.3 Phase 2 extension

Phase 2 works will comprise of a 2 storey sunken extension to be completed by September 2019; to provide additional science and general classrooms, staff workspaces and toilet facilities. The extension has been designed to RIBA Stage 3 and site investigations have taken place. Outlined below is a summary of the current programme:

- Planning & Building Control approval expected by end of October 2018;
- Tender documents to be issued early November, with appointment of the preferred contractor expected early January 2019;
- Mobilisation on site to commence late January 2019 with construction completion anticipated October 2019.

4.4 It should be noted that the completion date is later than originally planned as a result of time loss from the concentration on phase 1 works and aligning with Planning Committee dates. The revised programme and implications from a later completion date have been discussed and accepted by the school.

4.5 The current construction cost estimate for Phase 2 works is £2.954M, exceeding the original quote of £1.241M by £1.713M. Explanations for the cost increase are detailed below. There is a risk that costs may increase further once the contractor is appointed, however BMBC officers and the LEP will work with the contractor to value engineer costs down as far as possible.

4.6 In addition there is a planning requirement that in order for the surrounding infrastructure to deal effectively and safely with the increased number of pupils accessing the school on foot that the footpath is widened and a pedestrian crossing is installed on Huddersfield Road which is adjacent to the school. The associated cost of this being £0.200M.

4.7 The Council will also incur its own legal fees estimated at cost of £0.050M to deal with the Deed of Variation to the BSF contract; a separate variation is required for both phases, approximately £.0025M per phase. The legal costs are included in the total cost stated in section 4.1 and 4.5.

4.8 The current estimate for the total project therefore stands at £4.226M, presenting a cost increase of £2.215M against the original approved budget. The table below summarises the current cost estimates:

Description	Phase 1	Phase 2	Total
Construction	£0.755	£2.132	£2.887
Contingencies	£0.043	£0.306	£0.349
Professional & Legal Fees	£0.232	£0.389	£0.621
PFI Management Fees	£0.042	£0.127	£0.169
Highways	n/a	£0.200	£0.200
Total	**£1.072**	**£3.154**	**£4.226**

4.9 Explanation for cost increase

The original Cabinet approval of £2.011M was based on a high level feasibility study undertaken by Gleeds and Halliday Meecham in March 2016, applying a standard accommodation model. AA projects were then appointed by the Barnsley Local Education Partnership to develop the proposal in line with Royal Institute of British Architects (RIBA) Stage 1, which highlighted that the proposal was not achievable within the £2.011M budget. In order to determine a more realistic cost the authority instructed the SPV to develop the proposal to RIBA Stage 2 which ensured further engagement with the school, the project has now been developed to RIBA Stage 3.

4.10 The key reasons for the increase in costs are as follows

- The extension is being built in a Conservation Area with surrounding Green Belt land, consultation with the Councils planning service has determined that the extension needs to be carefully designed to ensure if fits well within the landscape. As a result of this and through consultation with planning the proposal is now to build a sunken two story extension instead of the originally proposed three storey extension which has to be dug into the ground, resulting in significantly higher costs. This has also resulted in an increase to the footprint of the building due to the need to remodel the position of toilets and stores/staff spaces to improve circulation and supervision which in turn has generated more site clearance costs. In addition the original proposed roof finish has also had to be changed to meet planning requirements which has resulted in higher costs.

- Phase 1 work had to be completed in a very short time frame, during the school holiday which resulted in additional construction costs.

- Management of the project is undertaken by the Barnsley Local Education Partnership on behalf of the Special Purpose Vehicle who represent the original funders of the project and they charge a management fee of approximately 20% of the total cost of the work for this service. Therefore as the cost of the project increases the management fee increases.

- A 12% allowance for risk and contingency has also included, and this will naturally increase as the total contract value increases.

- An assumption for legal and funders fees was made at the time of the original feasibility, as both phase 1 and phase 2 works now require 2 separate Deed of Variations to the PFI contract, this has resulted in higher than anticipated legal costs.

- Inflation had not been allowed for at feasibility, this has increased the overall cost by £0.088M assumed at 4.5%, inflated to 2019 prices.

4.11.1 Assurance around value for money can be demonstrated through the EFA who use a formula to determine the funding required to increase pupil places at a rate of £16,056 per secondary pupil which when multiplied by 250 pupils equates to £4,014M. This is in line with the total anticipated costs of £4.006M for the work required to enlarge Penistone Grammar School, excluding the associated highways works. This information was not available at the time of gaining the original approval, should it have been further work would have been done to challenge the estimates provided by Gleeds.

4.12 Since the original Cabinet approval, the Authority has been awarded £2.170m Basic Need Grant allocation from central government for the financial year 2020/21 to support pupil demand in the West of the Borough. In additional Basic Need funding of £0.137M is available to address pupil places in 2018, along with £0.041M Section 106 funding from a private housing developer.

4.13 It is proposed that this funding is allocated to fund the additional costs to enlarge Penistone Grammar school over and above the £2.011M already approved, resulting in a total approval of £4.359M to contribute towards on this proposal, this allows a small contingency of £0.133M should there be any unforeseen cost increases that cannot be mitigated.

4.14 The authority are also putting pressure on the Barnsley Local Education Partnership to ensure that they meet their responsibility in delivering these type of projects in order to avoid similar problems in future. In addition to this the authority is reviewing its approach to commercial risk which should help mitigate any delays in getting approval from the PFI funders.

5.0 Consideration of Alternative Proposals

5.1 There are no alternative approaches considered as part of this report.

6.0 Implications for Local People and Service Users

6.1 Local people and service users have been consulted with as part of the statutory consultation process. The implication is positive in that the demand for additional school places in the West of the Borough will be met locally.

7.0 Financial Implications

7.1 Consultations have taken place with representatives of the Service Director – Finance (S151 Officer).

7.2 Total funding previously approved for the development of an extension at Penistone Grammar to create an additional 250 pupil places was £2.011M.

7.3 The scheme is to be completed over 2 phases. Phase 1 is now complete which was predominately remodelling the internal areas of the existing building. The total cost of phase 1 was £1.072M.

7.4 Phase 2 works have been designed to RIBA Stage 3, the estimated cost of works are £3.154M. Phase 2 works comprise of a sunken 2 storey extension to provide an additional 4 science labs and 4 classrooms.

7.5 In addition to building works, as Penistone falls under the PFI Building Schools for the Future programme significant costs are required to proceed with a Deed of Variation to the contract, resulting in high legal and funder fees in order to gain approval to the variation. As the scheme is to be completed over 2 phases, 2 separate Deed of Variations are required adding further costs to the overall scheme. Total legal and funder costs are estimated to be in the region of £0.300M, and have been included in costs outlined above.

7.6 A highways assessment has identified the requirement for a new pedestrian crossing to ensure the safety of the pupils. The associated estimated of works are £0.200M, again included above.

7.7 The total estimated costs for completing the scheme of works is £4.226M, a projected increase of £2.215M, against the original approval. The table at 4.8 summarises the key elements of the scheme and 4.11 provides explanations for the increase in costs.

7.8 As referenced in section 4.1, the cost of phase 1 works may not have been as competitive as they could due to having no comparative tenders, however if we apply the ESFA formula for capital spend on providing 250 school places as outlined in section 4.12 this does provide some assurance that costs for the overall scheme offer value for money.

7.9 A full tender process will be carried out for phase 2 works by the Local Education Partnership requiring value for money to be demonstrated before any commitment to proceed is made.

7.10 The Education and Skills Funding Agency have awarded the Council £2.170M Basic Need Grant Allocation to address the projected shortfall for school places for 2020/21 in the West of the Borough. This funding can be utilised to contribute towards addressing the cost increase against this scheme. However, it is noted that funding will not be received until financial year 2020/21, but school places are required to be provided by September 2019. It is proposed that the Council cash flow the project until the grant funding is received.

7.11 In addition Basic Need grant of £0.137k for the provision of 2018 pupil places is available to contribute towards this proposal alongside Section 106 funding of £0.041M, as outlined in section 4.14 and 4.15. This allows total funding towards this proposal of £4.359M against current cost estimates of £4.226M.

7.12 There is a risk that costs may increase further once costs are firmed up at tender stage, however the Council will work with the LEP and contractors to bring costs back in line with the funding available as far as possible. As a way to mitigate any unforeseen costs that cannot be mitigated there is a small contingency of £0.133M Basic Need Grant in the event

costs exceed the current estimates. Should this contingency not be required it will be free to contribute to the wider school place planning in the central area.

7.13 It is noted that should the information provided by the ESFA on the estimated cost of providing 250 secondary school places, as set out in 4.11, been available at the time of gaining the original approval, further challenge and scrutiny of the cost estimates would have been undertaken prior to gaining Cabinet approval.

7.15 The full financial implications are detailed within Appendix A.

8 Employee Implications

8.1 There are no direct employee implications.

9.0 Communications Implications

9.1 The school have communicated with pupils, parents and the local community on progress made in completing the work.

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10.0 Consultations

10.1 Consultation has taken place with Planning, Highways and Transportation on the proposed extension.

11.0 The Corporate Plan and the Council's Performance Management Framework

11.1 Penistone Grammar was rated as 'good' in all categories of inspection by Ofsted in October 2013 and as such meets the Councils priority as set out in the Corporate Plan for 2017 – 2020 People Achieving Their Potential which is:

11.2 'Every child attends a good school and is successful in learning and work.'

11.3 The provision of additional places at a school rated 'good' also indirectly supports the Thriving and Vibrant Economy 20:20 Outcome 5 of creating more and better housing as potential residents are more likely to move into an area that can accommodate future educational needs of their children. In turn this would increase the opportunity of potential income streams for the Authority from New Homes Bonus, Council Tax and Business Rates.

12. Promoting Equality, Diversity and Inclusion

12.1 An Impact Assessment has been undertaken which has shown extending the existing school will bring the following benefits:

- Children will be accommodated within the locality of their homes thereby encouraging social inclusion. A shortfall in local school places is likely to have a greater impact on those with protected characteristics such as disabled people and people on low incomes.
- The school is a state of art facility which was built around the principle of inclusion.

13. Tackling the Impact of Poverty

13.1 There are no direct implications.

14. Tackling Health Inequalities

14.1 There are no direct implications.

15. Reduction of Crime and Disorder

15.1 There are no implications

16. Risk Management Issues

Risk Detail	Probability and Impact	Score	Mitigation
Failure to complete project within agreed timescales and hence deliver sufficient secondary school places thus breaching statutory requirement.	Probability - low Impact - high	3 (Amber)	There is an agreed procurement route and the extension does not need completing until September 2019.
The initial budgeted cost may not be sufficient to meet the final tendered cost for Phase 2 of the work	Probability – low Impact - high	3 (Amber)	Tendered procurement exercise to establish Value for Money.

17. Health, Safety and Emergency Resilience Issues

17.1 The project will be managed by the Barnsley Local Education Partnership who will be responsible for complying with Health and Safety Legislation

18. Compatibility with the European Convention on Human Rights

18.1 There are no implications.

19. Conservation of Biodiversity

19.1 There are no implications.

20. Glossary of Terms and Abbreviations

20.1 Private Finance Initiative (PFI)

21. List of Appendices

21.1 Appendix A Financial Implications

22. Details of Background Papers

22.1 None

Officer Contact: M.T. Rawlins
Tel. No. 774629 e-mail mikerawlins@barnsley.gov.uk

Date: 30.09.18

APPENDIX A
Joint Report of the Executive Director of Place and Executive Director of People

FINANCIAL IMPLICATIONS

PENISTONE GRAMMAR SCHOOL ENLARGEMENT UPDATE

i) **Capital Expenditure**

	2017/18	2018/19	2019/20	Total
	£	£	£	
Phase 1 Internal Re-modelling	0.000	1.072	0.000	1.072
Phase 2 - 2 storey extension	0.000	0.000	3.154	3.154
	0.000	**1.072**	**3.154**	**4.226**
To be financed from:				
Previous Cabinet Approval		-1.072	-0.939	-2.011
Basic Need Grant			-2.215	-2.215
	0.000	**0.000**	**0.000**	**0.000**

ii) **Revenue Effects**

	2017/18	2018/19	2019/20	Later Years
	£	£	£	£
	0.000	**0.000**	**0.000**	**0.000**

To be Financed from:

There is no impact on the Medium Term Financial Strategy. Costs to be contained within the grant funding available.

Impact on Medium Term Financial Strategy

This report has no impact on the Authority's Medium Term Financial Strategy.

	2016/17	2017/18	2018/19	2019/20
	£m	£m	£m	£m
Current forecast budget gap	**0.000**	**0.000**	**0.000**	**-0.317**
Requested approval	0.000	0.000	0.000	0.000
Revised forecast budget gap	**0.000**	**0.000**	**0.000**	**-0.317**

Agreed by: ..... .On behalf of the Director of Core Services

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BARNSLEY METROPOLITAN BOROUGH COUNCIL

This matter is not a Key Decision within the Council's definition and has not been included in the relevant Forward Plan

REPORT OF THE EXECUTIVE DIRECTOR PLACE TO CABINET ON 12 DECEMBER 2018

Neighbourhood Planning – Scheme of Delegation

1. PURPOSE OF REPORT

1.1 To revise the established scheme of delegation for how the Council will make decisions at various stages in the Neighbourhood Planning process culminating in the making of a Neighbourhood Development Plan.

2. RECOMMENDATION

2.1 That members agree the revised scheme of delegation for the formal decisions that have to be taken in relation to Neighbourhood Planning.

3. INTRODUCTION

3.1 The 2011 Localism Act introduced new Neighbourhood Planning powers for communities. In 2013 the Council established a scheme of delegation for the formal decisions that have to be taken in relation to Neighbourhood Planning.

3.2 Since then, Oxspring Parish Council and Penistone Town Council have made significant progress. The Oxspring Neighbourhood Development Plan has recently been submitted to examination. The Penistone Neighbourhood Development Plan has recently completed its final consultation period and is expected to be submitted to examination shortly.

3.3 The Neighbourhood Development Plan must meet certain basic conditions, including requirements for it to have regard to national policy; to be in general conformity with the strategic policies of the development plan; and to be compatible with EU obligations (Neighbourhood Plans are screened for the requirement for a Strategic Environmental Assessment and Appropriate Assessment of significant environmental effects).

3.4 Crucially, because Neighbourhood Plans must be in general conformity with the strategic policies of the development plan, they cannot undermine or promote less development than set out in those strategic policies.

3.5 Neighbourhood Development Plans are subject to publicity, examination by an independent Inspector and referendum where, if a simple majority are in favour of the plan, the Council must 'make' (adopt) the Neighbourhood Development Plan.

3.6 The scheme of delegation for Neighbourhood Plan decisions delegates most decisions to the Head of Planning and Building Control. Significant decisions such as the decision to designate a neighbourhood area; to submit a plan to examination or to make comments on a submitted Plan must be taken in consultation with the Cabinet Spokesperson who can decide if the decision warrants referral to cabinet.

3.7 However the scheme of delegation indicates that Major Decisions must be made by Full Council, these include the decision to adopt the recommendations of the independent examiner; the decision to make the plan; and any other decision to revoke or modify the plan.

3.8 Since the delegation scheme was agreed, Neighbourhood Planning Regulations have been issued which prescribe time limits within which certain decisions must be made. Crucially, the decision to adopt the recommendations of the independent examiner must be made within five weeks of receiving the examiner's report. In addition the decision to make the plan must be made within eight weeks of the referendum.

3.9 The prescribed time limits make it quite impractical to refer such decisions to Full Council. It is clear that in setting such time limits, Government expected that such decisions are delegated. It is therefore suggested that all such 'significant' decisions are delegated to the Head of Planning and Building Control with a requirement to consult the Cabinet Spokesperson.

4. PROPOSAL AND JUSTIFICATION

4.1 The proposed revision to the scheme of delegation categorises the decisions into two main areas – technical decisions and significant decisions. There are no proposals to change the delegation scheme in relation to the purely technical decisions. The technical decision to hold a referendum would follow the significant decision to adopt the recommendations of the independent examiner. The proposed delegation scheme is:

- **Purely technical decisions and decisions with minor amounts of discretion or judgement** are delegated to the Head of Planning and Building Control
  - Appointment of the Independent Examiner
  - Decision to hold a referendum and the decision about what area the referendum should cover.
- **Other significant decisions that involve an element of discretion or judgement** are delegated to the Head of Planning and Building Control but with a requirement to consult the Cabinet Spokesperson who can decide if the decision warrants referral to cabinet, including:
  - The decision to designate, modify or amend a neighbourhood area
  - The decision to designate a neighbourhood forum
  - The decision to decline to consider an application for a neighbourhood development plan
  - The decision to submit a plan to independent examination
  - The decision to make comments, and the content of those comments, on a plan which has been submitted for examination
  - The decision to adopt the recommendations of the independent examiner
  - The decision to make the plan
  - Any other decision to revoke or modify the plan.

5. CONSIDERATION OF ALTERNATIVE APPROACHES

5.1 There are two alternatives approaches. The first would be to not make changes to the existing Neighbourhood Planning delegation scheme. However, that would render the Council unable to comply with the relevant time limits in the absence of a Council meeting in the diary at the right time or in need of an urgent action decision. This option is not an appropriate approach given the obvious intention of regulations that the key Neighbourhood Planning decisions are delegated.

5.2 The second would be to not have a requirement to consult the cabinet member on significant decisions. This option has been discounted as it is considered appropriate to have councillor oversight of the significant decisions.

6. IMPLICATIONS FOR LOCAL PEOPLE/SERVICE USERS

6.1 There are no direct impacts on local people arising from this report

7. FINANCIAL IMPLICATIONS

7.1 Consultations have taken place with representatives of the Service Director – Finance (S151 Officer).

7.2 The cost of the examination fees and other expenses associated with the 4 Neighbourhood Plans is estimated to be £20,000 over two financial years. Funding for this expenditure was previously received from the Ministry of Housing, Communities and Local Government (MHCLG) and has been earmarked within the Council's reserves.

7.3 In addition, the cost of holding the referenda is estimated to be £80,000 (£20,000 each). This expenditure will be financed from a grant from the MHCLG. It is currently forecast that 2 referenda will be held in 2019/20 with the remaining 2 to take place in 2020/21.

7.4 The financial implications to this report are summarized in the attached Appendix A.

8. EMPLOYEE IMPLICATIONS

8.1 There are no employee implications arising from this report.

9. COMMUNICATIONS IMPLICATIONS

9.1 There are no communications implications arising from this report

10. CONSULTATIONS

10.1 There have been no consultations on this report.

11. LIST OF APPENDICES

Appendix A: Financial Implications
Appendix B: The proposed scheme of delegation in relation to Neighbourhood Planning

12. BACKGROUND PAPERS

Localism Act 2011 and subsequent Regulations
Neighbourhood Planning Process Cabinet Report on 23 October 2013

If you would like to inspect background papers for this report, please email governance@barnsley.gov.uk so that appropriate arrangements can be made

Report author: Helen Willows

APPENDIX A
Report of the Executive Director of Place

FINANCIAL IMPLICATIONS

Neighbourhood Planning - Scheme of Delegation

i) **Capital Expenditure**	2017/18	2018/19	2019/20	Total
	£	£	£	
Not applicable in this instance	0	0	0	0
	0	0	0	0
	0	**0**	**0**	**0**
To be financed from:				
	0	0	0	0
	0	0	0	0
	0	**0**	**0**	**0**

ii) **Revenue Effects**	2017/18	2018/19	2019/20	Later Years
	£	£	£	£
Expenditure				
Examination Fees	10,000	10,000	0	0
Cost of Referenda		40,000	40,000	0
	10,000	50,000	40,000	0
Income				
MHCLG Grant	0	40,000	40,000	0
	0	40,000	40,000	0
	10,000	**10,000**	**0**	**0**
To be Financed from:				
Previously Earmarked Reserves	10,000	10,000	0	0
	10,000	**10,000**	**0**	**0**

There is no impact on the Medium Term Financial Strategy. Costs to be contained within the grant funding available.

Impact on Medium Term Financial Strategy

This report has no impact on the Authority's Medium Term Financial Strategy.

	2016/17	2017/18	2018/19	2019/20
	£m	£m	£m	£m
Current forecast budget gap	**0.000**	**0.000**	**0.000**	**-0.317**
Requested approval	0.000	0.000	0.000	0.000
Revised forecast budget gap	**0.000**	**0.000**	**0.000**	**-0.317**

Agreed by: .. ..On behalf of the Service Director and Section 151 Officer - Finance

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APPENDIX B

The proposed scheme of delegation in relation to Neighbourhood Planning 2018

- **Purely technical decisions and decisions with minor amounts of discretion or judgement** are delegated to the Head of Planning, Building Control and Sustainability

    - Appointment of the Independent Examiner
    - Decision to hold a referendum and the decision about what area the referendum should cover.

- **Other significant decisions that involve an element of discretion or judgement** are delegated to the Head of Planning and Building Control but with a requirement to consult the Cabinet Spokesperson who can decide if the decision warrants referral to cabinet, including:

    - The decision to designate, modify or amend a neighbourhood area (except at set out in major decisions)
    - The decision to designate a neighbourhood forum
    - The decision to decline to consider an application for a neighbourhood development plan.
    - The decision to submit a plan to independent examination.
    - The decision to make comments, and the content of those comments, on a plan which has been submitted for examination.
    - The decision to adopt the recommendations of the independent examiner
    - The decision to make the plan.
    - Any other decision to revoke or modify the plan.
    - The decision to modify a neighbourhood area within a parish council's area.

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BARNSLEY METROPOLITAN BOROUGH COUNCIL

This matter is a Key Decision within the Council's definition and has been included in the relevant Forward Plan

REPORT OF THE
EXECUTIVE DIRECTOR OF COMMUNITIES
TO CABINET ON 12th DECEMBER 2018

FEEDBACK FROM THE LIBRARIES REVIEW PUBLIC CONSULTATION

1. PURPOSE OF REPORT

1.1 The purpose of the report is to feedback to Cabinet the outcomes from the 3 month public consultation on proposed library opening hours and the draft Library Strategy. The report seeks final approval for changes to Customer Services, including libraries, to achieve the KLOE saving of £840,562, including £165,000 relating to libraries.

2. RECOMMENDATIONS

2.1 **It is recommended that Members:**

Consider the outcomes of the public consultation and subject thereto:

- **Note the recommendation that the original proposal to reduce opening hours and introduce a tiered model is supported by the outcomes of the public consultation, with the exception of changes at Hoyland and Library @ the Lightbox.**
- **Note that there is a requirement for a revised Customer Services operating structure;**
- **Approve the proposed revised opening hours for libraries with effect from 1st April 2019;**
- **Approve the proposed Library Strategy with effect from 1st April 2019;**
- **Discontinue the Silverdale Book Collection from 1st January 2019.**

3. INTRODUCTION

3.1 The council recognises the need to re-shape the public library offer to attract more people and different demographic groups to use the libraries and reverse the decline in usage in recent years. The draft Library Strategy sets out the areas for development and this is demonstrated by the new offer being developed for Library @ the Lightbox and supported by the council's investment in the infrastructure of the community libraries.

In addition, as part of the Council's Medium Term Financial Strategy, Customer Services has a financial saving of £840,562 to be achieved by 2019/20 from which it was estimated that £165,000 would be derived from the Libraries Review, the balance coming from a broader review across Customer Services.

3.2 Local authorities have a statutory duty under the Public Libraries and Museums Act 1964 'to provide a comprehensive and efficient library service for all persons' in the area that want to make use of it (section 7). In considering how best to deliver the statutory duty each library authority is responsible for determining, through consultation, the local needs and delivering a modern and efficient library service that meets the requirements of their communities within available resources.

In providing this service, local authorities must, among other things:

- have regard to encouraging both adults and children to make full use of the library service (section 7(2) (b))

- lend books and other printed material free of charge for those who live, work or study in the area (section 8(3) (b)) Note that there are exceptions for example for the notification of the availability of reserved items and library overdue charges, and for the lending of audio visual material.

The Council also has statutory duties under the Equality Act 2010 and section 149: Public Sector Equality Duty in shaping policy, in delivering services, and in relation to their own employees.

3.3 The Libraries Review commenced with a period of public engagement in October 2016 to understand customer views on improving the service and a further period in October 2017 to capture views on the most appropriate approach to the future operating model and to achieve the KLOE saving. In June 2018, Cabinet approved a 3 month period of public consultation (Cab.13.6.2018/12) on proposed library opening hours and the draft Library Strategy. This report provides the results of that public consultation and recommendations for opening hours from 1st April 2019.

4. PROPOSAL AND JUSTIFICATION

4.1 The proposal agreed for public consultation did not set out to close any existing libraries, but it did recognise that the Council needed to prioritise where it provides financial support, so a tiered model was proposed, based on size of libraries and current performance levels to develop a consistent offer across the borough.

4.2 The original proposal was to reduce staffed opening hours by 68 hours per week across 12 libraries and to discontinue the book collection at Silverdale. Four libraries host Adult Skills and Community Learning (ASCL) activities (organised via the Place Directorate) and receive ESFA funding to deliver this, so the current opening hours were unaffected by the proposals. It should be noted that if ESFA funding is reduced or lost then the opening hours will need adjusting accordingly. In that eventuality the Council would need to conduct a full review of the library opening hours at all sites including Adult Learning provision. Priory Campus delivers library services on behalf of the council under a Memorandum Of Understanding (MOU).

4.3 The analysis of responses from members of the public aged 14 years and over during the 3 month public consultation can be found at Appendix B. 1,299 responses from members of the public aged 14 and over were received between 21st June and 21st September 2018 and overall 46.9% of respondents agreed with the proposals and 18.6% were not affected by them (65.5% in total), 32.9% didn't

agree and 2% gave no response. This overall percentage includes higher agreement from libraries where there was no proposal to change the opening hours and some individual libraries did not agree with the proposal for their library. 92.5% of respondents had used a library or library services in the last 12 months. The number of respondents equates to 0.6% of the population of Barnsley aged 14 and above.

4.4 A survey was also available for children under the age of 14 years. 567 responses were received for this survey; however 242 children did not want to comment on any library. Of those who did, 50.6% agreed with the proposed changes and 27.3% were not affected. 22.1% did not agree with the proposals and of these 24 children felt it would make it a lot harder to use the library (Appendix C).

4.5 A total of 49 comments were received explaining why changes in staffed hours will make it harder for respondents to use the library, 51% of these were related to different views about opening hours and 18% were due to work or family commitments. As the numbers who felt it would make it a lot harder to use the library were low across the borough the conclusion is that the level of impact is not significant enough to warrant a change to the proposals.

Whilst some respondents to the Children's Survey at Darfield, Hoyland, Mapplewell and Thurnscoe would have preferred longer opening hours on evenings and Saturdays the numbers were very low and only 19 respondents across these sites felt they would be affected a lot or a little by the proposals.

On this basis, we believe the original proposal to introduce a tiered approach and reduce opening hours across libraries is fundamentally correct and supported. There were some negative responses received during the consultation in relation to certain libraries and these are detailed below with mitigations or amendments to the proposal.

4.6 The outcomes from both public consultation surveys highlighted that the libraries with the highest areas of disagreement were:

- Dodworth
- Mapplewell
- Royston
- Thurnscoe

For these libraries, the numbers who disagreed with the proposals ranged between 26 and 49 people over the age of 14 years. This is summarised below:

Dodworth:

The majority of respondents stated that they would prefer to have a late night or longer opening hours to allow people who are unable to use the library during the day to use it. The inability to use during the day was for people who work or are unable to attend for other reasons such as child care.

Response:
Access to Dodworth Library for library and community groups is available during the proposed closure periods via the trusted key holder scheme that is currently used in

Dodworth Library each Wednesday. Staffed hours have been retained on Saturday mornings to assist people who work to access the library.

Mapplewell:

Respondents identified that Mapplewell Library has a luncheon club and a regular community event on the proposed closure day.

Response:
Access to Mapplewell Library for library and community groups will continue to be available to people on the closure day via the trusted key holder scheme. The proposed closure day has the least number of activities taking place within the Village Hall.

Royston:

Respondents identified that Royston Lifelong Learning Centre is used by Adult Skills and Community Learning, a nursery and the Learning Disabilities Team on the proposed closure day.

Response:
Access to Royston Lifelong Learning Centre when the library is closed has been agreed with all affected parties. The Service have liaised with library and community groups at all sites to extend the current trusted key holder scheme where they can access the building on closed days to use the building for meetings and activities.

Thurnscoe:

Respondents stated that they would like the library to be open earlier in a morning and on proposed closure day.

Response:
Access to Thurnscoe library for when the library is closed has been agreed with all current groups including DECV and Big Local who are current trusted key holders. Any other library and community groups who would like access to the library on the proposed closure day can become trusted key holders.

Similarly all affected groups in other libraries have agreed a plan to either continue on a trusted key holder basis or change their meeting day.

The current scheme is working successfully at various libraries, but there will now be a formal process with agreed terms and conditions to ensure adequate protection for all parties. The process and documentation has been co-produced with advice from Legal, Health and Safety, Insurance and risk management. The new process will be shared with any current groups and future requests for Trusted Key Holder access.

4.7 There are two libraries where it is proposed to amend the opening hours following the public consultation.

Hoyland Library (54 respondents disagreeing with the original proposal)

Respondents (21 people) indicated a preference for the late night to remain on a Monday compared to 8 people on Thursday. Other factors supporting this are CAB sessions currently taking place on Monday evenings and the availability of a caretaker for the LIFT building on Mondays.

Response:
Based on the consultation responses and given this has no impact on the financial saving it is recommended that the current late night on a Monday is retained.

Central Library (63 people) indicated that they would like the library to be staffed on Saturday afternoons up to 4pm (the current hours).

Response:
In the context of the wider town centre development and to enable the Library @ the Lightbox to fully support a town centre activity plan, it is recommended that additional staff hours be allocated to the Library @ the Lightbox to enable maximum use of the facility and that the additional expenditure (£34,913) be considered as part of the Council's wider Medium Term Financial Strategy.

4.8 A revised list of opening hours to take effect from 1st April 2019 can be found at Appendix D. The revised proposal is to reduce staffed hours from 592.5 to 528 hours per week, a 10.9% reduction of 64.5 hours per week.

4.9 Whilst Customer Services has a financial saving to achieve as part of the Medium Term Financial Strategy, the Libraries Review is also an opportunity to re-shape the offer to the public line with the council's strategic plans and priorities, re-energise the Service to increase usage and create an operating model aligned to delivering a proactive service offer to meet community needs. To achieve this a draft Library Strategy was also produced and the consultation sought the public's views on this (Appendix E). 57.6% of respondents agreed with the Strategy.

From the comments 24% of respondents did not want a reduction in library services or funding and other comments related to the importance of staff, IT and groups in libraries, all of which form part of the Library Strategy and future operating model. Another concern was that the Strategy lacked detail on how it would be achieved. The annual Business Unit and Service plans produced over the period covered by the Strategy would contain these detailed actions. It is recommended that the Strategy be approved.

4.10 In delivering the Library Strategy we will seek to implement a consistent brand through the community libraries that better synergises with the Library @ the Lightbox. Capital investment has been identified to support this and to engage with local communities on creating flexible spaces and reducing the 'gap' in service provision between community libraries and the Library @ the Lightbox. The combination of a new strategy, revised roles with a stronger focus on engagement, digital support and promotion within the operating structure and the investment of capital budget to refresh the physical space in community libraries and enable them to embrace and deliver new services will provide an opportunity to re-brand the Service and reach out to wider demographic sectors who have not previously engaged with the Service.

4.11 We will continue to develop our models of working at a neighbourhood level with a particular focus during 2018 / 2019 on developing integrated working with our health partners. As part of the Community Building Review and Principal Towns initiative we will conduct a review of the total public estate to identify the potential for further co-location of services enabling a better use of the total assets across the borough. Business cases developed may create opportunities for libraries to be co-located with other public sector services or indeed other community organisations where it makes sense from a customer and financial perspective to do so.

4.12 More co-design work will be undertaken working with both Digital Media Centre and the Digital Leadership team to realise the potential of the community libraries as digital hubs, alongside the strengthening of collaboration between the Library service and other departments within the council and our public sector partners.

5. CONSIDERATION OF ALTERNATIVE APPROACHES

5.1 Alternative approaches to achieve the KLOE savings were considered as part of the 2017 public engagement, and the outcomes detailed in the previous report (Cab.13.6.2018/12):

a) Closure of some libraries :

Given the value that the community place on their libraries we felt that this course of action should be a last course after all other avenues had been explored and discounted.

b) Use of self-service technology

Whilst there was some interest, given the capital investment required to retrospectively install the infrastructure retrospectively, it was felt that this was not a viable option at this stage. There is still the opportunity on a case by case basis to invest in self-service kiosks.

c) Community managed libraries

Whilst community groups valued their libraries and recognised them as community hubs that they worked with there was not the appetite to take on the responsibility for managing a library at this point in time.

6. IMPLICATIONS FOR LOCAL PEOPLE/SERVICE USERS

6.1 A local needs assessment was completed prior to the public consultation and this has been updated for this report (Appendix F).

6.2 The implications for local people are considered minimal due to the following points:

- Only 0.6% of the population participated in the public consultation
- 65.5% of respondents either agreed with or were not affected by the proposals
- There are no plans to close any libraries. The Silverdale book collection will cease, but only 2 people responded in relation to this service.
- All libraries will be staffed for at least 24 hours per week.

- Late night or weekend access has been maintained at all libraries.
- The Library @ the Lightbox will be staffed for 50.5 hours per week (an increase of 1 hour
  per week) and will also have self-service access outside these hours.
- A trusted key holder scheme will be implemented to enable local groups to access the library on closed days/non-staffed times for meetings or activities.

7. FINANCIAL IMPLICATIONS

7.1 Consultations have taken place with representatives of the Service Director Finance (S151 Officer).

7.2 The proposed restructure will help to support the delivery of KLOE BU7 E1 (Re-modelling Customer Services) by providing cost savings of £805,649 against a savings target of £840,562.

7.3 The shortfall of £34,913 is as a result of staffing the Saturday afternoons at the Library @ the Lightbox. The shortfall for 2019/20 will be considered as part of the Council's wider Medium Term Financial Strategy. Work is however currently underway to identify how we can sustain this from 2020/21.

7.4 The table below provides a summary of the savings profile of the proposals along with a comparison of expected savings against the KLOE target.

	2019/20 £	**2020/21 £**	**2021/22 £**	**Later Years £**
Revenue Effects				
Current Structure Costs	3,687,747	3,687,747	3,687,747	3,687,747
Proposed Structure Costs	2,882,098	2,882,098	2,882,098	2,882,098
Reduction in Costs	**-805,649**	**-805,649**	**-805,649**	**-805,649**
KLOE Target BU7 E1	-840,562	-840,562	-840,562	-840,562
Further Savings Required	**-34,913**	**-34,913**	**-34,913**	**-34,913**

8. EMPLOYEE IMPLICATIONS

8.1 In achieving the KLOE saving for Customer Services and revising the library opening hours it is acknowledged that a new organisational structure will need to be implemented by 1st April 2019. The staff consultation period commenced on 8th October 2018 and a separate delegated report will detail the new structure which will result in a reduction in posts alongside changes to job profiles to reflect a revised operating model.

8.2 All employees affected are being supported by HR in accordance with HR policies and procedures and in consultation with Trade Unions. It is anticipated that any compulsory redundancies will be mitigated through vacancies and SVER requests.

9. LEGAL IMPLICATIONS

9.1 As outlined in 3.1 the authority has a statutory obligation to provide a comprehensive and efficient public library service under the 1964 Public Libraries and Museums Act, and to meet Equalities duties set out in legislation.

9.2 It is considered that the proposals recommended in the report properly discharge the Council's legal obligations.

9.3 The recommendations do not involve the closure of any libraries or a different delivery model and the tiered approach to financial support based on size of libraries and current performance levels represents a coherent and rational approach which is consistent with the Council's statutory obligations under the 1964 Act.

9.4 The process followed by the Council in relation to engagement and public consultation is consistent with general public law obligations with regard to consultation and the need to act fairly. Proper consideration has been given to the consultation responses as summarised in section 4 of the report and in the relevant appendix.

9.5 The approach to compiling a local needs assessment and an Equalities Impact Assessment has been robust and with the benefit of that exercise proper consideration has been given to the equalities impact of the recommendations as summarised in section 14 of the report. In doing so the Council has properly discharged its obligations under Equalities legislation.

9.6 Overall therefore the risk of either a judicial review or an inquiry by the Secretary of State is considered to be limited and any such challenge could be effectively rebutted.

10. CUSTOMER AND DIGITAL IMPLICATIONS

10.1 As part of Customer Services and Digital Information the new Library Strategy and operating model have been designed to enable the Service to support and deliver both the Customer Services Strategy and Digital First.

10.2 The new job profiles have a strong alignment to digital skills and supporting customers to self-serve, in conjunction with engagement with customers, partners and communities to build a strong and diverse programme of activity to re-energise libraries within communities.

10.3 Libraries will be community and digital hubs for customers to learn, use and exploit technology, access digital services and engage in activities to deliver our outcomes and commitments in the Library Strategy.

11. COMMUNICATIONS IMPLICATIONS

11.1 The libraries review has enabled the service to work with Communications and Marketing to revitalise the Library service's brand, bringing it in line with the Library @ the Lightbox look and feel. Communications and Marketing will be working with the service to cross promote their services and activities.

11.2 Communications and Marketing are working with the Library Service and the town centre redevelopment team to make sure that the Library @ the Lightbox is an integral part of future town centre events and activities.

11.3 Previous reports have raised the potential for a public reaction to any proposed changes and this remains, although reduced as there are no plans to close any libraries.

11.4 Its key that we are clear with the public that the development of the Library @ the Lightbox is not taking resources away from the community Libraries. Community Libraries will receive capital funding so they can benefit from new ways of working developed for the Library @ the Lightbox and create flexible spaces to increase the use of libraries and potential for new activities.

11.5 If this report is approved, the outcomes of the public consultation will be communicated with Members and the public.

12. CONSULTATIONS

12.1 **Human Resources and Business Support**
Alison Brown
Sue Sleight
Malachi Rangecroft
Business Improvement and Communications
Michael Potter
Jules Horsler
Faith Ridgwick
Malachi Rangecroft
Katie Rogers
Finance, Assets & Information:
Mark Bell
Legal & Governance:
Andrew Frosdick
Garry Kirk
Employment and Skills:
Tom Smith
Trade Unions:
April Pepper, Unison
Ann Gallagher, GMB
Others:
Diana Terris, Chief Executive
Matt Gladstone, Executive Director - Place
Rachel Dickinson, Executive Director - People
Wendy Lowder, Executive Director, Communities
Phil Hollingsworth, Service Director – Stronger, Safer, Healthier Communities
Dave Robinson, Service Director – Customer Information & Digital Services
Graham Terry, Programme Lead, Provider Services

13. THE CORPORATE PLAN AND THE COUNCIL'S PERFORMANCE MANAGEMENT FRAMEWORK

13.1 The work of the public library service contributes to a wide agenda around:

- raising educational attainment through language development
- reading and learning
- supporting people into employment through free access to ICT and Wi-Fi and assistance in Job Clubs
- volunteering opportunities
- improving health and well-being both through access to information and self-help materials
- reducing social isolation and loneliness through groups and activities supporting community cohesion.

14. PROMOTING EQUALITY, DIVERSITY AND SOCIAL INCLUSION

14.1 An Equalities Impact Assessment summary has been produced and is available at Appendix G.

14.2 During the public consultation the Service worked with Barnsley's network of equality forums to encourage people from diverse groups to complete the survey.

The responses to the survey have been analysed by the Equality and Inclusion Manager to understand if diverse respondents had broadly similar or significantly different views about the opening hours and the impacts these would have on them.

14.3 The respondents to the library consultation survey were, from a diversity point of view, broadly representative of the library users and/or the local community. The consultation highlighted areas where there is the potential for a degree of inequality of impact in respect of gender, age and ethnicity. However given the small sample size for ethnicity we will need further work to engage with this community to better understand the reasons behind this. Further monitoring of library usage after implementation should enable any differentials in impact to be assessed and therefore addressed at an early stage.

14.4 The consultation comments suggested that Saturday afternoon openings are important at Central Library for people with children and for people who work full-time during the week. The recommendation to retain staffed hours at the Central Library on Saturday afternoon addresses this concern.

14.5 The following mitigating actions have been taken to ensure that those affected by the proposed changes to opening hours can still access library services during non-staffed hours:

- Trusted key holder status: leaders of community groups and activities will be able to apply for trusted key holder status which means they will continue to be able to use the library for community group meetings and activities when the library is closed.
- Open Plus: approved individuals and groups will be able to access the ground floor of the Library @ the Lightbox outside of main opening hours to use a wide

range of library services including book borrowing, use of Wi-Fi, printing facilities etc.

14.6 Public libraries are available for all and the Council will ensure that the usage of the library continues to be diverse following the implementation of the proposed opening hours by improving the quality of the diversity data held on library user records.

15. RISK MANAGEMENT ISSUES

15.1 The risk register relating to the Libraries Review has been updated following the public consultation.

Risk	Mitigation
Judicial Review, reputational damage, legal costs.	Two rounds of public engagement; formal public consultation on the proposed model
Failure to meet statutory duty under the 1964 Public Libraries & Museums Act	Council is not proposing the closure of any libraries and has consulted fully on the opening hours.
Failure to meet statutory duty under the Equalities Act 2010	Two rounds of public engagement; formal public consultation on the proposed model
Risk of negative perception from DCMS from failure to inform them of public consultation	DCMS informed of plans for public consultation on proposed model.
Negative perception from public and staff regarding enhanced opening hours at libraries supported by ESFA.	Further review of provision would be required if ESFA funding ceased.
Continued decline of performance of Library Service due to maintaining all current service points and lack of investment	To re-invest any identified savings over and above the KLOE back into the organisational structure and marketing of the Service.
Library @ the Lightbox could draw customers from community libraries	Capital investment in the physical infrastructure of the community libraries and the development of a consistent brand and offer across the network.
Failure to address issues raised in staff risk assessment	To re-invest any identified savings over and above the KLOE back into the organisational structure.
Impact on community groups using libraries as a result of reduced opening hours.	Trusted key holder scheme to be formalised and rolled out.
Reduced involvement of Library @ The Lightbox in planned town centre activity.	To retain staffed hours on Saturday afternoons to maximise potential for organised activity to support the redevelopment of the town centre.

16. GLOSSARY

ASCL – Adult Skills and Community Learning
ESFA – Education and Skills Funding Agency
MOU – Memorandum Of Understanding
KLOE – Key Line Of Enquiry

17. LIST OF APPENDICES

Appendix A: Financial Implications
Appendix B: Analysis of adults' public consultation survey
Appendix C: Analysis of children's public consultation survey
Appendix D: Revised opening hours
Appendix E: Library Strategy 2018 – 2021
Appendix F: Libraries Review Local Needs Assessment Executive Summary
Appendix G: Equalities Impact Assessment Summary

18. BACKGROUND PAPERS

- Barnsley Metropolitan Borough Council Libraries Review Needs Assessment
- Libraries Review Public Consultation original data

If you would like to inspect background papers for this report, please email governance@barnsley.gov.uk so that appropriate arrangements can be made

Report author: Kathryn Green

Prepared on Behalf of the Director of Finance

FINANCIAL IMPLICATIONS

CR495 Feedback from the Libraries Review Public Consultation

i) **Capital Expenditure**

	2018/19 £	2019/20 £	2020/21 £	Total £
				0
Total Funding Requirement	0	0	0	0
To be financed from:				
	0	0	0	0

ii) **Revenue Effects**

	2019/20 £	2020/21 £	2021/22 £	Total £
Current Structure Costs	3,687,747	0	0	3,687,747
Revised Structure Costs	2,882,098			2,882,098
Total Cost/(Savings)	(805,649)	0	0	(805,649)

Impact on Medium Term Financial Strategy:

The restructure will contributes significantly to the delivery of the MTFS, specifically KLOE BU7 E1 "Remodelling Customer Services" which has an overall target of £840,562.

Agreed by: .....On behalf of the Director of Finance

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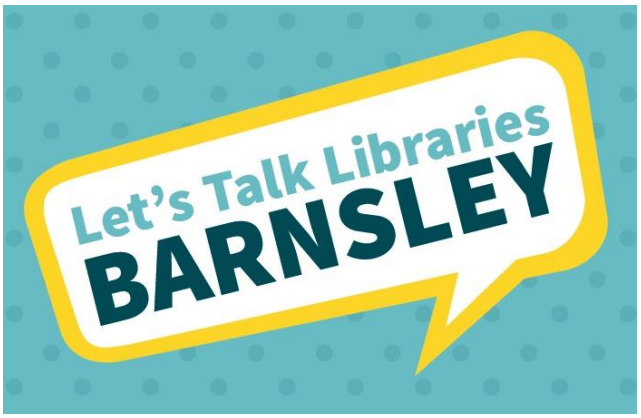

Barnsley Libraries Consultation – Adults

Introduction

Barnsley Council is currently in the process of trying to shape its future library service through Let's Talk Libraries, our ongoing conversation with those who live, study and work in the borough about the services offered in our libraries.

We are proud of our library services and want to make sure Barnsley's libraries meet local need, both now and in the future.

We know that more people are visiting our libraries, but they're borrowing fewer books. There's more demand for digital and online services, for internet access, and for flexible opening hours. That's why it's so important that our libraries meet the changing demands of our residents.

As part of this process we need to:

- Make sure Barnsley's libraries meet people's needs by working closely with local communities
- Create the new Library@theLightbox we promised to residents at the heart of the modernised library service
- Spend £872,000 less on customer services by 2020 (including £165,000 savings from libraries)
- Keep libraries open - we don't plan to close any libraries, we're looking at the needs of each area to create a service that works for everyone
- Meet the statutory requirements of the 1964 Public Libraries and Museums Act[1]

The story so far:

Let's Talk Libraries started in 2016 to find out what you want from your local library. This was followed by further engagement in October 2017. Overall, more than 2,000 responses were received and this helped us to build a picture of how people are using libraries.

These proposals have been developed following research from an assessment of local needs, library performance and feedback from our public engagement.

[1] https://www.legislation.gov.uk/ukpga/1964/75

The latest consultation phase relating to changes in opening times was launched on 21 June 2018 for three months. The surveys were open between June 2018 and September 2018 and promoted via the BMBC website and in libraries themselves.

In conjunction with the surveys, we also held events with community groups and partners in each library area.

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Survey Analysis

The Council's Business Improvement and Intelligence Team (BIIT) have analysed the results from this consultation and provided this report. BIIT has been involved in this consultation as the team are independent from those involved in the service re-design and provide an impartial view.

All the information from the completed surveys has been extracted from SmartSurvey and imported into Excel for analysis purposes. Information has not been influenced or changed in anyway.

To ensure that the free text feeds into the process, every comment has been read and coded using a coding structure. Multiple codes were given to some free text (see Appendix A below for details).

All data from this consultation has been checked and verified to ensure that it is of good quality, provides an accurate picture of the responses received and is representative of those who live, work and study in Barnsley.

Adult Survey Purpose

This survey was designed to ask those who live, work or study in the borough their preferred library opening times to make the required library service savings of £165,000 per year.

Key Findings

- A total of 1,299 responses were received from a population of 203,258[2] (which is approximately 0.6% of Barnsley's population aged 14 years and above). We are therefore 95% confident (+ or - 2.7%) that the responses are representative of the population (see Appendix D below).
- Of the 1,299 respondents who answered the question "Which Barnsley libraries have you used in the last year?", 98 (7.5%) stated that they hadn't used a library within the last twelve months, 75 (5.8%) had used the digital library and 57 (4.4%) had used the home library service.
- A total of 1,069 (82.3%) had used a Barnsley library in the last year.
- 6.5% of the respondents didn't want to comment on a library, 47 (3.6%) commented on the digital library and 55 (4.2%) commented on the home library service.
- A total of 65.5% of respondents agreed with proposed changes to staff hours or were not affected by them.
- A total of 32.9% of respondents did not agree with proposed changes to staff hours.
- A total of 587 comments were received about the proposed changes; 58% of these were related to different views about opening hours.
- A total of 30 comments were received about eBooks; 37% of these were related to choice/selection.
- A total of 39 comments were received about the Home Library Service; 67% of these were related to 'Leave Alone'.
- Those who did not agree with the suggested changes were then asked whether the proposed changes to staffed hours would make it harder for them to use the library: 78.5% stated that such changes would make it harder for them to use the library.

[2] Based on ONS Mid 2017 Population Estimates resident population figures for those aged 14 years and above

- A total of 317 comments were received explaining why changes in staffed hours will make it harder for residents to use the library; 44% of these were related to different views about opening hours and 18% were related to work or family commitments.
- A total of 57.6% of respondents do agree with the draft library strategy.
- A total of 288 comments were received explaining why respondents didn't agree with the strategy: 38% of these were related to 'Other' and 24% related to 'Don't want reduction in funding or hours'. (Details of the coding methodology can be found at Appendix A below).
- It is recommended that the suggested opening times at the following libraries are reconsidered due to receiving a number of comments:
    - Central – Review Saturday afternoon hours
    - Dodworth – Review Thursday and Tuesday opening
    - Mapplewell and Staincross – Review Thursday closure
    - Royston – Review Monday closure
    - Thurnscoe – Review 10am opening
    - Worsbrough – Review Tuesday afternoon hours
- The proportion of Survey Respondents from Experian Mosaic[3] Group B Prestige Positions, D Domestic Success, E Suburban Stability, F Senior Security, H Aspiring Homemakers, I Urban Cohesion and K Modest Traditions are particularly overrepresented (the more affluent groups), whilst Groups M Family Basics, N Vintage Vales and O Municipal Challenge are under-represented.

[3] Experian Mosaic is a *"… consumer classification designed to help [public sector] understand the demographics, lifestyles, preferences and behaviours of the UK adult population …"* (Source: https://www.experian.co.uk/marketing-services/products/mosaic/mosaic-in-detail.html)

Results and Findings

Table 1: Which Barnsley libraries have you used in the last year?

	Yes	Yes
Central	380	29.3%
Cudworth	114	8.8%
Darfield	120	9.2%
Dodworth	104	8.0%
Goldthorpe	162	12.5%
Grimethorpe	29	2.2%
Hoyland	131	10.1%
Mapplewell & Staincross	121	9.3%
Penistone	108	8.3%
Priory	13	1.0%
Roundhouse	42	3.2%
Royston	81	6.2%
Silverdale	3	0.2%
Thurnscoe	73	5.6%
Wombwell	211	16.2%
Worsbrough	80	6.2%
Home Library Service	57	4.4%
Digital Library	75	5.8%
None	98	7.5%

Table 1 above shows the numbers and percentages of the respondents who used each of the libraries (including the home library service and the digital library) or have not used a library in the last year. Percentages do not add up to 100 as many respondents used more than one library.

Of the 1,299 responses, 98 (7.5%) were from people who hadn't used a library within the last twelve months; 75 (5.8%) had used the digital library; and 57 (4.4%) had used the home library service. The table illustrates significant variations across the libraries ranging from Central 380 (29.3%) to Silverdale 3 (0.2%).

Table 2: Which Barnsley libraries would you like to tell us about?

	Yes	Yes
Central	258	19.9%
Cudworth	95	7.3%
Darfield	90	6.9%
Dodworth	82	6.3%
Goldthorpe	135	10.4%
Grimethorpe	18	1.4%
Hoyland	99	7.6%
Mapplewell & Staincross	94	7.2%
Penistone	100	7.7%
Priory	7	0.5%
Roundhouse	25	1.9%
Royston	57	4.4%
Silverdale	2	0.2%
Thurnscoe	56	4.3%
Wombwell	157	12.1%
Worsbrough	61	4.7%
Home Library Service	55	4.2%
Digital Library	47	3.6%
None	85	6.5%

Table 2 above shows the numbers and percentages of the respondents who wanted to comment on the libraries (including the home library service and the digital library). Percentages do not add up to 100 as many respondents used more than one library.

Of the 1,299 responses, 85 (6.5%) didn't want to comment on a library, 47 (3.6%) commented on the digital library and 55 (4.2%) commented on the home library service. The percentages illustrate significant variations across the libraries ranging from Central 258 (19.9%) to Silverdale 2 (0.2%).

Table 3: Do you agree with the proposed changes?

	% Agreed	% Disagreed	% Does not Affect	% No Responses
Central	44.6%	39.5%	15.5%	0%
Cudworth	86.3%	11.6%	2.1%	0%
Darfield	36.7%	30.0%	27.8%	6%
Dodworth	37.8%	46.3%	14.6%	1%
Goldthorpe	52.6%	23.7%	21.5%	2%
Grimethorpe	77.8%	5.6%	16.7%	0%
Hoyland	24.2%	54.5%	19.2%	2%
Mapplewell	28.7%	52.1%	19.1%	0%
Penistone	85.0%	4.0%	9.0%	2%
Priory	85.7%	0.0%	14.3%	0%
Roundhouse	44.0%	36.0%	20.0%	0%
Royston	29.8%	45.6%	21.1%	4%
Silverdale	50.0%	50.0%	0.0%	0%
Thurnscoe	39.3%	46.4%	10.7%	4%
Wombwell	40.1%	22.9%	35.0%	2%
Worsbrough	39.3%	39.3%	21.3%	0%
Total	46.9%	32.9%	18.6%	2%

Table 3 above shows the percentages of the respondents who agree or don't agree with the proposed changes. As some respondents commented on numerous libraries there were a total of 1,336 responses to this question; of these, 626 (46.9%) agreed with the changes, 440 (32.9%) disagreed, 249 (18.6%) stated they were not affected and 21 didn't provide a response.

Table 4: If No, Why don't you agree?

	Unstaffed Hours	Safety	Different Views about Opening Hours	Under Usage of Libraries	Other
Central	12	4	90	3	44
Cudworth			8	3	4
Darfield	3		17		19
Dodworth	1		22		18
Goldthorpe	3	1	22	1	13
Grimethorpe			1		1
Hoyland			49		27
Mapplewell	6		33		13
Penistone			3	1	2
Roundhouse	1		7		5
Royston	1		19	4	8
Silverdale			1		1
Thurnscoe	2		21		16
Wombwell	1		33		9
Worsbrough	3		16		15
Total	**33**	**5**	**342**	**12**	**195**
Total %	**6%**	**1%**	**58%**	**2%**	**33%**

A total of 587 comments were received about the proposed changes which were then categorised into 5 themes: Unstaffed Hours, Safety, Different Views about Opening Hours, Under Usage of Libraries and Other. Table 4 above shows the numbers and percentages of the respondents' coded comments; 342 (58%) of these were related to different views about opening hours. Details of the coding methodology can be found at Appendix A below.

Table 5: eBooks

Leave Alone	Choice / Selection	Digital	Other
27%	37%	23%	13%

A total of 30 comments were received about eBooks which were then categorised into 4 themes: Leave Alone, Choice/Selection, Digital and Other. Table 5 above shows the percentages of the respondents' coded comments; 37% of these were related to choice/ selection.

Table 6: Home Library Service

Leave Alone	Want more investment	Choice / Selection	Comments regarding staff	Other
67%	3%	5%	8%	18%

A total of 39 comments were received about the Home Library Service; these were then categorised into 5 themes: Leave Alone, Want more Investment, Choice/Selection, Comments regarding staff and Other. Table 6 above shows the percentages of the respondents' coded comments; 67% of these were related to Leave Alone.

Table 7: Would this change in staffed hours make it harder for you to use the library?

Yes, a lot	Yes, a little	No
155	181	92
36.2%	42.3%	21.5%

Those who did not agree with the suggested changes were then asked whether the proposed changes in staffed hours make it harder for them to use the library. A total of 428 responses were received. Table 7 above shows that 336 (78.5%) of respondents stated that such changes would make it harder for them to use the library.

Table 8: If so please tell us how:

	Staff Assistance Required	Technology Issues	Safety	Different Views on Opening Hours	Work or Family Commitments	Other
Central	12	2	1	37	19	13
Cudworth	1	1				
Darfield	2	2		9	10	7
Dodworth		2		11	12	5
Goldthorpe	4	2		7	1	5
Hoyland		4		16	6	6
Mapplewell	4	2		16	3	5
Roundhouse				2		3
Royston				9	2	7
Silverdale				1		
Thurnscoe	3	3		7	7	5
Wombwell	1	3		16	1	2
Worsbrough	2			8		8
Total	**29**	**21**	**1**	**139**	**56**	**71**
Total %	**9%**	**7%**	**0%**	**44%**	**18%**	**22%**

A total of 317 comments were received explaining why changes in staffed hours will make it harder for residents to use the library; these were then categorised into 6 themes: Staff Assistance Required, Technology Issues, Safety, Different Views on Opening Hours, Work or Family Commitments and Other. Table 8 above shows the numbers and percentages of the respondents' coded comments; 139 (44%) of these were related to different views about opening hours and 56 (18%) were due to work or family commitments. Details of the coding methodology can be found at Appendix A below.

When would it be better for you to come to the library? (See Appendix B below for further details).

Note: * Multiple popular times.

Central

- 380 (29.3%) of respondents had used this library in the last 12 months
- 25 (9.7%) of respondents had not used this library
- 111 (43%) of respondents had only used this library
- 122 (47.3%) of respondents had used more than this library
- 115 (44.6%) do agree with staff changes and 40 (15.5%) are not affected by changes
- 75 (73.6%) are affected a lot or a little by the changes

- Of the suggested times the most popular times are:
    - Monday: 9.30-7.00
    - Tuesday: 9.30-5.00
    - Wednesday: 9.30-7.00
    - Thursday: 9.30-5.00
    - Friday: 9.30-5.00
    - Saturday: 9.30-4.00
- 35.7% were not in agreement with the suggested Saturday staffed hours. It is therefore recommended that the suggested opening times on Saturdays are reconsidered.

Cudworth

- 114 (8.8%) of respondents had used this library in the last 12 months
- 3 (3.2%) of respondents had not used this library
- 55 (57.9%) of respondents had only used this library
- 37 (38.9%) of respondents had used more than this library
- 82 (86.3%) do agree with staff changes and 2 (2.1%) are not affected by changes
- 1 (9.1%)[4] are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-7.00
    - Tuesday: 9.00-4.00 *5.00
    - Wednesday: 9.00-4.00
    - Thursday: 9.00-4.00 *5.00
    - Friday: 9.00-4.00
    - Saturday: 9.00 *9.30-12.30 *4.00

Darfield

- 120 (9.2%) of respondents had used this library in the last 12 months
- 2 (2.2%) of respondents had not used this library
- 52 (57.8%) of respondents had only used this library
- 36 (40%) of respondents had used more than this library
- 33 (36.7%) do agree with staff changes and 25 (27.8%) are not affected by changes
- 23 (85.1%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00* 9.30-1.00 2.00-5.00
    - Tuesday: 9.00-1.00 2.00-5.00
    - Wednesday: 9.00* 9.30-1.00 2.00-5.00
    - Thursday: 10.00-1.00 2.00-7.00
    - Friday: 9.30-1.00 2.00-5.00
    - Saturday: 9.30-12.00 *1.00 12.30 5.00

[4] This is a % of those who did not agree with the suggested changes were then asked whether the proposed changes in staffed hours make it harder for them to use the library.

Dodworth

- 104 (8%) of respondents had used this library in the last 12 months
- 3 (3.7%) of respondents had not used this library
- 34 (41.5%) of respondents had only used this library
- 45 (54.9%) of respondents had used more than this library
- 31 (37.8%) do agree with staff changes and 12 (14.6%) are not affected by changes
- 30 (78.9%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30-1.00 2.00-5.00
    - Tuesday: 9.30-1.00 2.00-5.00
    - Wednesday: 10.00-12.00 1.00-5.00
    - Thursday: 9.30-1.00 2.00-7.00
    - Friday: 9.30-1.00 2.00-5.00
    - Saturday: 9.30* 10.00-12.30 *1.00
- 25.6% were not in agreement with the suggested staffed hours on Thursday, as there is no late night opening in Dodworth and 24.4% were not in agreement with the early afternoon closing on Tuesday's. It is therefore recommended that the suggested opening times on Tuesdays and Thursdays are reconsidered.

Goldthorpe

- 162 (12.5%) of respondents had used this library in the last 12 months
- 1 (0.7%) of respondents had not used this library
- 95 (70.4%) of respondents had only used this library
- 39 (28.9%) of respondents had used more than this library
- 71(52.6%) do agree with staff changes and 29 (21.5%) are not affected by changes
- 28 (87.5%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30-5.00
    - Tuesday: 9.30-5.00
    - Wednesday: 9.30-5.00
    - Thursday: 9.30-5.00
    - Friday: 9.30-5.00
    - Saturday: 9.30-12.30

Grimethorpe

- 29 (2.2%) of respondents had used this library in the last 12 months
- 1 (5.6%) of respondents had not used this library
- 9 (50%) of respondents had only used this library
- 8 (44.4%) of respondents had used more than this library
- 14 (77.8%) do agree with staff changes and 3 (16.7%) are not affected by changes
- 0 (0%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 10.00-4.00
    - Tuesday: n/a
    - Wednesday: 11.00-7.00
    - Thursday: n/a
    - Friday: n/a
    - Saturday: 11.00-2.00

Hoyland

- 131 (10.1%) of respondents had used this library in the last 12 months
- 1 (1%) of respondents had not used this library
- 59 (59.6%) of respondents had only used this library
- 39 (39.4%) of respondents had used more than this library
- 24 (24.2%) do agree with staff changes and 19 (19.2%) are not affected by changes
- 44 (81.5%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-7.00
    - Tuesday: 9.00-5.00
    - Wednesday: 9.00-5.00
    - Thursday: 9.00-5.00
    - Friday: 9.00-5.00
    - Saturday: 9.30-12.30
- 40.4% were not in agreement with the suggested closure of Hoyland library on a Wednesday. It is therefore recommended that the suggested opening times on Wednesdays are reconsidered.

Mapplewell & Staincross

- 121 (9.3%) of respondents had used this library in the last 12 months
- 0 (0%) of respondents had not used this library
- 62 (66%) of respondents had only used this library
- 32 (34%) of respondents had used more than this library
- 27 (28.7%) do agree with staff changes and 18 (19.1%) are not affected by changes
- 36 (73.5%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-5.00
    - Tuesday: 9.00-7.00
    - Wednesday: 9.00-5.00
    - Thursday: 9.00-5.00
    - Friday: 9.00-5.00
    - Saturday: 9.30-12.30
- 40.4% were not in agreement with the suggested closure of Mapplewell and Staincross library on a Thursday. It is therefore recommended that the suggested opening times on Thursdays are reconsidered.

Penistone

- 108 (8.3%) of respondents had used this library in the last 12 months
- 5 (5%) of respondents had not used this library
- 63 (63%) of respondents had only used this library
- 32 (32%) of respondents had used more than this library
- 85 (85%) do agree with staff changes and 9 (9%) are not affected by changes
- 0 (0%) are affected a lot or a little by the changes

- Of the suggested times the most popular times are:
    - Monday: 9.00* 10.00-5.00
    - Tuesday: 9.00* 10.00-5.00
    - Wednesday: 9.00-12.00
    - Thursday: 9.00* 10.00-7.00
    - Friday: 10.00-5.00
    - Saturday: 9.00* 9.30-12.00 *5.00

Priory

- 13 (1%) of respondents had used this library in the last 12 months
- 2 (28.6%) of respondents had not used this library
- 1 (14.3%) of respondents had only used this library
- 4 (57.1%) of respondents had used more than this library
- 6 (85.7%) do agree with staff changes and 1 (14.3%) are not affected by changes
- 0 (0%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: n/a
    - Tuesday: n/a
    - Wednesday: n/a
    - Thursday: n/a
    - Friday: n/a
    - Saturday: n/a

Roundhouse

- 42 (3.2%) of respondents had used this library in the last 12 months
- 3 (12%) of respondents had not used this library
- 4 (16%) of respondents had only used this library
- 18 (72%) of respondents had used more than this library
- 11 (44%) do agree with staff changes and 5 (20%) are not affected by changes
- 6 (66.7%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-4.00 *4.30
    - Tuesday: 9.00-7.00
    - Wednesday: 9.00* 9.30-3.00 *4.00 *5.00
    - Thursday: 9.00* 9.30-3.00* 4.00 *5.00
    - Friday: 9.00* 9.30-3.00 *4.00
    - Saturday: 9.30-12.00

Royston

- 81 (6.2%) of respondents had used this library in the last 12 months
- 1 (1.8%) of respondents had not used this library
- 38 (66.7%) of respondents had only used this library
- 18 (31.6%) of respondents had used more than this library
- 17 (29.8%) do agree with staff changes and 12 (21.1%) are not affected by changes
- 18 (69.2%) are affected a lot or a little by the changes

- Of the suggested times the most popular times are:
    - Monday: 9.00-5.00
    - Tuesday: 9.30-5.00
    - Wednesday: 9.30-5.00
    - Thursday: 9.00-5.00
    - Friday: 9.30-5.00
    - Saturday: 9.30-closed
- 42% were not in agreement with the suggested closure of Royston library on a Monday. It is therefore recommended that the suggested opening times on Mondays are reconsidered.

Silverdale

- 3 (0.2%) of respondents had used this library in the last 12 months
- 0 (0%) of respondents had not used this library
- 1 (50%) of respondents had only used this library
- 1 (50%) of respondents had used more than this library
- 1 (50%) do agree with staff changes and 0 (0%) are not affected by changes
- 1 (50%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30-12.30
    - Tuesday: 9.30-12.30
    - Wednesday: 12.30-3.30
    - Thursday: n/a
    - Friday: n/a
    - Saturday: n/a

Thurnscoe

- 73 (5.6%) of respondents had used this library in the last 12 months
- 3 (5.4%) of respondents had not used this library
- 33 (58.9%) of respondents had only used this library
- 20 (35.7%) of respondents had used more than this library
- 22 (39.3%) do agree with staff changes and 6 (10.7%) are not affected by changes
- 24 (92.3%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30-1.00 2.00-5.00
    - Tuesday: 9.30-1.00 2.00-5.00
    - Wednesday: 9.30-1.00 1.00
    - Thursday: 9.30-1.00 2.00-5.00
    - Friday: 9.30-1.00 2.00-4.00
    - Saturday: 9.30-12.30
- 28.6% were not in agreement with the suggested opening hours Monday to Friday due to 10am start rather than 9.30. It is therefore recommended that the suggested opening times are reconsidered.

Wombwell

- 211 (16.2%) of respondents had used this library in the last 12 months
- 3 (1.9%) of respondents had not used this library
- 104 (66.2%) of respondents had only used this library
- 50 (31.8%) of respondents had used more than this library

- 63 (40.1%) do agree with staff changes and 55 (3.5%) are not affected by changes
- 24 (66.6%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-5.00
    - Tuesday: 9.00-5.00
    - Wednesday: 9.00-5.00
    - Thursday: 9.00-5.00
    - Friday: 9.00-5.00
    - Saturday: 9.30-12.30

Worsbrough

- 80 (62%) of respondents had used this library in the last 12 months
- 3 (4.9%) of respondents had not used this library
- 32 (52.5%) of respondents had only used this library
- 26 (42.6%) of respondents had used more than this library
- 24 (39.3%) do agree with staff changes and 13 (21.3%) are not affected by changes
- 20 (83.3%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30-1.00 2.00-5.30
    - Tuesday: 9.30-1.00 2.00-5.30
    - Wednesday: closed
    - Thursday: 9.30-1.00 2.00-5.30
    - Friday: 9.30-1.00 2.00-5.30
    - Saturday: 9.30-12.30
- 34.4% were not in agreement with the suggested early closure of Worsbrough library on a Tuesday. It is therefore recommended that the suggested opening times on Tuesdays are reconsidered.

Table 9: Do you agree with the draft library strategy?

	Number	%
Yes	748	57.6
No	152	11.7
Don't Know	366	28.2
Blank	33	2.5
Total	**1299**	**100**

Table 9 above shows that 748 (57.6%) of respondents do agree with the draft library strategy.

Table 10: If don't agree with strategy please tell us why:

Want Reduced Hours/ Cut Backs/ Savings	IT	Staff	No action plan or commentary missing in Strategy doc.	Not read/ not downloaded/ not interested	Groups/ social contact	Don't want reduction in libraries funding or hours	Other
2%	6%	11%	3%	4%	13%	24%	38%

A total of 288 comments were received explaining why respondents didn't agree with the strategy; these were then categories into 8 themes: Want reduced Hours/Cut Backs/ Savings, IT, Staff, No action plan or commentary missing in Strategy, Not read/not downloaded/not interested, Groups/social contact, Don't want reduction in funding or hours and Other. Table 10 above shows the percentages of the respondents' coded comments; 108 (38%) of these were related to Other and (70) 24% related to Don't want reduction in funding or hours. Details of the coding methodology can be found at Appendix A below.

Respondents' Demographic Data

The majority of respondents:

- Were female (70%)
- Aged 35-54 years (54%)
- Stated their ethnicity as White UK (91.8%)
- Did not consider themselves as disabled (73.7%)
- Heterosexual/Straight (78.6%)
- Were from Barnsley (88.9%). (Other local authority areas included Rotherham, Sheffield, Doncaster, Wakefield and Kirklees).

Further demographic information can be found at Appendix C below.

Demographic Segmentation Analysis

Experian Mosaic is a Customer Insight tool which uses socio-demographic segmentation to classify all households and postcodes to comprehensively describe their social, economic and cultural behaviour. Segmentation is the classification of the population in different groups; it is an approach for providing services based on an understanding of local populations and neighbourhood context. Further detail can be found in the Libraries Needs Assessment.

Figure 1 below shows how the Mosaic groups from Survey Respondents compared with the Barnsley average for all adults. Bars to the right of the central line illustrate a higher proportion of households than the Barnsley average and conversely a lower proportion to the left. The proportion of Survey Respondents in Group B Prestige Positions, D Domestic Success, E Suburban Stability, F Senior Security, H Aspiring Homemakers, I Urban Cohesion and K Modest Traditions are particularly overrepresented, whilst Groups M Family Basics, N Vintage Vales and O Municipal Challenge are under-represented. In Barnsley there are no households in Group C City Prosperity.

Figure 1: Mosaic groups of Survey Respondents compared with the Barnsley average

Your area or file:

Libraries Consultation Respondents Compared to All Barnsley Adults

Comparison area or file:

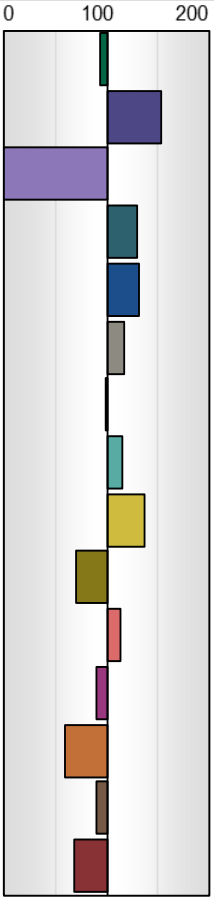
Local Authorities - Barnsley (Adults (18+))

Experian™ Mosaic Public Sector

Date: **05/10/2018**

Mosaic Public Sector classifies all consumers in the United Kingdom by allocating them to one of 15 Groups and 66 Types. Thes e paint a rich picture of UK citizens in terms of their socio-economic and socio-cultural behaviour.

Mosaic Public Sector Groups	Your area/file	%	Comp.	%	Pen. %	Index
A Country Living	28	2.44	4,916	2.60	0.57	94
B Prestige Positions	35	3.05	3,778	2.00	0.93	153
C City Prosperity	0	0.00	0	0.00	0.00	0
D Domestic Success	76	6.63	9,630	5.09	0.79	130
E Suburban Stability	123	10.72	15,507	8.19	0.79	131
F Senior Security	123	10.72	17,281	9.13	0.71	117
G Rural Reality	56	4.88	9,249	4.89	0.61	100
H Aspiring Homemakers	141	12.29	20,313	10.73	0.69	115
I Urban Cohesion	2	0.17	240	0.13	0.83	138
J Rental Hubs	8	0.70	1,866	0.99	0.43	71
K Modest Traditions	150	13.08	21,891	11.57	0.69	113
L Transient Renters	160	13.95	29,520	15.60	0.54	89
M Family Basics	72	6.28	19,751	10.44	0.36	60
N Vintage Value	110	9.59	20,214	10.68	0.54	90
O Municipal Challenge	63	5.49	15,112	7.98	0.42	69
Total	**1,147**	**100**	**189,268**	**100**	**0.61**	**100**



(Source Experian 2017)

Appendices

Appendix A: Adults Survey Free Text Coding Methodology

Question 5: Could you please tell us why you disagree with the suggestion?

Unstaffed Hours	This has been selected for coding if reference has been made to there being no staff (e.g. 'unstaffed' or referring to needing staff assistance).
Safety	This has been selected for coding if reference has been made to safety, Health and Safety or abuse/vandalism of empty buildings.
Different Views about Opening Hours	This has been selected for coding if reference has been made to specific days/times that the respondent visits the library, prefers to visit the library or comments have been made about specific proposed opening/closing times.
Under Usage of Libraries	This has been selected for coding if reference has been made to 'underused' or 'not used' etc.
Other	This has been selected for coding if reference has been made to other services within the library building (e.g. CAB, Registrar, Pre-school nursery), where groups that use the library have been referred to (e.g. book clubs, historical groups), where students, workers, job seekers or those with childcare/caring commitments has been referred to, where the library has been referred to as a community centre/community hub and any other comments not categorised above.

Question 6: Would this change in staffed hours make it harder for you to use the library?

Staff Assistance Required	This has been selected for coding if reference has been made to needing staff assistance or any other interaction with staff.
Technology Issues	This has been selected for coding if reference has been made to needing IT support, using computers, needing printing and using the library for job search and/or Wi-Fi.
Safety	This has been selected for coding if reference has been made to safety, Health and Safety or abuse/vandalism of empty buildings.
Different Views on Opening Hours	This has been selected for coding if reference has been made to specific days/times that the respondent visits the library, prefers to visit the library or comments have been made about specific proposed opening/closing times.
Work or Family Commitments	This has been selected for coding if reference has been made to students, workers and those with family commitments (and who therefore could not use the library at certain times).
Other	This has been selected for coding if reference has been made to access to other services within the building, where groups that use the library have been referred to (e.g. book clubs, historical groups), comments regarding inconvenience/expense of having to travel on another day and any other comments not categorised above.

Strategy:

Want Reduced Hours/ Cut Backs/ Savings	This has been selected for coding if reference has been made to wanting a reduction in funding/staff/hours.
IT	This has been selected for coding if reference has been made to needing IT support, using computers, needing printing and using the library for job search and/or Wi-Fi.
Staff	This has been selected for coding if reference has been made to needing staff assistance, not happy with unstaffed service, not happy with volunteers having access to personal information, staff job losses/reductions in hours/wages or any other interaction with staff.
Not read/ not downloaded/ not interested	This has been selected for coding if reference has been made to not reading or downloading the strategy, or the person has stated that it is too long to read or they are not interested.
Groups/ social contact	This has been selected for coding if reference has been made to library groups (e.g. book clubs, after school clubs, historical groups) or if reference has been made to social contact/interaction/reducing loneliness or libraries have been referred to as a community centre/community hub/important part of the community.
Other	This has been selected for coding if reference has been made to reductions being made elsewhere (e.g. other services/management cuts), making areas even more deprived, reduction in literacy/learning, reference made to access other services (e.g. CAB, benefits, nursery/crèche) and any other comments not categorised above.
Don't want reduction in libraries funding or hours	This has been selected for coding if reference has been made to NOT wanting a reduction in libraries funding and/or hours, reference to the hours not being suitable for working people or the person has stated they do not want any changes.
No action plan or commentary missing in Strategy doc.	This has been selected for coding if it has been stated that there is no action plan or commentary is missing in the strategy document.

Appendix B: Individual Library Summaries

Central

	Central Library	%
Used this library in the last 12 months	380	29.3%
Not used this library in the last 12 months	919	70.7%
Total all responses	1299	100.0%

Number of comments on this library	258

% of all respondants which commented on this library	19.9%

Of those which wish to comment on this library			%
258 respondents:	Has not used this library	25	9.7%
	Only used this library	111	43.0%
	Used more than 1 library	122	47.3%
	Total	258	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	12	50	53	115	44.6%
	No	8	43	51	102	39.5%
	Does not affect me	5	18	17	40	15.5%
	No response	0	0	1	1	0.4%
	Total	25	111	122	258	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	2	10	13	25	24.5%
	Yes, a little	5	18	20	43	42.2%
	Yes, a lot	1	14	17	32	31.4%
	No response	0	1	1	2	2.0%
	Total	8	43	51	102	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	25	0	23	0	24	0	24	1	24	1	24	0
9:30 am	28	0	29	0	26	0	31	0	29	0	41	0
10:00 am	13	0	12	0	13	1	10	0	11	0	20	0
10:30 am	0	0	0	0	0	0	0	0	0	0	1	0
11:00 am	0	0	1	0	1	0	2	0	1	0	3	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	1	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	1	0	0	0	3
1:00 pm	1	0	2	0	2	0	1	2	1	0	0	2
1:30 pm	0	0	0	0	0	0	0	0	0	1	0	0
2:00 pm	0	0	0	0	0	0	0	1	0	0	0	7
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	1
3:00 pm	0	0	0	0	0	1	0	1	0	0	0	12
3:30 pm	0	0	0	0	0	0	0	1	0	0	0	4
4:00 pm	0	0	0	2	0	0	0	2	0	6	0	39
4:30 pm	0	0	0	2	0	2	0	2	0	1	0	9
5:00 pm	0	18	0	32	0	12	0	25	0	29	0	9
5:30 pm	0	5	0	10	0	2	0	11	0	9	0	2
6:00 pm	0	13	0	9	0	12	0	8	0	7	0	3
6:30 pm	0	3	0	0	0	4	0	1	0	1	0	0
7:00 pm	0	27	0	9	0	32	0	9	0	9	0	2
Closed	0	0	0	0	0	0	0	0	0	0	1	1

Total responses	67	66	67	64	67	66	68	65	66	64	90	94
Most popular	9:30 am	7:00 pm	9:30 am	5:00 pm	9:30 am	7:00 pm	9:30 am	5:00 pm	9:30 am	5:00 pm	9:30 am	4:00 pm

Key

Proposed Opening Hours

Number of responses 258

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 7.00		9.00 -5.00		9.00 - 7.00		9.00 -5.00		9.00 -5.00		9.30 -12.30
Number of suggestions	69	Number of suggestions	67	Number of suggestions	69	Number of suggestions	68	Number of suggestions	67	Number of suggestions	95
% of Suggestions	26.7	% of Suggestions	26.0	% of Suggestions	26.7	% of Suggestions	26.4	% of Suggestions	26.0	% of Suggestions	36.8
Within Proposed Hours	69	Within Proposed Hours	39	Within Proposed Hours	69	Within Proposed Hours	39	Within Proposed Hours	41	Within Proposed Hours	3
% Proposed Hours	100	% Proposed Hours	58.2	% Proposed Hours	100	% Proposed Hours	57.4	% Proposed Hours	61.2	% Proposed Hours	3.2
Outside Proposed Hours	0	Outside Proposed Hours	28	Outside Proposed Hours	0	Outside Proposed Hours	29	Outside Proposed Hours	26	Outside Proposed Hours	92
% Outside Proposed Hours	0	% Outside Proposed Hours	41.8	% Outside Proposed Hours	0	% Outside Proposed Hours	42.6	% Outside Proposed Hours	38.8	% Outside Proposed Hours	96.8
	69		67		69		68		67		95
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	89.1	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	88.8	% Within Proposed Hours All Respondents	89.9	% Within Proposed Hours All Respondents	64.3
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	10.9	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	11.2	% Outside Proposed Hours All Respondents	10.1	% Outside Proposed Hours All Respondents	35.7

Figures highlighted in red indicate the percentage is higher than 25%.

Cudworth

	Cudworth Library	%
Used this library in the last 12 months	114	8.8%
Not used this library in the last 12 months	1185	91.2%
Total all responses	1299	100.0%

Number of comments on this library	95

% of all respondants which commented on this library	7.3%

Of those which wish to comment on this library			%
95 respondents:	Has not used this library	3	3.2%
	Only used this library	55	57.9%
	Used more than 1 library	37	38.9%
	Total	95	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	53	28	82	86.3%
	No	2	1	8	11	11.6%
	Does not affect me	0	1	1	2	2.1%
	No response	0	0	0	0	0.0%
	Total	3	55	37	95	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	2	0	7	9	81.8%
	Yes, a little	0	1	0	1	9.1%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	1	1	9.1%
	Total	2	1	8	11	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	12:00 pm
9:00 am	3	0	2	0	2	0	2	0	2	1	3	0
9:30 am	1	0	1	0	1	0	1	0	1	0	3	0
10:00 am	1	0	0	0	0	0	0	0	0	0	1	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	2
1:00 pm	1	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	0	2	0	2	0	2	0	2	0	2
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	2	0	2	0	1	0	2	0	1	0	1
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	1
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	4	0	0	0	1	0	0	0	0	0	1
Closed	0	0	0	0	1	1	0	0	0	0	0	0

Total responses	6	7	3	4	4	5	3	4	3	4	7	7
Most popular	9:00 am	7:00 pm	9:00 am	4:00 pm	9:00 am	4:00 pm	9:00 am	4:00 pm	9:00 am	4:00 pm	9:00 am	12:30 pm
				*5:00pm				*5:00pm			*9.30am	*4:00 pm

Key

Proposed Opening Hours

Number of responses 95

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 7.00		9.00 -5.00		9.00 - 5.00		9.00 -5.00		9.00 -5.00		9.30 -12.00
Number of suggestions	7	Number of suggestions	4	Number of suggestions	5	Number of suggestions	4	Number of suggestions	4	Number of suggestions	7
% of Suggestions	7.4	% of Suggestions	4.2	% of Suggestions	5.3	% of Suggestions	4.2	% of Suggestions	4.2	% of Suggestions	7.4
Within Proposed Hours	7	Within Proposed Hours	4	Within Proposed Hours	3	Within Proposed Hours	4	Within Proposed Hours	4	Within Proposed Hours	0
% Proposed Hours	100	% Proposed Hours	100	% Proposed Hours	60	% Proposed Hours	100	% Proposed Hours	100	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	2	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	7
% Outside Proposed Hours	0	% Outside Proposed Hours	0	% Outside Proposed Hours	40	% Outside Proposed Hours	0	% Outside Proposed Hours	0	% Outside Proposed Hours	100.0
	7		4		5		4		4		7
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	97.9	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	92.6
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	2.1	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	7.4

Darfield

	Darfield Library	%
Used this library in the last 12 months	120	9.2%
Not used this library in the last 12 months	1179	90.8%
Total all responses	1299	100.0%

Number of comments on this library	90

% of all respondants which commented on this library	6.9%

Of those which wish to comment on this library			%
90 respondents:	Has not used this library	2	2.2%
	Only used this library	52	57.8%
	Used more than 1 library	36	40.0%
	Total	90	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	2	18	13	33	36.7%
	No	0	13	14	27	30.0%
	Does not affect me	0	16	9	25	27.8%
	No response	0	5	0	5	5.6%
	Total	2	52	36	90	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	1	1	2	7.4%
	Yes, a little	0	6	4	10	37.0%
	Yes, a lot	0	6	7	13	48.1%
	No response	0	0	2	2	7.4%
	Total	0	13	14	27	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am	1:00 - 2:00 pm	5:00 pm	Closed	Closed	Closed	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am		1:00 pm	9:30 am		12:30 pm
9:00 am	4	0	0	4	0	0	3	0	0	3	0	0	2	0	0	1	0	0
9:30 am	4	0	0	3	0	0	3	0	0	3	0	0	5	0	0	4	0	0
10:00 am	3	0	0	2	0	0	1	0	0	5	0	0	4	0	0	2	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	2	0	0	2	0	0	2	0	0	2	0	0	2	0	0	2	2
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2
1:00 pm	0	5	2	1	4	0	0	3	0	0	5	0	0	5	1	0	2	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	1	0	1	1	0	0	0	0	1	1	0	1	1	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	3	0	0	4	0	0	3	0	0	0	0	0	7	0	0	2
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	1	0	0	1	0	0	1	0	0	2	0	0	3	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	1	0	0	1	0	0	1	0	0	11	0	0	0	0	0	0
Closed	0	0	0	0	0	0	2	2	2	0	0	0	0	0	0	0	0	0

Total responses	11	8	8	10	7	7	9	7	7	11	8	14	12	8	12	8	5	6
Most popular	9:00 am	1:00 pm	5:00 pm	9:00 am	1:00 pm	5:00 pm	9:00 am	1:00 pm	5:00 pm	10:00 am	1:00 pm	7:00 pm	9:30 am	1:00 pm	5:00 pm	9:30 am	12:00 pm	12:00 pm
	**9:30 am*						**9:30 am*										*1:00 pm	**12:30pm*
																		**5:00pm*

Key

Proposed Opening Hours

Number of responses 90

	Monday		Tuesday	Wednesday			Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00		9.30-12.30
Number of suggestions	11	Number of suggestions	10	Number of suggestions	9	Number of suggestions	17	Number of suggestions	16	Number of suggestions	8
% of Suggestions	12.2	% of Suggestions	11.1	% of Suggestions	10.0	% of Suggestions	18.9	% of Suggestions	17.8	% of Suggestions	8.9
Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	2	Within Proposed Hours	0	Within Proposed Hours	1	Within Proposed Hours	5
% Proposed Hours	18.2	% Proposed Hours	10	% Proposed Hours	22.2	% Proposed Hours	0.0	% Proposed Hours	6.3	% Proposed Hours	62.5
Outside Proposed	9	Outside Proposed	9	Outside Proposed	7	Outside Proposed	17	Outside Proposed	15	Outside Proposed	3
% Outside Proposed	81.8	% Outside Proposed	90	% Outside Proposed	77.8	% Outside Proposed	100.0	% Outside Proposed	93.8	% Outside Proposed	37.5
	11		10		9		17		16		8
% Within Proposed Hours All Respondents	90.0	% Within Proposed Hours All Respondents	90.0	% Within Proposed Hours All Respondents	92.2	% Within Proposed Hours All Respondents	81.1	% Within Proposed Hours All Respondents	83.3	% Within Proposed Hours All Respondents	96.7
% Outside Proposed Hours All Respondents	10.0	% Outside Proposed Hours All Respondents	10.0	% Outside Proposed Hours All Respondents	7.8	% Outside Proposed Hours All Respondents	18.9	% Outside Proposed Hours All Respondents	16.7	% Outside Proposed Hours All Respondents	3.3

Dodworth

	Dodworth Library	%
Used this library in the last 12 months	104	8.0%
Not used this library in the last 12 months	1195	92.0%
Total all responses	1299	100.0%

Number of comments on this library	82

% of all respondants which commented on this library	6.3%

Of those which wish to comment on this library			%
82 respondents:	Has not used this library	3	3.7%
	Only used this library	34	41.5%
	Used more than 1 library	45	54.9%
	Total	82	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	13	18	31	37.8%
	No	3	13	22	38	46.3%
	Does not affect me	0	7	5	12	14.6%
	No response	0	1	0	1	1.2%
	Total	3	34	45	82	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	2	1	5	8	21.1%
	Yes, a little	0	7	7	14	36.8%
	Yes, a lot	1	5	10	16	42.1%
	No response	0	0	0	0	0.0%
	Total	3	13	22	38	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am		1:00 pm	Closed	Closed	Closed	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am	1:00 - 2:00 pm	5:00 pm	9:30 am		12:30 pm
9:00 am	4	0	0	3	0	0	1	0	0	1	0	0	2	0	0	3	0	0
9:30 am	9	0	0	8	0	0	1	0	0	8	0	0	8	0	0	5	0	0
10:00 am	3	0	0	5	0	0	3	0	0	5	0	0	4	0	0	5	0	0
10:30 am	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
11:00 am	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	4	0	0	3	0	0	3	0	0	2	0	0	3	0	0	1	3
12:30 pm	0	1	0	0	1	0	0	0	0	0	0	0	0	1	0	0	2	4
1:00 pm	1	8	0	0	10	2	0	2	0	1	10	0	0	8	0	0	2	2
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	1	0	1	0	0	0	3	0	0	0	0	0	0	0	1
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	1	0	0	1	0	1	0	0	0	1	0	0	0	0	1
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	1	0	0	1	0	0	0	0	0	1	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	11	0	0	14	0	0	3	0	0	5	0	0	10	0	0	2
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	3	0	0	3	0	0	0	0	0	6	0	0	3	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	1	0	0	0	0	0	1	0	0	11	0	0	0	0	0	0
Closed	0	0	0	0	0	0	2	2	2	0	0	0	0	0	0	0	1	1
Total responses	17	13	15	20	14	21	8	7	8	19	12	22	15	12	14	14	6	14
Most popular	9:30 am	1:00 pm	5:00 pm	9:30 am	1:00 pm	5:00 pm	10:00 am	12:00 pm	5:00 pm	9:30 am	1:00 pm	7:00 pm	9:30 am	1:00 pm	5:00 pm	9:30 am	12:30 pm	12:30 pm

**10:00am *1:00 pm*

Key

Proposed Opening Hours

Number of responses 82

	Monday		Tuesday	Wednesday			Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		9.30-12.30
Number pf suggestions	17	Number of suggestions	21	Number of suggestions	8	Number of suggestions	22	Number of suggestions	15	Number of suggestions	15
% of Suggestions	20.7	% of Suggestions	25.6	% of Suggestions	9.8	% of Suggestions	26.8	% of Suggestions	18.3	% of Suggestions	18.3
Within Proposed Hours	1	Within Proposed Hours	1	Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	1	Within Proposed Hours	6
% Proposed Hours	5.9	% Proposed Hours	4.8	% Proposed Hours	25.0	% Proposed Hours	4.5	% Proposed Hours	6.7	% Proposed Hours	40.0
Outside Proposed Hours	16	Outside Proposed Hours	20	Outside Proposed Hours	6	Outside Proposed Hours	21	Outside Proposed Hours	14	Outside Proposed Hours	9
% Outside Proposed Hours	94.1	% Outside Proposed Hours	95.2	% Outside Proposed Hours	75.0	% Outside Proposed Hours	95.5	% Outside Proposed Hours	93.3	% Outside Proposed Hours	60.0
	17		21		8		22		15		15
% Within Proposed Hours All Respondents	80.5	% Within Proposed Hours All Respondents	75.6	% Within Proposed Hours All Respondents	92.7	% Within Proposed Hours All Respondents	74.4	% Within Proposed Hours All Respondents	82.9	% Within Proposed Hours All Respondents	89.0
% Outside Proposed Hours All Respondents	19.5	% Outside Proposed Hours All Respondents	24.4	% Outside Proposed Hours All Respondents	7.3	% Outside Proposed Hours All Respondents	25.6	% Outside Proposed Hours All Respondents	17.1	% Outside Proposed Hours All Respondents	11.0

Figures highlighted in red indicate the percentage is higher than 25%.

Goldthorpe

	Goldthorpe Library	%
Used this library in the last 12 months	162	12.5%
Not used this library in the last 12 months	1137	87.5%
Total all responses	1299	100.0%

Number of comments on this library	135

% of all respondants which commented on this library	10.4%

Of those which wish to comment on this library			%
135 respondents:	Has not used this library	1	0.7%
	Only used this library	95	70.4%
	Used more than 1 library	39	28.9%
	Total	135	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	53	18	71	52.6%
	No	0	16	16	32	23.7%
	Does not affect me	1	24	4	29	21.5%
	No response	0	2	1	3	2.2%
	Total	1	95	39	135	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	3	1	4	12.5%
	Yes, a little	0	10	10	20	62.5%
	Yes, a lot	0	3	5	8	25.0%
	No response	0	0	0	0	0.0%
	Total	0	16	16	32	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	1:00 pm	9:00 am	7:00 pm	9:00 am	1:00 pm	9:30 am	12:30 pm
9:00 am	5	0	6	0	9	0	6	0	7	0	5	0
9:30 am	14	0	14	0	13	0	12	0	14	0	11	0
10:00 am	0	0	1	0	1	0	1	0	1	0	2	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	1	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	2
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	9
1:00 pm	0	0	0	1	1	1	0	0	0	1	0	2
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	1	0	0	0	1	0	2
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	2	0	0
3:30 pm	0	1	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	0	1	0	4	0	1	0	5	0	0
4:30 pm	0	2	0	2	0	2	0	1	0	1	0	0
5:00 pm	0	10	0	11	0	11	0	6	0	11	0	2
5:30 pm	0	4	0	5	0	5	0	2	0	2	0	0
6:00 pm	0	1	0	0	0	1	0	4	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	3	0	0	0	0
7:00 pm	0	0	0	1	0	0	0	3	0	0	0	1
Closed	1	1	0	0	0	0	0	0	0	0	0	0

Total responses	20	20	21	21	24	25	20	20	22	23	18	18
Most popular	9:30 am	5:00 pm	9:30 am	5:00 pm	9:30 am	5:00 pm	9:30 am	5:00 pm	9:30 am	5:00 pm	9:30 am	12:30 pm

Key

Proposed Opening Hours

Number of responses 135

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00- 5.00		9.00- 5.00		9.00- 1.00		9.00- 7.00		9.00- 1.00		9.30- 12.30
Number of suggestions	20	Number of suggestions	21	Number of suggestions	25	Number of suggestions	20	Number of suggestions	23	Number of suggestions	18
% of Suggestions	14.8	% of Suggestions	15.6	% of Suggestions	18.5	% of Suggestions	14.8	% of Suggestions	17.0	% of Suggestions	13.3
Within Proposed Hours	14	Within Proposed Hours	15	Within Proposed Hours	1	Within Proposed Hours	20	Within Proposed Hours	1	Within Proposed Hours	9
% Proposed Hours	70.0	% Proposed Hours	71.4	% Proposed Hours	4	% Proposed Hours	100	% Proposed Hours	4.3	% Proposed Hours	50.0
Outside Proposed Hours	6	Outside Proposed Hours	6	Outside Proposed Hours	24	Outside Proposed Hours	0	Outside Proposed Hours	22	Outside Proposed Hours	9
% Outside Proposed Hours	30.0	% Outside Proposed Hours	28.6	% Outside Proposed Hours	96	% Outside Proposed Hours	0	% Outside Proposed Hours	95.7	% Outside Proposed Hours	50.0
	20		21		25		20		23		18
% Within Proposed Hours All Respondents	95.6	% Within Proposed Hours All Respondents	95.6	% Within Proposed Hours All Respondents	82.2	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	83.7	% Within Proposed Hours All Respondents	93.3
% Outside Proposed Hours All Respondents	4.4	% Outside Proposed Hours All Respondents	4.4	% Outside Proposed Hours All Respondents	17.8	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	16.3	% Outside Proposed Hours All Respondents	6.7

Grimethorpe

	Grimethorpe Library	%
Used this library in the last 12 months	29	2.2%
Not used this library in the last 12 months	1270	97.8%
Total all responses	1299	100.0%

Number of comments on this library	18

% of all respondants which commented on this library	1.4%

Of those which wish to comment on this library			%
18 respondents:	Has not used this library	1	5.6%
	Only used this library	9	50.0%
	Used more than 1 library	8	44.4%
	Total	18	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	6	7	14	77.8%
	No	0	0	1	1	5.6%
	Does not affect me	0	3	0	3	16.7%
	No response	0	0	0	0	0.0%
	Total	1	9	8	18	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	1	1	100.0%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	0	0	0.0%
	Total	0	0	1	1	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	4:30 pm	Closed	Closed
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	1	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	1	0	0	0	0	0	1	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	1
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	1	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	1	1	0	0	1	1	0	0	0	0	1	1
Most popular	10:00 am	4:00 pm	-	-	11:00 am	7:00 pm	-	-	-	-	11:00 am	2:00 pm

Key

Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 18

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 5.00		9.00 -5.00		9.00 - 5.00		9.00 -5.00		9.00 -4.30		Closed
Number of suggestions	1	Number of suggestions	0	Number of suggestions	1	Number of suggestions	0	Number of suggestions	0	Number of suggestions	1
% of Suggestions	5.6	% of Suggestions	0.0	% of Suggestions	5.6	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	5.6
Within Proposed Hours	1	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	100.0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	1
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0	% Outside Proposed Hours	100	% Outside Proposed Hours	0	% Outside Proposed Hours	0	% Outside Proposed Hours	100.0
	1		0		1		0		0		1
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	94.4	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	94.4
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	5.6	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	5.6

Hoyland

	Hoyland Library	%
Used this library in the last 12 months	131	10.1%
Not used this library in the last 12 months	1168	89.9%
Total all responses	1299	100.0%

Number of comments on this library	99

% of all respondants which commented on this library	7.6%

Of those which wish to comment on this library			%
99 respondents:	Has not used this library	1	1.0%
	Only used this library	59	59.6%
	Used more than 1 library	39	39.4%
	Total	99	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	15	9	24	24.2%
	No	0	32	22	54	54.5%
	Does not affect me	1	11	7	19	19.2%
	No response	0	1	1	2	2.0%
	Total	1	59	39	99	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	5	3	8	14.8%
	Yes, a little	0	11	10	21	38.9%
	Yes, a lot	0	15	8	23	42.6%
	No response	0	1	1	2	3.7%
	Total	0	32	22	54	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	Closed	Closed	9:00 am	7:00 pm	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	24	0	12	0	26	0	20	0	11	0	7	0
9:30 am	3	0	5	0	5	0	5	0	5	0	13	0
10:00 am	5	0	6	0	5	0	6	0	6	0	5	0
10:30 am	1	0	1	0	1	0	1	0	2	0	0	0
11:00 am	0	0	0	0	0	0	1	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	1	0	1	0	1	0	1	0	1	0	0	4
12:30 pm	0	0	0	0	0	4	0	0	0	0	0	12
1:00 pm	0	0	0	0	1	1	0	1	0	0	0	2
1:30 pm	1	0	0	0	0	1	0	0	0	0	0	1
2:00 pm	0	0	0	0	0	1	0	0	0	0	0	3
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	1	0	0	0	0	0	1
4:00 pm	0	3	0	3	0	4	0	2	0	5	0	2
4:30 pm	0	3	0	3	0	1	0	1	0	4	0	0
5:00 pm	0	5	0	12	1	22	0	18	0	13	0	0
5:30 pm	0	2	0	4	0	1	0	3	0	2	0	1
6:00 pm	0	1	0	1	0	0	0	3	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	1	0	0	0	0
7:00 pm	0	21	0	2	0	4	0	8	0	1	0	0
Closed	0	0	0	0	2	0	0	0	0	0	0	0

Total responses	35	35	25	25	42	40	34	37	25	25	25	26
Most popular	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	12:30 pm

Key

Proposed Opening Hours

Number of responses 99

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00- 5.00		9.00- 5.00		Closed		9.00- 7.00		9.00- 5.00		9.30- 12.30
Number of suggestions	36	Number of suggestions	26	Number of suggestions	42	Number of suggestions	37	Number of suggestions	25	Number of suggestions	26
% of Suggestions	36.4	% of Suggestions	26.3	% of Suggestions	42.4	% of Suggestions	37.4	% of Suggestions	25.3	% of Suggestions	26.3
Within Proposed Hours	12	Within Proposed Hours	19	Within Proposed Hours	2	Within Proposed Hours	37	Within Proposed Hours	22	Within Proposed Hours	14
% Proposed Hours	33.3	% Proposed Hours	73.1	% Proposed Hours	4.8	% Proposed Hours	100.0	% Proposed Hours	88.0	% Proposed Hours	53.8
Outside Proposed Hours	24	Outside Proposed Hours	7	Outside Proposed Hours	40	Outside Proposed Hours	0	Outside Proposed Hours	3	Outside Proposed Hours	12
% Outside Proposed Hours	66.7	% Outside Proposed Hours	26.9	% Outside Proposed Hours	95.2	% Outside Proposed Hours	0.0	% Outside Proposed Hours	12.0	% Outside Proposed Hours	46.2
	36		26		42		37		25		26
% Within Proposed Hours All Respondents	75.8	% Within Proposed Hours All Respondents	92.9	% Within Proposed Hours All Respondents	59.6	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	97.0	% Within Proposed Hours All Respondents	87.9
% Outside Proposed Hours All Respondents	24.2	% Outside Proposed Hours All Respondents	7.1	% Outside Proposed Hours All Respondents	40.4	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	3.0	% Outside Proposed Hours All Respondents	12.1

Figures highlighted in red indicate the percentage is higher than 25%.

Mapplewell & Staincross

	Mapplewell and Staincross Library	%
Used this library in the last 12 months	121	9.3%
Not used this library in the last 12 months	1178	90.7%
Total all responses	1299	100.0%

Number of comments on this library	94

% of all respondants which commented on this library	7.2%

Of those which wish to comment on this library			%
94 respondents:	Has not used this library	0	0.0%
	Only used this library	62	66.0%
	Used more than 1 library	32	34.0%
	Total	94	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	17	10	27	28.7%
	No	0	34	15	49	52.1%
	Does not affect me	0	11	7	18	19.1%
	No response	0	0	0	0	0.0%
	Total	0	62	32	94	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	8	4	12	24.5%
	Yes, a little	0	15	6	21	42.9%
	Yes, a lot	0	10	5	15	30.6%
	No response	0	1	0	1	2.0%
	Total	0	34	15	49	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	Closed	Closed	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	9	0	10	0	9	0	26	0	7	0	1	0
9:30 am	3	0	3	0	3	0	3	0	4	0	8	0
10:00 am	4	0	4	0	4	0	4	0	5	0	7	0
10:30 am	0	0	0	0	0	0	1	0	0	0	0	0
11:00 am	0	0	0	0	0	0	2	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	3
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	9
1:00 pm	0	0	0	0	0	1	1	3	0	0	0	3
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	1	1	0	1	0	1
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	5	0	1	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	0	0	0	0	0	1	0	1	0	0
4:30 pm	0	1	0	2	0	3	0	2	0	3	0	0
5:00 pm	0	12	0	2	0	10	0	23	0	9	0	0
5:30 pm	0	1	0	1	0	1	0	2	0	1	0	0
6:00 pm	0	1	0	2	0	1	0	0	0	0	0	0
6:30 pm	0	0	0	1	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	9	0	0	0	1	0	0	0	0
Closed	0	1	0	0	0	0	0	0	0	0	1	1

Total responses	16	17	17	17	16	16	38	38	16	16	17	17
Most popular	9:00 am	5:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	12:30 pm

Key

Proposed Opening Hours

Number of responses 94

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00- 5.00		9.00- 7.00		9.00- 5.00		Closed		9.00- 5.00		9.30- 12.30
Number of suggestions	17	Number of suggestions	17	Number of suggestions	16	Number of suggestions	38	Number of suggestions	16	Number of suggestions	17
% of Suggestions	18.1	% of Suggestions	18.1	% of Suggestions	17.0	% of Suggestions	40.4	% of Suggestions	17.0	% of Suggestions	18.1
Within Proposed Hours	14	Within Proposed Hours	17	Within Proposed Hours	14	Within Proposed Hours	0	Within Proposed Hours	15	Within Proposed Hours	11
% Proposed Hours	82.4	% Proposed Hours	100.0	% Proposed Hours	87.5	% Proposed Hours	0.0	% Proposed Hours	93.8	% Proposed Hours	64.7
Outside Proposed Hours	3	Outside Proposed Hours	0	Outside Proposed Hours	2	Outside Proposed Hours	38	Outside Proposed Hours	1	Outside Proposed Hours	6
% Outside Proposed Hours	17.6	% Outside Proposed Hours	0.0	% Outside Proposed Hours	12.5	% Outside Proposed Hours	100.0	% Outside Proposed Hours	6.3	% Outside Proposed Hours	35.3
	17		17		16		38		16		17
% Within Proposed Hours All Respondents	96.8	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	97.9	% Within Proposed Hours All Respondents	59.6	% Within Proposed Hours All Respondents	98.9	% Within Proposed Hours All Respondents	93.6
% Outside Proposed Hours All Respondents	3.2	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	2.1	% Outside Proposed Hours All Respondents	40.4	% Outside Proposed Hours All Respondents	1.1	% Outside Proposed Hours All Respondents	6.4

Figures highlighted in red indicate the percentage is higher than 25%.

Penistone

	Penistone Library	%
Used this library in the last 12 months	108	8.3%
Not used this library in the last 12 months	1191	91.7%
Total all responses	1299	100.0%

Number of comments on this library	100

% of all respondants which commented on this library	7.7%

Of those which wish to comment on this library			%
100 respondents:	Has not used this library	5	5.0%
	Only used this library	63	63.0%
	Used more than 1 library	32	32.0%
	Total	100	

		Has not used this library	Only used this library	Used this and other libraries	Total	
Do you agree with the suggested changes to the staffed hours						
	Yes	3	59	23	85	85.0%
	No	0	1	3	4	4.0%
	Does not affect me	1	2	6	9	9.0%
	No response	1	1	0	2	2.0%
	Total	5	63	32	100	100.0%

		Has not used this library	Only used this library	Used this and other libraries	Total	
Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*						
	No	0	1	2	3	75.0%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	1	1	25.0%
	Total	0	1	3	4	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	6:00 pm	9:00 am	5:00 pm	9:00 am	12:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	9:30 am	12:00 pm
9:00 am	1	0	1	0	1	0	1	0	1	0	1	0
9:30 am	0	0	0	0	0	0	0	0	0	0	1	0
10:00 am	1	0	1	0	0	0	1	0	2	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	1	0	0	0	0	0	1
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	2	0	2	0	0	0	1	0	2	0	1
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	1	0	1	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0
Total responses	2	2	2	2	1	1	2	2	3	3	2	2
Most popular	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	12:00 pm	9:00 am	5:00 pm	10:00 am	5:00 pm	9:00 am	12:00 pm
	*10:00 am		*10:00 am				*10:00 am	*7:00 pm			*9:30 am	*5:00 pm

Key
Proposed Opening Hours

Number of responses 100

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 6.00		9.00 -5.00		9.00 - 12.00		9.00 -7.00		9.00 -5.00		9.30-12.00
Number of suggestions	2	Number of suggestions	2	Number of suggestions	1	Number of suggestions	2	Number of suggestions	3	Number of suggestions	2
% of Suggestions	2.0	% of Suggestions	2.0	% of Suggestions	1.0	% of Suggestions	2.0	% of Suggestions	3.0	% of Suggestions	2.0
Within Proposed Hours	2	Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	2	Within Proposed Hours	2	Within Proposed Hours	1
% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	66.7	% Proposed Hours	50.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	1
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	33.3	% Outside Proposed Hours	50.0
	2		2		1		2		3		2
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	99.0	% Within Proposed Hours All Respondents	99.0
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	1.0	% Outside Proposed Hours All Respondents	1.0

Priory

	Priory Library	%
Used this library in the last 12 months	13	1.0%
Not used this library in the last 12 months	1286	99.0%
Total all responses	1299	100.0%

Number of comments on this library	7

% of all respondants which commented on this library	0.5%

Of those which wish to comment on this library			%
7 respondents:	Has not used this library	2	28.6%
	Only used this library	1	14.3%
	Used more than 1 library	4	57.1%
	Total	7	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	1	4	6	85.7%
	No	0	0	0	0	0.0%
	Does not affect me	1	0	0	1	14.3%
	No response	0	0	0	0	0.0%
	Total	2	1	4	7	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	%
	Yes, a little	0	0	0	0	%
	Yes, a lot	0	0	0	0	%
	No response	0	0	0	0	%
	Total	0	0	0	0	%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	Closed	Closed
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0
Total responses	0	0	0	0	0	0	0	0	0	0	0	0
Most popular	-	-	-	-	-	-	-	-	-	-	-	-

Key
Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 7

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.30 - 4.00		9.30 - 4.00		9.30 - 4.00		9.30 - 4.00		9.30 - 4.00		Closed
Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0
% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0
	0		0		0		0		0		0
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0

Roundhouse

	Roundhouse Library	%
Used this library in the last 12 months	42	3.2%
Not used this library in the last 12 months	1257	96.8%
Total all responses	1299	100.0%

Number of comments on this library	25

% of all respondants which commented on this library	1.9%

Of those which wish to comment on this library			%
25 respondents:	Has not used this library	3	12.0%
	Only used this library	4	16.0%
	Used more than 1 library	18	72.0%
	Total	25	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	2	1	8	11	44.0%
	No	0	3	6	9	36.0%
	Does not affect me	1	0	4	5	20.0%
	No response	0	0	0	0	0.0%
	Total	3	4	18	25	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	1	2	3	33.3%
	Yes, a little	0	1	0	1	11.1%
	Yes, a lot	0	1	4	5	55.6%
	No response	0	0	0	0	0.0%
	Total	0	3	6	9	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	4:30 pm	Closed	Closed
9:00 am	3	0	5	0	1	0	2	0	1	0	0	0
9:30 am	0	0	0	0	1	0	1	0	1	0	1	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	1
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	1	0	1	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	0	0	0	1	0	1	0	1	0	0
4:30 pm	0	1	0	1	0	0	0	0	0	1	0	0
5:00 pm	0	0	0	0	0	1	0	1	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	5	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	3	2	5	6	2	3	3	3	2	2	1	1
Most popular	9:00 am	4:00 pm	9:00 am	7:00 pm	9:00 am	3:00 pm	9:00 am	3:00 pm	9:00 am	4:00 pm	9:30 am	12:00 pm
		4:30 pm			*9:30 am*	*4:00 pm*		*4:00 pm*	*9:30 am*	*4:30 pm*		
						5:00 pm		*5:00 pm*				

Key

Proposed Opening Hours

Number of responses 25

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 5.00		9.00 -5.00		9.00 - 5.00		9.00 -5.00		9.00 -4.30		Closed
Number of suggestions	3	Number of suggestions	6	Number of suggestions	3	Number of suggestions	3	Number of suggestions	2	Number of suggestions	1
% of Suggestions	12.0	% of Suggestions	24.0	% of Suggestions	12.0	% of Suggestions	12.0	% of Suggestions	8.0	% of Suggestions	4.0
Within Proposed Hours	3	Within Proposed Hours	1	Within Proposed Hours	3	Within Proposed Hours	3	Within Proposed Hours	2	Within Proposed Hours	0
% Proposed Hours	100.0	% Proposed Hours	16.7	% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	5	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	1
% Outside Proposed Hours	0.0	% Outside Proposed Hours	83.3	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	100.0
	3		6		3		3		2		1
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	80.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	96.0
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	20.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	4.0

Royston

	Royston Library	%
Used this library in the last 12 months	81	6.2%
Not used this library in the last 12 months	1218	93.8%
Total all responses	1299	100.0%

Number of comments on this library	57

% of all respondants which commented on this library	4.4%

Of those which wish to comment on this library			%
57 respondents:	Has not used this library	1	1.8%
	Only used this library	38	66.7%
	Used more than 1 library	18	31.6%
	Total	57	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	7	9	17	29.8%
	No	0	23	3	26	45.6%
	Does not affect me	0	7	5	12	21.1%
	No response	0	1	1	2	3.5%
	Total	1	38	18	57	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	6	1	7	26.9%
	Yes, a little	0	8	1	9	34.6%
	Yes, a lot	0	8	1	9	34.6%
	No response	0	1	0	1	3.8%
	Total	0	23	3	26	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	Closed	Closed	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	7:00 am	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	16	0	6	0	5	0	11	0	5	0	0	0
9:30 am	7	0	7	0	7	0	6	0	7	0	7	0
10:00 am	1	0	1	0	1	0	2	0	1	0	3	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	6
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	4
1:00 pm	0	0	0	0	0	0	1	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	1	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	0	1	0	1	0	0	0	0	0	0
4:30 pm	0	3	0	3	0	3	0	3	0	4	0	0
5:00 pm	0	19	0	9	0	9	0	10	0	9	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	1	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	1	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	5	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	6	7

Total responses	24	24	14	13	13	13	20	20	13	13	16	17
Most popular	9:00 am	5:00 pm	9:30 am	5:00 pm	9:30 am	5:00 pm	9:00 am	5:00 pm	9:30 am	5:00 pm	9:30 am	Closed

Key

Proposed Opening Hours

Number of responses 57

	Monday		Tuesday	Wednesday			Thursday		Friday		Saturday
	Closed		9.00- 5.00		9.00- 5.00		9.00- 7.00		9.00- 5.00		9.30- 12.30
Number of suggestions	24	Number of suggestions	14	Number of suggestions	13	Number of suggestions	20	Number of suggestions	13	Number of suggestions	17
% of Suggestions	42.1	% of Suggestions	24.6	% of Suggestions	22.8	% of Suggestions	35.1	% of Suggestions	22.8	% of Suggestions	29.8
Within Proposed Hours	0	Within Proposed Hours	14	Within Proposed Hours	13	Within Proposed Hours	20	Within Proposed Hours	13	Within Proposed Hours	10
% Proposed Hours	0.0	% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	100.0	% Proposed Hours	58.8
Outside Proposed Hours	24	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	7
% Outside Proposed Hours	100.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	41.2
	24		14		13		20		13		17
% Within Proposed Hours All Respondents	57.9	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	87.7
% Outside Proposed Hours All Respondents	42.1	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	12.3

Figures highlighted in red indicate the percentage is higher than 25%.

Silverdale

	Silverdale Library	%
Used this library in the last 12 months	3	0.2%
Not used this library in the last 12 months	1296	99.8%
Total all responses	1299	100.0%

Number of comments on this library	2

% of all respondants which commented on this library	0.2%

Of those which wish to comment on this library			%
2 respondents:	Has not used this library	0	0.0%
	Only used this library	1	50.0%
	Used more than 1 library	1	50.0%
	Total	2	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	1	0	1	50.0%
	No	0	0	1	1	50.0%
	Does not affect me	0	0	0	0	0.0%
	No response	0	0	0	0	0.0%
	Total	0	1	1	2	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	0.0%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	0	0	1	1	100.0%
	No response	0	0	0	0	0.0%
	Total	0	0	1	1	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	1	0	1	1	0	1	1	0	1	0	0	0	0	0	0	0	0	0
Most popular	9:30 am	-	12:30 pm	9:30 am	-	12:30 pm	12:30 pm	-	3:30 pm	-	-	-	-	-	-	-	-	-

The cells highlighted orange indicate that no responses were received.
As part of the consultation process it has been recommended that this library closes.

Number of responses 2

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	Closed		Closed		Closed		Closed		Closed		Closed
Number of suggestions	1	Number of suggestions	1	Number of suggestions	1	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0
% of Suggestions	50.0	% of Suggestions	50.0	% of Suggestions	50.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0
% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0
	1		1		1		0		0		0
% Within Proposed Hours All Respondents	50.0	% Within Proposed Hours All Respondents	50.0	% Within Proposed Hours All Respondents	50.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0
% Outside Proposed Hours All Respondents	50.0	% Outside Proposed Hours All Respondents	50.0	% Outside Proposed Hours All Respondents	50.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0

Figure in red indicates the percentage is higher than 25%.

Thurnscoe

	Thurnscoe Library	%
Used this library in the last 12 months	73	5.6%
Not used this library in the last 12 months	1226	94.4%
Total all responses	1299	100.0%

Number of comments on this library	56

% of all respondants which commented on this library	4.3%

Of those which wish to comment on this library			%
56 respondents:	Has not used this library	3	5.4%
	Only used this library	33	58.9%
	Used more than 1 library	20	35.7%
	Total	56	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	11	10	22	39.3%
	No	1	18	7	26	46.4%
	Does not affect me	1	3	2	6	10.7%
	No response	0	1	1	2	3.6%
	Total	3	33	20	56	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	1	1	3.8%
	Yes, a little	0	6	4	10	38.5%
	Yes, a lot	1	11	2	14	53.8%
	No response	0	1	0	1	3.8%
	Total	1	18	7	26	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am	1:00 - 2:00 pm	5:00 pm	Closed	Closed	Closed	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am		1:00 pm	9:30 am		12:30 pm
9:00 am	4	0	0	4	0	0	3	0	0	4	0	0	4	0	0	3	0	0
9:30 am	12	0	0	12	0	0	11	0	0	12	0	0	12	0	0	9	0	0
10:00 am	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	8
1:00 pm	0	14	0	0	14	0	0	5	10	0	14	0	0	13	0	0	0	1
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	1	0	0	0	0	0	0	0	0	2	0	0	10	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
5:00 pm	0	0	13	0	0	12	0	0	1	0	0	12	0	0	2	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	1	0	0	1	0	0	1	0	0	1	0	0	1	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	1
Total responses	16	14	15	16	14	14	15	5	13	16	14	15	16	14	14	13	3	11
Most popular	9:30 am	1:00 pm	5:00 pm	9:30 am	1:00 pm	5:00 pm	9:30 am	1:00 pm	1:00 pm	9:30 am	1:00 pm	5:00 pm	9:30 am	1:00 pm	4:00 pm	9:30 am	12:30 pm	12:30 pm

Key

Proposed Opening Hours

Number of responses 56

	Monday		Tuesday	Wednesday			Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00		9.30-12.30
Number of suggestions	16	Number of suggestions	16	Number of suggestions	15	Number of suggestions	16	Number of suggestions	16	Number of suggestions	13
% of Suggestions	28.6	% of Suggestions	28.6	% of Suggestions	26.8	% of Suggestions	28.6	% of Suggestions	28.6	% of Suggestions	23.2
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	10
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	76.9
Outside Proposed Hours	16	Outside Proposed Hours	16	Outside Proposed Hours	15	Outside Proposed Hours	16	Outside Proposed Hours	16	Outside Proposed Hours	3
% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	23.1
	16		16		15		16		16		13
% Within Proposed Hours All Respondents	71.4	% Within Proposed Hours All Respondents	71.4	% Within Proposed Hours All Respondents	73.2	% Within Proposed Hours All Respondents	71.4	% Within Proposed Hours All Respondents	71.4	% Within Proposed Hours All Respondents	94.6
% Outside Proposed Hours All Respondents	28.6	% Outside Proposed Hours All Respondents	28.6	% Outside Proposed Hours All Respondents	26.8	% Outside Proposed Hours All Respondents	28.6	% Outside Proposed Hours All Respondents	28.6	% Outside Proposed Hours All Respondents	5.4

Figures highlighted in red indicate the percentage is higher than 25%.

Wombwell

	Wombwell Library	%
Used this library in the last 12 months	211	16.2%
Not used this library in the last 12 months	1088	83.8%
Total all responses	1299	100.0%

Number of comments on this library	157

% of all respondants which commented on this library	12.1%

Of those which wish to comment on this library			%
157 respondents:	Has not used this library	3	1.9%
	Only used this library	104	66.2%
	Used more than 1 library	50	31.8%
	Total	157	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	40	22	63	40.1%
	No	0	20	16	36	22.9%
	Does not affect me	2	43	10	55	35.0%
	No response	0	1	2	3	1.9%
	Total	3	104	50	157	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	3	4	7	19.4%
	Yes, a little	0	9	8	17	47.2%
	Yes, a lot	0	8	4	12	33.3%
	No response	0	0	0	0	0.0%
	Total	0	20	16	36	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	Closed	Closed	9:00 am	7:00 am	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	6	0	7	0	16	0	8	0	8	0	6	0
9:30 am	5	0	5	0	7	0	5	0	4	0	8	0
10:00 am	1	0	1	0	1	0	1	0	2	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	2
12:30 pm	0	0	0	0	0	2	0	1	0	1	0	9
1:00 pm	0	2	0	1	0	5	0	1	0	2	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	1	0	0
2:00 pm	0	0	0	0	0	1	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	1	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	10	0	11	0	16	0	6	0	9	0	1
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	2	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	5	0	0	0	0
Closed	0	0	1	0	1	1	0	0	0	0	0	0

Total responses	12	12	14	12	25	26	14	13	14	15	14	12
Most popular	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	12:30 pm

Key
Proposed Opening Hours

Number of responses 157

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00- 5.00		9.00- 5.00		Closed		9.00- 7.00		9.00- 5.00		9.30- 12.30
Number of suggestions	12	Number of suggestions	14	Number of suggestions	26	Number of suggestions	14	Number of suggestions	15	Number of suggestions	14
% of Suggestions	7.6	% of Suggestions	8.9	% of Suggestions	16.6	% of Suggestions	8.9	% of Suggestions	9.6	% of Suggestions	8.9
Within Proposed Hours	12	Within Proposed Hours	13	Within Proposed Hours	1	Within Proposed Hours	14	Within Proposed Hours	13	Within Proposed Hours	7
% Proposed Hours	100.0	% Proposed Hours	92.9	% Proposed Hours	3.8	% Proposed Hours	100.0	% Proposed Hours	86.7	% Proposed Hours	50.0
Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	25	Outside Proposed Hours	0	Outside Proposed Hours	2	Outside Proposed Hours	7
% Outside Proposed Hours	0.0	% Outside Proposed Hours	7.1	% Outside Proposed Hours	96.2	% Outside Proposed Hours	0.0	% Outside Proposed Hours	13.3	% Outside Proposed Hours	50.0
	12		14		26		14		15		14
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	99.4	% Within Proposed Hours All Respondents	84.1	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	98.7	% Within Proposed Hours All Respondents	95.5
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.6	% Outside Proposed Hours All Respondents	15.9	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	1.3	% Outside Proposed Hours All Respondents	4.5

Worsbrough

	Worsbrough Library	%
Used this library in the last 12 months	80	6.2%
Not used this library in the last 12 months	1219	93.8%
Total all responses	1299	100.0%

Number of comments on this library	61

% of all respondants which commented on this library	4.7%

Of those which wish to comment on this library			%
61 respondents:	Has not used this library	3	4.9%
	Only used this library	32	52.5%
	Used more than 1 library	26	42.6%
	Total	61	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	3	13	8	24	39.3%
	No	0	11	13	24	39.3%
	Does not affect me	0	8	5	13	21.3%
	No response	0	0	0	0	0.0%
	Total	3	32	26	61	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	1	1	2	8.3%
	Yes, a little	0	5	9	14	58.3%
	Yes, a lot	0	4	2	6	25.0%
	No response	0	1	1	2	8.3%
	Total	0	11	13	24	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am		1:00 pm	Closed	Closed	Closed	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am	1:00 - 2:00 pm	5:00 pm	9:30 am		12:30 pm
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
9:30 am	8	0	0	11	0	0	3	0	0	9	0	0	8	0	0	8	0	0
10:00 am	3	0	0	6	0	0	0	0	0	1	0	0	2	0	0	1	0	0
10:30 am	2	0	0	1	0	0	0	0	0	2	0	0	2	0	0	1	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
12:30 pm	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	2	6
1:00 pm	0	9	0	1	13	0	0	3	0	0	9	0	0	10	1	0	1	0
1:30 pm	0	1	0	0	1	0	0	0	0	0	1	0	0	1	0	0	0	1
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
5:00 pm	0	0	2	0	0	7	0	0	1	0	0	1	0	0	2	0	0	0
5:30 pm	0	0	10	0	0	13	0	0	2	0	0	10	0	0	9	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	1	1	1	6	3	3	0	0	0	0	0	0	6	2	4
Total responses	13	11	12	20	15	21	9	6	6	12	11	11	12	11	13	17	5	13
Most popular	9:30 am	1:00 pm	5:30 pm	9:30 am	1:00 pm	5:30 pm	Closed	1:00 pm	Closed	9:30 am	1:00 pm	5:30 pm	9:30 am	1:00 pm	5:30 pm	9:30 am	12:30 pm	12:30 pm
								*Closed									*Closed	

Key

Proposed Opening Hours

Number of responses 61

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		9.30-12.30
Number of suggestions	13	Number of suggestions	21	Number of suggestions	9	Number of suggestions	12	Number of suggestions	13	Number of suggestions	17
% of Suggestions	21.3	% of Suggestions	34.4	% of Suggestions	14.8	% of Suggestions	19.7	% of Suggestions	21.3	% of Suggestions	27.9
Within Proposed Hours	2	Within Proposed Hours	0	Within Proposed Hours	6	Within Proposed Hours	1	Within Proposed Hours	3	Within Proposed Hours	7
% Proposed Hours	15.4	% Proposed Hours	0.0	% Proposed Hours	66.7	% Proposed Hours	8.3	% Proposed Hours	23.1	% Proposed Hours	41.2
Outside Proposed Hours	11	Outside Proposed Hours	21	Outside Proposed Hours	3	Outside Proposed Hours	11	Outside Proposed Hours	10	Outside Proposed Hours	10
% Outside Proposed Hours	84.6	% Outside Proposed Hours	100.0	% Outside Proposed Hours	33.3	% Outside Proposed Hours	91.7	% Outside Proposed Hours	76.9	% Outside Proposed Hours	58.8
	13		21		9		12		13		17
% Within Proposed Hours All Respondents	82.0	% Within Proposed Hours All Respondents	65.6	% Within Proposed Hours All Respondents	95.1	% Within Proposed Hours All Respondents	82.0	% Within Proposed Hours All Respondents	83.6	% Within Proposed Hours All Respondents	83.6
% Outside Proposed Hours All Respondents	18.0	% Outside Proposed Hours All Respondents	34.4	% Outside Proposed Hours All Respondents	4.9	% Outside Proposed Hours All Respondents	18.0	% Outside Proposed Hours All Respondents	16.4	% Outside Proposed Hours All Respondents	16.4

Figures highlighted in red indicate the percentage is higher than 25%.

Appendix C: Demographics of Respondents

"What best describes your gender?"

	Number	%
Blank	41	3.2%
Female	909	70.0%
Male	340	26.2%
Prefer to self describe....	9	0.7%
Grand Total	1299	100.0%

"Which age group are you in?"

	Number	%
Blank	54	4.2%
under 16	6	0.5%
16 - 24	23	1.8%
25 - 34	146	11.2%
35 - 44	240	18.5%
45 - 54	217	16.7%
55 - 64	244	18.8%
65 - 74	226	17.4%
75 - 84	103	7.9%
85+	40	3.1%
Grand Total	1299	100.0%

"What is your ethnicity?"

	Number	%
Blank	50	3.8%
White UK	1193	91.8%
White other	26	2.0%
White English	1	0.1%
Arab	6	0.5%
Asian	5	0.4%
Black	3	0.2%
Mixed ethnicity	8	0.6%
Irrelevant question	1	0.1%
Other (please specify):	6	0.5%
Grand Total	1299	100.0%

"Are your day to day activities limited because of a health problem or disability which has lasted or may last, at least 12 months?"

	Number	%
-	56	4.3%
No	958	73.7%
Yes, limited a little	156	12.0%
Yes, limited a lot	129	9.9%
Grand Total	1299	100.0%

"What is your sexual orientation?"

	Number	%
Blank	67	5.2%
Bisexual	10	0.8%
Gay man	8	0.6%
Heterosexual / straight	1021	78.6%
Lesbian / Gay woman	6	0.5%
Prefer not to say	160	12.3%
Other (please specify):	27	2.1%
Grand Total	1299	100.0%

From postcode information:

Ward	Number	%
Central	40	3.5%
Cudworth	66	5.8%
Darfield	96	8.5%
Darton East	64	5.6%
Darton West	34	3.0%
Dearne North	75	6.6%
Dearne South	58	5.1%
Dodworth	83	7.3%
Hoyland	59	5.2%
Kingstone	42	3.7%
Monk Bretton	27	2.4%
North East	30	2.6%
Old Town	37	3.3%
Penistone East	55	4.9%
Penistone West	69	6.1%
Rockingham	42	3.7%
Royston	52	4.6%
St Helens	15	1.3%
Stairfoot	54	4.8%
Wombwell	88	7.8%
Worsbrough	48	4.2%
Grand Total	1134	100.0%

Area Council	Number	%
Central Barnsley	267	23.4%
Dearne	133	11.7%
North Barnsley	150	13.2%
North East Barnsley	175	15.4%
Penistone	124	10.9%
South Barnsley	291	25.5%
Grand Total	1140	100.0%

	Number	%
Doncaster	8	19.0%
Kirklees	4	9.5%
Rotherham	14	33.3%
Sheffield	9	21.4%
Wakefield	7	16.7%
Grand Total	42	100.0%

Appendix D: Statistical Accuracy – Confidence and Error

Information from custominsight.com[5]:

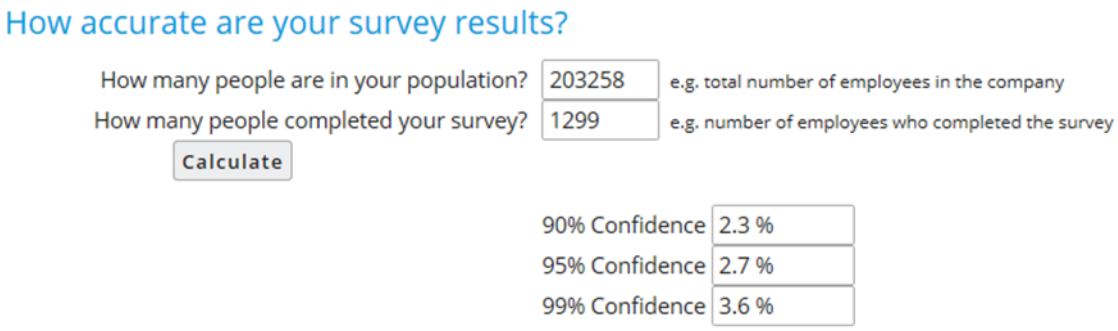
"In order to understand random sampling, you need to become familiar with a couple of basic statistical concepts.

1. Error - This is that "plus or minus X%" that you hear about. What it means is that you feel confident that your results have an error of no more than X%.

2. Confidence - This is how confident you feel about your error level. Expressed as a percentage, it is the same as saying if you were to conduct the survey multiple times, how often would you expect to get similar results.

These two concepts work together to determine how accurate your survey results are. For example, if you have 90% confidence with an error of 4%, you are saying that if you were to conduct the same survey 100 times, the results would be within +/- 4% of the first time you ran the survey 90 times out of 100.

If you are not sure what sort of error you can tolerate and what level of confidence you need, a good rule of thumb is to aim for 95% confidence with a 5% error level"



[5] https://www.custominsight.com/articles/random-sampling.asp

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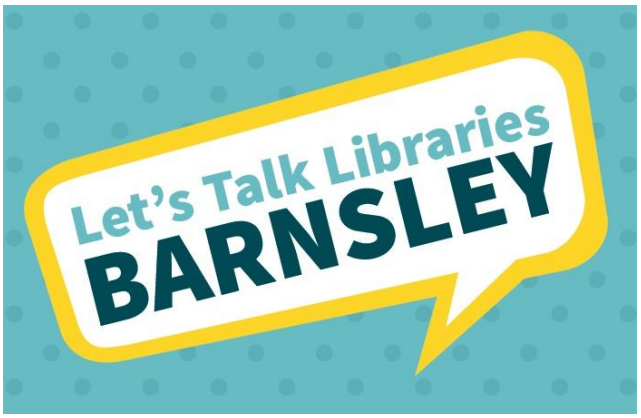

Barnsley Libraries Consultation – Children's

Introduction

Barnsley Council is currently in the process of trying to shape its future library service through Let's Talk Libraries, our ongoing conversation with those who live, study and work in the borough about the services offered in our libraries.

We are proud of our library services and want to make sure Barnsley's libraries meet local need, both now and in the future.

We know that more people are visiting our libraries, but they're borrowing fewer books. There's more demand for digital and online services, for internet access, and for flexible opening hours. That's why it's so important that our libraries meet the changing demands of our residents.

As part of this process we need to:

- Make sure Barnsley's libraries meet people's needs by working closely with local communities
- Create the new Library@theLightbox we promised to residents at the heart of the modernised library service
- Spend £872,000 less on customer services by 2020 (including £165,000 savings from libraries)
- Keep libraries open - we don't plan to close any libraries, we're looking at the needs of each area to create a service that works for everyone
- Meet the statutory requirements of the 1964 Public Libraries and Museums Act[1]

The story so far:

Let's Talk Libraries started in 2016 to find out what you want from your local library. This was followed by further engagement in October 2017. Overall, more than 2,000 responses were received and this helped us to build a picture of how people are using libraries.

These proposals have been developed following research from an assessment of local needs, library performance and feedback from our public engagement.

[1] https://www.legislation.gov.uk/ukpga/1964/75

The latest consultation phase relating to changes in opening times was launched on 21 June 2018 for three months. The surveys were open between June 2018 and September 2018 and promoted via the BMBC website and in libraries themselves.

In conjunction with the surveys, we also held events with community groups and partners in each library area.

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Survey Analysis

The Council's Business Improvement & Intelligence Team (BIIT) have analysed the results from this consultation and provided this report. BIIT has been involved in this consultation as the team are independent from those involved in the service re-design and provide an impartial view.

All the information from the completed surveys has been extracted from SmartSurvey and imported into Excel for analysis purposes. Information has not been influenced or changed in anyway.

To ensure that the free text feeds into the process, every comment has been read and coded using a coding structure. Multiple codes were given to some free text (see Appendix A below for details).

All data from this consultation has been checked and verified to ensure that it is of good quality, provides an accurate picture of the responses received and is representative of those who live, work and study in Barnsley.

Children's Survey Purpose

This survey was designed to ask those who live, work or study in the borough their preferred library opening times to make the required library service savings of £165,000 per year.

Key Findings

- A total of 567 responses were received, of which 526 were from those aged under 14 years or did not specify their age. Of the 40,083[2] Barnsley residents aged under 14 years, 1.3% provided a response to this survey, therefore we are 95% confident (+ or - 4.2%) that the responses are representative of the population (See Appendix D below).
- 7.5% were from respondents who hadn't used a library within the last twelve months; 5.8% had used the digital library; and 0.1% had used the home library service.
- A total of 18.6% didn't want to comment on a library, 0.8% commented on the digital library and 0.1% commented on the home library service.
- A total 59.2% either agree with the proposed staff hour's changes or they don't affect the respondent.
- A total of 66.5% respondents agreed with proposed staff hours changes or were not affected them.
- A total of 33.1% respondents did not agree with proposed staff hours changes.
- A total of 80 comments were received about the proposed changes; 35% of these were related to different views about opening hours.
- Those who did not agree with the suggested changes were then asked whether the proposed changes in staffed hours would make it harder for them to use the library; 64.8% stated that such changes would make it harder for them to use the library.
- A total of 49 comments were received explaining why changes in staffed hours will make it harder for residents to use the library, 51% of these were related to different views about opening hours and 18% were due to work or family commitments.

[2] Based on ONS Mid 2017 Population Estimates resident population figures for those aged 0-13 years.

- Children were asked *"We want our libraries to put things on that you will enjoy and that you can help make happen. You can see a copy on our website if you want to. Do you agree with this?"* 70.4% of respondents do agree with the suggested activities.
- A total of 32 comments were received explaining why respondents did not agree; 31.3% stated that they did not use libraries.
- It is recommended that the suggested opening times at the following libraries are reconsidered due to receiving a number of comments:
    - Darfield – Review Monday to Friday hours
    - Hoyland – Review Wednesday closure and Saturday afternoon early closure
    - Mapplewell and Staincross – Review Thursday closure
    - Thurnscoe – Review week day opening times and Saturday hours

Results and Findings

Table 1: Which Barnsley libraries have you used in the last year?

	Number	%
Central	60	4.6%
Cudworth	42	3.2%
Darfield	17	1.3%
Dodworth	15	1.2%
Goldthorpe	22	1.7%
Grimethorpe	11	0.8%
Hoyland	17	1.3%
Mapplewell & Staincross	29	2.2%
Penistone	9	0.7%
Priory	0	0.0%
Roundhouse	28	2.2%
Royston	88	6.8%
Silverdale	1	0.1%
Thurnscoe	8	0.6%
Wombwell	22	1.7%
Worsbrough	26	2.0%
Home Library Service	1	0.1%
Digital Library	21	5.8%
None	235	7.5%

Table 1 above shows the numbers and percentages of the respondents who used each of the libraries (including the home library service and the digital library) or have not used a library in the last year. Percentages do not add up to 100 as some respondents used more than one library.

Of the 652 responses to this question, 235 (7.5%) were from respondents who hadn't used a library within the last twelve months; 21 (5.8%) had used the digital library and 1 (0.1%) had used the home library service. The table illustrates significant variations across the libraries ranging from Royston 88 (6.8%) to Silverdale 1 (0.1%).

Table 2: Which Barnsley libraries would you like to tell us about?

	Number	%
Central	41	3.2%
Cudworth	45	3.5%
Darfield	17	1.3%
Dodworth	14	1.1%
Goldthorpe	22	1.7%
Grimethorpe	9	0.7%
Hoyland	14	1.1%
Mapplewell & Staincross	24	1.8%
Penistone	8	0.6%
Priory	2	0.2%
Roundhouse	27	2.1%
Royston	74	5.7%
Silverdale	3	0.2%
Thurnscoe	8	0.6%
Wombwell	17	1.3%
Worsbrough	25	1.9%
Home Library Service	1	0.1%
Digital Library	11	0.8%
None	242	18.6%

Table 2 above shows the numbers and percentages of the respondents who wanted to comment on the libraries (including the home library service and the digital library). Percentages do not add up to 100 as some respondents used more than one library.

Of the 604 responses to this question, 242 (18.6%) didn't want to comment on a library, 11 (0.8%) commented on the digital library and 1 (0.1%) commented on the home library service. The percentages illustrate significant variations across the libraries ranging from Royston 74 (5.7%) to Priory 2 (0.2%).

Table 3: Do you agree with the proposed changes?

	% Agreed	% Disagreed	% Does not Affect	% No Responses	Total
Central	74.2%	25.8%	0.0%	0%	31
Cudworth	89.7%	2.6%	0.0%	8%	39
Darfield	14.7%	79.4%	0.0%	6%	34
Dodworth	58.3%	25.0%	0.0%	17%	12
Goldthorpe	66.7%	22.2%	0.0%	11%	18
Grimethorpe	42.9%	42.9%	0.0%	14%	7
Hoyland	35.7%	35.7%	21.4%	7%	14
Mapplewell	40.0%	55.0%	0.0%	5%	20
Penistone	87.5%	0.0%	0.0%	13%	8
Priory	0.0%	50.0%	0.0%	50%	2
Roundhouse	68.8%	25.0%	0.0%	6%	16
Royston	62.5%	31.3%	0.0%	6%	48
Silverdale	33.3%	0.0%	0.0%	67%	3
Thurnscoe	0.0%	83.3%	0.0%	17%	6
Wombwell	62.5%	37.5%	0.0%	0%	8
Worsbrough	72.2%	22.2%	0.0%	6%	18
Total	58.1%	33.1%	1.1%	8%	284

Table 3 above shows the percentages of the respondents who agree or don't agree with the proposed changes. Of the 284 responses 168 (59.2%) either agree with the proposed changes or they don't affect the respondent.

Table 4: If No, Why don't you agree?

	Unstaffed Hours	Safety	Different Views about Opening Hours	Under Usage of Libraries	Other	Irrelevant comment
Central			6			1
Cudworth			1			
Darfield			5		1	
Dodworth			2		1	
Goldthorpe			4			
Grimethorpe			3			
Hoyland			3		3	
Mapplewell	2		7		6	
Penistone						
Roundhouse			4			
Royston			12		3	
Silverdale						
Thurnscoe			4		3	
Wombwell			1		3	
Worsbrough			2		3	
Total	2	0	54	0	23	1
Total %	2.5%	0.0%	67.5%	0.0%	28.8%	1.3%

A total of 80 comments were received about the proposed changes which were then categorised into 5 themes: Unstaffed Hours; Safety; Different Views about Opening Hours; Under Usage of Libraries; Other and Irrelevant comment. Table 4 above shows the numbers and percentages of the respondents' coded comments; 54 (67.5%) of these were related to different views about opening hours. Details of the coding methodology can be found at Appendix A below.

Table 5: eBooks

	No Suggestion	Leave Alone	Choice / Selection	Digital	Other
Number	4	1	1	1	1
Percentage	50%	13%	13%	13%	13%

A total of 8 comments were received about eBooks which were then categorised into 5 themes: No Suggestion; Leave Alone; Choice/Selection; Digital and Other. Table 5 above shows the percentages of the respondents' coded comments; 50% of these were related to no suggestion.

No comments were received about the Home Library Service.

Table 6: Would this change in staffed hours make it harder for you to use the library?

Yes, a lot	Yes, a little	No
24	22	25
33.8%	31.0%	35.2%

A total of 71 responses were received relating to changing staff hours and whether this will make it harder for respondents to use the library. Table 6 above shows that 46 (64.8%) of respondents stated that such changes would make it harder for them to use the library.

Table 7: If so please tell us how:

	Staff Assistance Required	Technology Issues	Safety	Different Views on Opening Hours	School, Parents' Work or Family Commitments	Clash with extra-curricular activities	Other	Irrelevant comment
Central			3	1	2		1	
Cudworth								
Darfield				3	3	1		
Dodworth					1			
Goldthorpe								
Grimethorpe				1	1			
Hoyland				3	1	1	1	
Mapplewell	1			3	2			
Penistone								
Roundhouse				2				
Royston				7			1	
Silverdale								
Thurnscoe				2			1	
Wombwell		2		2				
Worsbrough				1	1		1	
Total	1	2	3	25	11	2	5	0
Total %	2.0%	4.1%	6.1%	51.0%	22.4%	4.1%	10.2%	0.0%

A total of 49 comments were received explaining why changes in staffed hours will make it harder for residents to use the library; these were then categorised into 8 themes: Staff Assistance Required; Technology Issues; Safety; Different Views on Opening Hours; School, Parents' Work or Family Commitments; Clash with extra-curricular activities; Other and Irrelevant comment. Table 7 above shows the numbers and percentages of the respondents' coded comments; 25 (51.0%) of these were related to different views about opening hours. Details of the coding methodology can be found at Appendix A below.

When would it be better for you to come to the library? (See Appendix B below for further details).

All responses have been included, but some responses have either not been correctly made or are questionable.

Note: * Multiple popular times.

Central

- 60 (10.6%) of respondents used this library in the last 12 months
- 7 (17.1%) of respondents has not used this library
- 25 (61%) of respondents only used this library
- 9 (22%) of respondents used more than this library
- 23 (56.1%) do agree with staff changes and 10 (24.4%) are not affected by changes
- 7 (87.5%)[3] are affected a lot or a little by the changes

[3] This is a % of those who did not agree with the suggested changes were then asked whether the proposed changes in staffed hours make it harder for them to use the library.

- Of the suggested times the most popular times are:
    - Monday: 9.30* 10.00-6.00
    - Tuesday: 9.30* 10.00-6.00
    - Wednesday: 9.30* 10.00-6.00
    - Thursday: 9.30* 10.00-6.00
    - Friday: 9.30* 10.00-6.00
    - Saturday: 9.30-4.00

Cudworth

- 42 (7.4%) of respondents had used this library in the last 12 months
- 9 (20%) of respondents had not used this library
- 32 (71.1%) of respondents had only used this library
- 4 (8.9%) of respondents had used more than this library
- 35 (77.8%) do agree with staff changes and 6 (13.3%) are not affected by changes
- 0 (0%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 10.00-6.00
    - Tuesday: 10.00-6.00
    - Wednesday: 10.00-6.00
    - Thursday: 10.00-6.00
    - Friday: 10.00-6.00
    - Saturday: 11.00 -3.00 *4.00

Darfield

- 17 (3.0%) of respondents had used this library in the last 12 months
- 3 (17.6%) of respondents had not used this library
- 8 (47.1%) of respondents had only used this library
- 6 (35.3%) of respondents had used more than this library
- 5 (29.4%) do agree with staff changes and 5 (11.8%) are not affected by changes
- 4 (80%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30-6.30
    - Tuesday: 9.00* 9.30-6.30
    - Wednesday: 9.00* 9.30-6.30
    - Thursday: 9.00* 9.30-6.30 *7.00
    - Friday: 9.30* 9.30-6.30
    - Saturday: 9.30* 10.00-12.30 *2.00 *5.00 *6.00 *6.30
- 29.4% were not in agreement with the suggested staffed hours Monday to Friday were not in agreement as respondents preferred later closing.

Dodworth

- 15 (2.6%) of respondents had used this library in the last 12 months
- 1 (7.1%) of respondents had not used this library
- 10 (71.4%) of respondents had only used this library
- 3 (21.4%) of respondents had used more than this library
- 7 (50%) do agree with staff changes and 2 (14.3%) are not affected by changes
- 3 (100%) are affected a lot or a little by the changes

- Of the suggested times the most popular times are:
    - Monday: 9.30[4]
    - Tuesday: 4.00-7.00
    - Wednesday: n/a
    - Thursday: 1.00-7.00
    - Friday: n/a
    - Saturday: 1.00-4.00

Goldthorpe

- 22 (3.9%) of respondents had used this library in the last 12 months
- 2 (9.1%) of respondents had not used this library
- 15 (68.2%) of respondents had only used this library
- 5 (68.2%) of respondents had used more than this library
- 12 (54.5%) do agree with staff changes and 4 (18.2%) are not affected by changes
- 3 (75%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 10.30-6.00
    - Tuesday: 10.30-6.00
    - Wednesday: 10.30-6.00
    - Thursday: 10.30-6.00
    - Friday: 9.00* 2.00-5.00 *6.00
    - Saturday: n/a

Grimethorpe

- 11 (1.9%) of respondents had used this library in the last 12 months
- 1 (11.1%) of respondents had not used this library
- 6 (66.7%) of respondents had only used this library
- 2 (22.2%) of respondents had used more than this library
- 3 (33.3%) do agree with staff changes and 2 (22.2%) are not affected by changes
- 1 (33.3%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: n/a
    - Tuesday: n/a
    - Wednesday: n/a
    - Thursday: n/a
    - Friday: n/a
    - Saturday: 9.00-1.00

Hoyland

- 17 (3.0%) of respondents had used this library in the last 12 months
- 4 (28.6%) of respondents had not used this library
- 9 (64.3%) of respondents had only used this library
- 1 (7.1%) of respondents had used more than this library
- 5 (35.7%) do agree with staff changes and 3 (21.4%) are not affected by changes
- 5 (100%) are affected a lot or a little by the changes

[4] The text is how a response was made (no closing time was provided).

- Of the suggested times the most popular times are:
    - Monday: 9.00-2.30 *5.00 *6.00 *7.00
    - Tuesday: 9.00-7.00
    - Wednesday: 9.00-7.00
    - Thursday: 9.00* 10.00-5.00
    - Friday: 9.00-5.00
    - Saturday: 9.00-7.00
- 28.6% were not in agreement with the suggested closure of Hoyland library on a Wednesday and 28.6% were not in agreement of the proposed Saturday hours. It is suggested that opening times on a Wednesday and Saturday are reconsidered.

Mapplewell & Staincross

- 29 (5.1%) of respondents had used this library in the last 12 months
- 4 (16.7%) of respondents had not used this library
- 15 (62.5%) of respondents had only used this library
- 5 (20.8%) of respondents had used more than this library
- 8 (33.3%) do agree with staff changes and 4 (16.7%) are not affected by changes
- 6 (54.6%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30-5.00 *6.00
    - Tuesday: 9.00-5.00 *6.00
    - Wednesday: 9.00-5.00
    - Thursday: 9.00-5.00
    - Friday: 9.30-4.00 *6.00
    - Saturday: 9.30-12.30 *1.00 *1.30 *5.00 *6.30 *closed
- 29.2% were not in agreement with the suggested closure of Mapplewell and Staincross library on a Thursday. Therefore it is suggested that opening times on a Thursday are reconsidered.

Penistone

- 9 (1.6%) of respondents had used this library in the last 12 months
- 1 (12.5%) of respondents had not used this library
- 6 (75%) of respondents had only used this library
- 1 (12.5%) of respondents had used more than this library
- 7 (87.5%) do agree with staff changes and 0 (0%) are not affected by changes
- 0 (0%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: n/a
    - Tuesday: n/a
    - Wednesday: n/a
    - Thursday: n/a
    - Friday: n/a
    - Saturday: n/a

Priory

- 0 (0%) of respondents had used this library in the last 12 months
- 2 (100%) of respondents had not used this library
- 0 (0%) of respondents had only used this library
- 0 (0%) of respondents had used more than this library
- 0 (0%) do agree with staff changes and 0 (0%) are not affected by changes
- 0 (0%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 10.30-10.00
    - Tuesday: n/a
    - Wednesday: n/a
    - Thursday: n/a
    - Friday: n/a
    - Saturday: n/a

Roundhouse

- 28 (4.9%) of respondents had used this library in the last 12 months
- 6 (22.2%) of respondents had not used this library
- 15 (55.6%) of respondents had only used this library
- 6 (22.2%) of respondents had used more than this library
- 11 (40.7%) do agree with staff changes and 11 (40.7%) are not affected by changes
- 1 (25%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-5.00*7.00
    - Tuesday: 9.00-7.00
    - Wednesday: 9.00* 10.00-7.00
    - Thursday: 9.00-6.00
    - Friday: 9.00-5.00 *7.00
    - Saturday: 9.00-4.00 *5.00 *6.00

Royston

- 88 (15.5%) of respondents had used this library in the last 12 months
- 14 (18.9%) of respondents had not used this library
- 52 (70.3%) of respondents had only used this library
- 8 (10.8%) of respondents had used more than this library
- 30 (40.5%) do agree with staff changes and 26 (35.1%) are not affected by changes
- 5 (33.3%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-7.00
    - Tuesday: 9.00-4.30 *7.00
    - Wednesday: 9.00-7.00
    - Thursday: 9.00-5.00 *6.00 *7.00
    - Friday: 9.00* 9.30-1.00 *2.00 *4.30 *5.00 *5.30 *6.00 *7.00
    - Saturday: 9.00-6.00

Silverdale

- 1 (0.2%) of respondents had used this library in the last 12 months
- 2 (66.7%) of respondents had not used this library
- 1 (33.3%) of respondents had only used this library
- 0 (0%) of respondents had used more than this library
- 1 (33%) do agree with staff changes and 2 (66.7%) are not affected by changes
- 0 (0%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: n/a
    - Tuesday: n/a
    - Wednesday: n/a
    - Thursday: n/a
    - Friday: n/a
    - Saturday: n/a

Thurnscoe

- 8 (1.4%) of respondents had used this library in the last 12 months
- 1 (12.5%) of respondents had not used this library
- 5 (62.5%) of respondents had only used this library
- 2 (25%) of respondents had used more than this library
- 0 (0%) do agree with staff changes and 2 (25%) are not affected by changes
- 4 (80%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-5.30 *6.00
    - Tuesday: 9.00-5.30 *6.00
    - Wednesday: 9.00-5.30 *6.00
    - Thursday: 9.00-5.30 *6.00
    - Friday: 9.00-5.30 *6.00
    - Saturday: 9.00-3.00
- 37.5% were not in agreement with the suggested opening hours Monday to Friday to start at 9.00 also 25% were not in agreement with the opening hours on a Saturday as would prefer longer opening hours. Therefore it is suggested that opening times are reconsidered.

Wombwell

- 22 (3.9%) of respondents had used this library in the last 12 months
- 1 (5.9%) of respondents had not used this library
- 12 (70.6%) of respondents had only used this library
- 4 (23.5%) of respondents had used more than this library
- 4 (23.5%) do agree with staff changes and 7 (41.2%) are not affected by changes
- 3 (100%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.00-1.00
    - Tuesday: n/a
    - Wednesday: 9.00-1.00
    - Thursday: n/a
    - Friday: n/a
    - Saturday: n/a

Worsbrough

- 26 (4.6%) of respondents had used this library in the last 12 months
- 1 (4.0%) of respondents had not used this library
- 17 (68%) of respondents had only used this library
- 7 (28%) of respondents had used more than this library
- 13 (52%) do agree with staff changes and 7 (28%) are not affected by changes
- 4 (100%) are affected a lot or a little by the changes
- Of the suggested times the most popular times are:
    - Monday: 9.30* 3.00-5.00 *6.30
    - Tuesday: 9.30* 10.00* 2.00-5.00 *6.30
    - Wednesday: 4.30-4.00, closed
    - Thursday: 9.30* 2.30-4.00 *5.00
    - Friday: 9.30* 4.00-5.00 *5.30
    - Saturday: 9.30* 5.30-12.30 *7.00

The Children's survey did not contain a question about the draft strategy. Instead, Children were asked *"We want our libraries to put things on that you will enjoy and that you can help make happen. You can see a copy on our website if you want to. Do you agree with this?"*

Table 8: Do you agree with suggested activities?

	Number	%
Yes	399	70.4%
No	26	4.6%
Don't know	134	23.6%
Blank	8	1.4%
Grand Total	567	100.0%

Table 8 above shows that 399 (70.4%) of respondents do agree with the suggested activities.

Table 9: If don't agree with activities please tell us why:

Not read/ downloaded/ can't find it	Don't understand it/ not clear/ information missing	Non-Library user	Other	Irrelevant comment
3.1%	9.4%	31.3%	46.9%	9.4%

A total of 32 comments were received (in addition to those in Table 8) which were categorised into 5 themes: Not read/downloaded/can't find it; Don't understand it/not clear/ information missing; Non-library user; Other and Irrelevant comment. Table 9 above shows that of the additional comments received, 31.3% stated that they did not use libraries. Details of the coding methodology can be found at Appendix A below.

Respondents' Demographic Data

The majority of respondents to the children's survey:

- Were female (49.7%)
- Were aged 11 or 12 years (64.5%)

Ethnicity, disability and sexual orientation were not asked in the children's survey. Further demographic information can be found at Appendix C below.

Appendices

Appendix A: Children's Survey Free Text Coding Methodology

Question 5: Could you please tell us why you disagree with the suggestion?

Unstaffed Hours	This has been selected for coding if reference has been made to there being no staff (e.g. 'unstaffed' or referring to needing staff assistance) or any other interaction with staff.
Safety	This has been selected for coding if reference has been made to safety, Health and Safety or abuse/vandalism of empty buildings.
Different Views about Opening Hours	This has been selected for coding if the respondent has stated that they like the library the way it is, reference has been made to specific days/times that the respondent visits the library, prefers to visit the library or comments have been made about specific proposed opening/closing times. This has also been selected if reference has been made to the hours not being suitable for children due to a clash with school hours or staying open later so children can go after school.
Under Usage of Libraries	This has been selected for coding if reference has been made to 'underused' or 'not used' etc.
Other	This has been selected for coding if reference has been made to groups that use the library (e.g. Lego club, after school club), where students need the library for internet access/homework, parents' work/other childcare/caring commitments have been referred to and any other comments not categorised above.
Irrelevant comment	This has been selected for coding if an irrelevant comment has been made.

Question 6: Would this change in staffed hours make it harder for you to use the library?

Staff Assistance Required	This has been selected for coding if reference has been made to needing staff assistance or any other interaction with staff.
Technology Issues	This has been selected for coding if reference has been made to needing IT support, needing the library/computers for homework/revision and needing printing.
Safety	This has been selected for coding if reference has been made to safety, Health and Safety or abuse/vandalism of empty buildings.
Different Views on Opening Hours	This has been selected for coding if the respondent has stated that they like the library the way it is, reference has been made to specific days/times that the respondent visits the library, prefers to visit the library or comments have been made about specific proposed opening/closing times.
School, Parents' Work or Family Commitments	This has been selected for coding if reference has been made to school hours and/or parents' work/other childcare/caring commitments (and who therefore could not use the library at certain times).
Clash with extra-curricular activities	This has been selected for coding if reference has been made to extra-curricular activities (both after school and Saturdays)
Other	This has been selected for coding if reference has been made to groups that use the library (e.g. Lego club, playgroups) and any other comments not categorised above.
Irrelevant comment	This has been selected for coding if an irrelevant comment has been made.

Types of Activities

Agree	This has been selected for coding if reference has been made to wanting/liking activities.
DO NOT agree	This has been selected for coding if negative comments have been made about the activities.
Don't know	This has been selected for coding if the respondent has stated that they "Don't know", are "unsure" or stated "maybe".
Not read/ downloaded/ can't find it	This has been selected for coding if reference has been made to not reading or downloading the document, or the person has stated that they cannot find it.
Don't understand it/ not clear/ information missing	This has been selected for coding if the respondent has stated that they don't understand the document, the document is not clear, or information is missing.
Non-Library user	This has been selected for coding if the respondent has stated that they do not use the library.
Other	This has been selected for coding if reference has been made to libraries being used due to local school not having a library/the books they need/want, reference has been made to other types of book the respondent would like, reference has been made to general library services and any other comments not categorised above.
Irrelevant comment	This has been selected for coding if an irrelevant comment has been made.

Appendix B: Individual Library Summaries

Central

	Central Library	%
Used this library in the last 12 months	60	10.6%
Not used this library in the last 12 months	507	89.4%
Total all responses	567	100.0%

Number of comments on this library	41

% of all respondants which commented on this library	7.2%

Of those which wish to comment on this library			%
41 respondents:	Has not used this library	7	17.1%
	Only used this library	25	61.0%
	Used more than 1 library	9	22.0%
	Total	41	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	4	15	4	23	56.1%
	No	1	5	2	8	19.5%
	Does not matter to me	2	5	3	10	24.4%
	No response	0	0	0	0	0.0%
	Total	7	25	9	41	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	0.0%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	1	4	2	7	87.5%
	No response	0	1	0	1	12.5%
	Total	1	5	2	8	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	1	0	1	0	1	0	1	0	1	0	3	0
10:00 am	1	0	1	0	1	0	1	0	1	0	1	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	1	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	1	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	1	0	1	0	1	0	1	0	1	0	3
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	1
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	1	0	1	0	1	0	1	0	1	0	1
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	1
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	2	2	2	2	2	2	2	2	2	2	6	6
Most popular	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm
	*10:00 am	*6:00 pm	*10:00 am	*6:00 pm	*10:00 am	*6:00 pm	*10:00 am	*6:00 pm	*10:00 am	*6:00 pm		

Key

Proposed Opening Hours

Number of responses 41

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 7.00		9.00 -5.00		9.00 - 7.00		9.00 -5.00		9.00 -5.00		9.30 -12.30
Number of suggestions	2	Number of suggestions	2	Number of suggestions	2	Number of suggestions	2	Number of suggestions	2	Number of suggestions	6
% of Suggestions	4.9	% of Suggestions	4.9	% of Suggestions	4.9	% of Suggestions	4.9	% of Suggestions	4.9	% of Suggestions	14.6
Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	1	Within Proposed Hours	0
% Proposed Hours	100	% Proposed Hours	50.0	% Proposed Hours	100	% Proposed Hours	50.0	% Proposed Hours	50.0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	6
% Outside Proposed Hours	0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	100.0
	2		2		2		2		2		6
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	97.6	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	97.6	% Within Proposed Hours All Respondents	97.6	% Within Proposed Hours All Respondents	85.4
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	2.4	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	2.4	% Outside Proposed Hours All Respondents	2.4	% Outside Proposed Hours All Respondents	14.6

Cudworth

	Cudworth Library	%
Used this library in the last 12 months	42	7.4%
Not used this library in the last 12 months	525	92.6%
Total all responses	567	100.0%

Number of comments on this library	45

% of all respondants which commented on this library	7.9%

Of those which wish to comment on this library			%
45 respondents:	Has not used this library	9	20.0%
	Only used this library	32	71.1%
	Used more than 1 library	4	8.9%
	Total	45	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	4	27	4	35	77.8%
	No	0	1	0	1	2.2%
	Does not matter to me	3	3	0	6	13.3%
	No response	2	1	0	3	6.7%
	Total	9	32	4	45	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	1	0	1	100.0%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	0	0	0.0%
	Total	0	1	0	1	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	12:00 pm
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	1	0	1	0	1	0	1	0	1	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	1	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	1
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	1
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	1	0	1	0	1	0	1	0	1	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0
Total responses	1	1	1	1	1	1	1	1	1	1	1	2
Most popular	10:00 am	6:00 pm	10:00 am	6:00 pm	10:00 am	6:00 pm	10:00 am	6:00 pm	10:00 am	6:00 pm	11:00 am	3:00 pm

**4:00 pm*

Key

Proposed Opening Hours

Number of responses 45

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 7.00		9.00 -5.00		9.00 - 5.00		9.00 -5.00		9.00 -5.00		9.30 -12.00
Number of suggestions	1	Number of suggestions	1	Number of suggestions	1	Number of suggestions	1	Number of suggestions	1	Number of suggestions	2
% of Suggestions	2.2	% of Suggestions	2.2	% of Suggestions	2.2	% of Suggestions	2.2	% of Suggestions	2.2	% of Suggestions	4.4
Within Proposed Hours	1	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	100	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	2
% Outside Proposed Hours	0	% Outside Proposed Hours	100	% Outside Proposed Hours	100	% Outside Proposed Hours	100	% Outside Proposed Hours	100	% Outside Proposed Hours	100.0
	1		1		1		1		1		2
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	97.8	% Within Proposed Hours All Respondents	97.8	% Within Proposed Hours All Respondents	97.8	% Within Proposed Hours All Respondents	97.8	% Within Proposed Hours All Respondents	95.6
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	2.2	% Outside Proposed Hours All Respondents	2.2	% Outside Proposed Hours All Respondents	2.2	% Outside Proposed Hours All Respondents	2.2	% Outside Proposed Hours All Respondents	4.4

Darfield

	Darfield Library	%
Used this library in the last 12 months	17	3.0%
Not used this library in the last 12 months	550	97.0%
Total all responses	567	100.0%

Number of comments on this library	17

% of all respondants which commented on this library	3.0%

Of those which wish to comment on this library			%
17 respondents:	Has not used this library	3	17.6%
	Only used this library	8	47.1%
	Used more than 1 library	6	35.3%
	Total	17	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	3	1	5	29.4%
	No	0	1	4	5	29.4%
	Does not matter to me	1	3	1	5	29.4%
	No response	1	1	0	2	11.8%
	Total	3	8	6	17	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	1	1	20.0%
	Yes, a little	0	1	1	2	40.0%
	Yes, a lot	0	0	2	2	40.0%
	No response	0	0	0	0	0.0%
	Total	0	1	4	5	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	00 - 2:00 p	5:00 pm	10:00 am	00 - 2:00 p	5:00 pm	Closed	Closed	Closed	10:00 am	00 - 2:00 p	5:00 pm	10:00 am		1:00 pm	9:30 am		12:30 pm
9:00 am	1	0	0	2	0	0	2	0	0	2	0	0	2	0	0	0	0	0
9:30 am	3	0	0	2	0	0	2	0	0	2	0	0	1	0	0	2	0	0
10:00 am	1	0	0	1	0	0	1	0	0	1	0	0	1	0	0	1	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	2	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	1	0	0	1	0	0	1	0	0	1	0	0	0	0	0	0
5:00 pm	0	0	1	0	0	1	0	0	1	0	0	0	0	0	1	0	0	1
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
6:30 pm	0	0	2	0	0	2	0	0	2	0	0	2	0	0	2	0	0	1
7:00 pm	0	0	1	0	0	1	0	0	1	0	0	2	0	0	1	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total responses	5	0	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0	5
Most popular	9:30 am	-	6:30 pm	9:00 am	-	6:30 pm	9:00 am	-	6:30 pm	9:00 am	-	6:30 pm	9:00 am	-	6:30 pm	9:30 am	-	12:30 pm
				*9:30 am			*9:30 am			*9:30 am		*7:00pm				*10:30pm		*2:00pm
																		*5:00pm
	Key																	*6:00pm
	Proposed Opening Hours																	*6:30pm

The cells highlighted orange indicate that no responses were received.

Number of responses 17

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00		9.30-12.30
Number of suggestions	5	Number of suggestions	5	Number of suggestions	5	Number of suggestions	5	Number of suggestions	5	Number of suggestions	5
% of Suggestions	29.4	% of Suggestions	29.4	% of Suggestions	29.4	% of Suggestions	29.4	% of Suggestions	29.4	% of Suggestions	29.4
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	1
% Proposed Hours	0.0	% Proposed Hours	0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	20.0
Outside Proposed Hours	5	Outside Proposed Hours	5	Outside Proposed Hours	5	Outside Proposed Hours	5	Outside Proposed Hours	5	Outside Proposed Hours	4
% Outside Proposed Hours	100.0	% Outside Proposed Hours	100	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	80.0
	5		5		5		5		5		5
% Within Proposed Hours All Respondents	70.6	% Within Proposed Hours All Respondents	70.6	% Within Proposed Hours All Respondents	70.6	% Within Proposed Hours All Respondents	70.6	% Within Proposed Hours All Respondents	70.6	% Within Proposed Hours All Respondents	76.5
% Outside Proposed Hours All Respondents	29.4	% Outside Proposed Hours All Respondents	29.4	% Outside Proposed Hours All Respondents	29.4	% Outside Proposed Hours All Respondents	29.4	% Outside Proposed Hours All Respondents	29.4	% Outside Proposed Hours All Respondents	23.5

Figures highlighted in red indicate the percentage is higher than 25%.

Dodworth

	Dodworth Library	%
Used this library in the last 12 months	15	2.6%
Not used this library in the last 12 months	552	97.4%
Total all responses	567	100.0%

Number of comments on this library	14

% of all respondants which commented on this library	2.5%

Of those which wish to comment on this library			%
14 respondents:	Has not used this library	1	7.1%
	Only used this library	10	71.4%
	Used more than 1 library	3	21.4%
	Total	14	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	6	1	7	50.0%
	No	0	2	1	3	21.4%
	Does not matter to me	0	2	0	2	14.3%
	No response	1	0	1	2	14.3%
	Total	1	10	3	14	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	0.0%
	Yes, a little	0	1	1	2	66.7%
	Yes, a lot	0	1	0	1	33.3%
	No response	0	0	0	0	0.0%
	Total	0	2	1	3	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am		1:00 pm	Closed	Closed	Closed	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am	1:00 - 2:00 pm	5:00 pm	9:30 am		12:30 pm
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total responses	1	0	0	1	0	1	0	0	0	1	0	1	0	0	0	1	0	1
Most popular	9:30 am	-	-	4:00 pm	-	7:00 pm	-	-	-	1:00 pm	-	7:00 pm	-	-	-	1:00 pm	-	4:00 pm

Key
Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 14

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		9.30-12.30
Number pf suggestions	1	Number of suggestions	1	Number of suggestions	0	Number of suggestions	1	Number of suggestions	0	Number of suggestions	1
% of Suggestions	7.1	% of Suggestions	7.1	% of Suggestions	0.0	% of Suggestions	7.1	% of Suggestions	0.0	% of Suggestions	7.1
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	0	Outside Proposed Hours	1
% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	100.0
	1		1		0		1		0		1
% Within Proposed Hours All Respondents	92.9	% Within Proposed Hours All Respondents	92.9	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	92.9	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	92.9
% Outside Proposed Hours All Respondents	7.1	% Outside Proposed Hours All Respondents	7.1	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	7.1	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	7.1

Goldthorpe

	Goldthorpe Library	%
Used this library in the last 12 months	22	3.9%
Not used this library in the last 12 months	545	96.1%
Total all responses	567	100.0%

Number of comments on this library	22

% of all respondants which commented on this library	3.9%

Of those which wish to comment on this library			%
22 respondents:	Has not used this library	2	9.1%
	Only used this library	15	68.2%
	Used more than 1 library	5	22.7%
	Total	22	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	10	1	12	54.5%
	No	0	3	1	4	18.2%
	Does not matter to me	0	2	2	4	18.2%
	No response	1	0	1	2	9.1%
	Total	2	15	5	22	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	1	0	1	25.0%
	Yes, a little	0	1	1	2	50.0%
	Yes, a lot	0	1	0	1	25.0%
	No response	0	0	0	0	0.0%
	Total	0	3	1	4	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	1:00 pm	9:00 am	7:00 pm	9:00 am	1:00 pm	9:30 am	12:30 pm
9:00 am	0	0	0	0	0	0	0	0	1	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	1	0	1	0	1	0	1	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	1	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	1	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	2	0	2	0	1	0	1	0	1	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	1	2	1	2	1	1	1	1	2	2	0	0
Most popular	10:30 am	6:00 pm	10:30 am	6:00 pm	10:30 am	6:00 pm	10:30 am	6:00 pm	9:00 am	5:00 pm	-	-
									*2:00 pm	*6:00 pm		

Key

Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 22

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00- 5.00		9.00- 5.00		9.00- 1.00		9.00- 7.00		9.00- 1.00		9.30- 12.30
Number of suggestions	2	Number of suggestions	2	Number of suggestions	1	Number of suggestions	1	Number of suggestions	2	Number of suggestions	0
% of Suggestions	9.1	% of Suggestions	9.1	% of Suggestions	4.5	% of Suggestions	4.5	% of Suggestions	9.1	% of Suggestions	0.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	1	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0	% Proposed Hours	100	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	2	Outside Proposed Hours	2	Outside Proposed Hours	1	Outside Proposed Hours	0	Outside Proposed Hours	2	Outside Proposed Hours	0
% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100	% Outside Proposed Hours	0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	0.0
	2		2		1		1		2		0
% Within Proposed Hours All Respondents	90.9	% Within Proposed Hours All Respondents	90.9	% Within Proposed Hours All Respondents	95.5	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	90.9	% Within Proposed Hours All Respondents	100.0
% Outside Proposed Hours All Respondents	9.1	% Outside Proposed Hours All Respondents	9.1	% Outside Proposed Hours All Respondents	4.5	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	9.1	% Outside Proposed Hours All Respondents	0.0

Grimethorpe

	Grimethorpe Library	%
Used this library in the last 12 months	11	1.9%
Not used this library in the last 12 months	556	98.1%
Total all responses	567	100.0%

Number of comments on this library	9

% of all respondants which commented on this library	1.6%

Of those which wish to comment on this library			%
9 respondents:	Has not used this library	1	11.1%
	Only used this library	6	66.7%
	Used more than 1 library	2	22.2%
	Total	9	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	2	1	3	33.3%
	No	0	2	1	3	33.3%
	Does not matter to me	0	2	0	2	22.2%
	No response	1	0	0	1	11.1%
	Total	1	6	2	9	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	2	0	2	66.7%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	0	0	1	1	33.3%
	No response	0	0	0	0	0.0%
	Total	0	2	1	3	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	4:30 pm	Closed	Closed
9:00 am	0	0	0	0	0	0	0	0	0	0	1	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	1
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	0	0	0	0	0	0	0	0	0	0	1	1
Most popular	-	-	-	-	-	-	-	-	-	-	9:00 am	1:00 pm

Key

Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 9

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 5.00		9.00 -5.00		9.00 - 5.00		9.00 -5.00		9.00 -4.30		Closed
Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	1
% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	11.1
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0	% Outside Proposed Hours	0	% Outside Proposed Hours	0	% Outside Proposed Hours	0	% Outside Proposed Hours	0.0
	0		0		0		0		0		0
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	88.9
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	11.1

Hoyland

	Hoyland Library	%
Used this library in the last 12 months	17	3.0%
Not used this library in the last 12 months	550	97.0%
Total all responses	567	100.0%

Number of comments on this library	14

% of all respondants which commented on this library	2.5%

Of those which wish to comment on this library			%
14 respondents:	Has not used this library	4	28.6%
	Only used this library	9	64.3%
	Used more than 1 library	1	7.1%
	Total	14	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	3	1	5	35.7%
	No	1	4	0	5	35.7%
	Does not affect me	1	2	0	3	21.4%
	No response	1	0	0	1	7.1%
	Total	4	9	1	14	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	0.0%
	Yes, a little	1	2	0	3	60.0%
	Yes, a lot	0	2	0	2	40.0%
	No response	0	0	0	0	0.0%
	Total	1	4	0	5	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	Closed	Closed	9:00 am	7:00 pm	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	2	0	2	0	2	0	2	0	2	0	2	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	1	0	1	0	1	0	2	0	1	0	1	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	1	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	1	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	1	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	1	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	1	0	0	0
4:00 pm	0	0	0	1	0	0	0	0	0	0	0	1
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	1
5:00 pm	0	1	0	0	0	0	0	0	0	2	0	0
5:30 pm	0	0	0	0	1	1	0	0	0	1	0	0
6:00 pm	0	1	0	1	0	1	0	1	0	0	1	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	1	0	2	0	2	0	2	0	1	0	2
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	4	4	4	4	4	4	4	4	4	4	4	4
Most popular	9:00 am	2:30 pm	9:00 am	7:00 pm	9:00 am	7:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	7:00 pm

**5:00 pm*
**6:00 pm*
**7:00 pm*

**10:00 am*

Key

Proposed Opening Hours

Number of responses 14

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00-5.00		9.00-5.00		Closed		9.00- 7.00		9.00-5.00		9.30-12.30
Number of suggestions	4	Number of suggestions	4	Number of suggestions	4	Number of suggestions	4	Number of suggestions	4	Number of suggestions	4
% of Suggestions	28.6	% of Suggestions	28.6	% of Suggestions	28.6	% of Suggestions	28.6	% of Suggestions	28.6	% of Suggestions	28.6
Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	0	Within Proposed Hours	4	Within Proposed Hours	2	Within Proposed Hours	0
% Proposed Hours	50.0	% Proposed Hours	25.0	% Proposed Hours	0.0	% Proposed Hours	100.0	% Proposed Hours	50.0	% Proposed Hours	0.0
Outside Proposed Hours	2	Outside Proposed Hours	3	Outside Proposed Hours	4	Outside Proposed Hours	0	Outside Proposed Hours	2	Outside Proposed Hours	4
% Outside Proposed Hours	50.0	% Outside Proposed Hours	75.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	100.0
	4		4		4		4		4		4
% Within Proposed Hours All Respondents	85.7	% Within Proposed Hours All Respondents	78.6	% Within Proposed Hours All Respondents	71.4	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	85.7	% Within Proposed Hours All Respondents	71.4
% Outside Proposed Hours All Respondents	14.3	% Outside Proposed Hours All Respondents	21.4	% Outside Proposed Hours All Respondents	28.6	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	14.3	% Outside Proposed Hours All Respondents	28.6

Figures highlighted in red indicate the percentage is higher than 25%.

Mapplewell & Staincross

	Mapplewell and Staincross Library	%
Used this library in the last 12 months	29	5.1%
Not used this library in the last 12 months	538	94.9%
Total all responses	567	100.0%

Number of comments on this library	24

% of all respondants which commented on this library	4.2%

Of those which wish to comment on this library			%
24 respondents:	Has not used this library	4	16.7%
	Only used this library	15	62.5%
	Used more than 1 library	5	20.8%
	Total	24	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	1	5	2	8	33.3%
	No	0	9	2	11	45.8%
	Does not matter to me	2	1	1	4	16.7%
	No response	1	0	0	1	4.2%
	Total	4	15	5	24	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	4	1	5	45.5%
	Yes, a little	0	2	1	3	27.3%
	Yes, a lot	0	3	0	3	27.3%
	No response	0	0	0	0	0.0%
	Total	0	9	2	11	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	Closed	Closed	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	1	0	3	0	3	0	3	0	1	0	0	0
9:30 am	3	0	1	0	2	0	1	0	3	0	2	0
10:00 am	2	0	1	0	0	0	2	0	1	0	1	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	1	0	1	0	0	0
11:30 am	0	0	1	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	1
1:00 pm	0	0	0	0	0	0	0	0	0	0	1	1
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	1
2:00 pm	0	0	0	0	1	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	1	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	2	0	0
4:30 pm	0	0	0	1	0	0	0	0	0	1	0	0
5:00 pm	0	3	0	2	0	5	0	3	0	0	0	1
5:30 pm	0	0	0	0	0	0	0	1	0	1	0	0
6:00 pm	0	3	0	2	0	0	0	1	0	2	0	0
6:30 pm	0	0	0	1	0	1	0	1	0	0	0	1
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	1	1
Total responses	6	6	6	6	6	6	7	6	6	6	6	6
Most popular	9:30 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:30 am	4:00 pm	9:30 am	12:30 pm
		*6:00pm		*6:00pm						*6:00pm		*1:00pm
	Key											*1:30pm
	Proposed Opening Hours											*5:00pm
												*6:30pm
												*Closed

Number of responses 24

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00- 5.00		9.00- 7.00		9.00- 5.00		Closed		9.00- 5.00		9.30- 12.30
Number of suggestions	6	Number of suggestions	6	Number of suggestions	6	Number of suggestions	7	Number of suggestions	6	Number of suggestions	6
% of Suggestions	25.0	% of Suggestions	25.0	% of Suggestions	25.0	% of Suggestions	29.2	% of Suggestions	25.0	% of Suggestions	25.0
Within Proposed Hours	3	Within Proposed Hours	6	Within Proposed Hours	5	Within Proposed Hours	0	Within Proposed Hours	3	Within Proposed Hours	1
% Proposed Hours	50.0	% Proposed Hours	100.0	% Proposed Hours	83.3	% Proposed Hours	0.0	% Proposed Hours	50.0	% Proposed Hours	16.7
Outside Proposed Hours	3	Outside Proposed Hours	0	Outside Proposed Hours	1	Outside Proposed Hours	7	Outside Proposed Hours	3	Outside Proposed Hours	5
% Outside Proposed Hours	50.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	16.7	% Outside Proposed Hours	100.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	83.3
	6		6		6		7		6		6
% Within Proposed Hours All Respondents	87.5	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	95.8	% Within Proposed Hours All Respondents	70.8	% Within Proposed Hours All Respondents	87.5	% Within Proposed Hours All Respondents	79.2
% Outside Proposed Hours All Respondents	12.5	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	4.2	% Outside Proposed Hours All Respondents	29.2	% Outside Proposed Hours All Respondents	12.5	% Outside Proposed Hours All Respondents	20.8

Figures highlighted in red indicate the percentage is higher than 25%.

Penistone

	Penistone Library	%
Used this library in the last 12 months	9	1.6%
Not used this library in the last 12 months	558	98.4%
Total all responses	567	100.0%

Number of comments on this library	8

% of all respondants which commented on this library	1.4%

Of those which wish to comment on this library			%
8 respondents:	Has not used this library	1	12.5%
	Only used this library	6	75.0%
	Used more than 1 library	1	12.5%
	Total	8	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	6	1	7	87.5%
	No	0	0	0	0	0.0%
	Does not affect me	0	0	0	0	0.0%
	No response	1	0	0	1	12.5%
	Total	1	6	1	8	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	0.0%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	0	0	0.0%
	Total	0	0	0	0	0.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	6:00 pm	9:00 am	5:00 pm	9:00 am	12:00 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	9:30 am	12:00 pm
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	0	0	0	0	0	0	0	0	0	0	0	0
Most popular	-	-	-	-	-	-	-	-	-	-	-	-

Key

Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 8

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 6.00		9.00 -5.00		9.00 - 12.00		9.00 -7.00		9.00 -5.00		9.30-12.00
Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0
% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0
	0		0		0		0		0		0
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0

Priory

	Priory Library	%
Used this library in the last 12 months	0	0.0%
Not used this library in the last 12 months	567	100.0%
Total all responses	567	100.0%

Number of comments on this library	2

% of all respondants which commented on this library	0.4%

Of those which wish to comment on this library			%
2 respondents:	Has not used this library	2	100.0%
	Only used this library	0	0.0%
	Used more than 1 library	0	0.0%
	Total	2	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	0	0	0	0.0%
	No	1	0	0	1	50.0%
	Does not affect me	0	0	0	0	0.0%
	No response	1	0	0	1	50.0%
	Total	2	0	0	2	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	1	0	0	1	100.0%
	Yes, a little	0	0	0	0	0.0%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	0	0	0.0%
	Total	1	0	0	1	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	9:30 am	4:00 pm	Closed	Closed
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	1	0	0	0	0	0	0	0	0	0	0
10:30 am	1	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	1	1	0	0	0	0	0	0	0	0	0	0
Most popular	10:30 am	10:00 am	-	-	-	-	-	-	-	-	-	-

Key

Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 2

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.30 - 4.00		9.30 - 4.00		9.30 - 4.00		9.30 - 4.00		9.30 - 4.00		Closed
Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0
% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0
	0		0		0		0		0		0
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0

Roundhouse

	Roundhouse Library	%
Used this library in the last 12 months	28	4.9%
Not used this library in the last 12 months	539	95.1%
Total all responses	567	100.0%

Number of comments on this library	27

% of all respondants which commented on this library	4.8%

Of those which wish to comment on this library			%
27 respondents:	Has not used this library	6	22.2%
	Only used this library	15	55.6%
	Used more than 1 library	6	22.2%
	Total	27	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	3	5	3	11	40.7%
	No	0	3	1	4	14.8%
	Does not matter to me	2	7	2	11	40.7%
	No response	1	0	0	1	3.7%
	Total	6	15	6	27	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	3	0	3	75.0%
	Yes, a little	0	0	1	1	25.0%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	0	0	0.0%
	Total	0	3	1	4	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	4:30 pm	Closed	Closed
9:00 am	3	0	3	0	2	0	3	0	3	0	2	0
9:30 am	0	0	1	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	2	0	0	0	0	0	0	1
10:30 am	0	0	0	0	0	0	0	0	0	0	1	0
11:00 am	0	0	0	0	0	0	0	0	0	0	1	0
11:30 am	1	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	1	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	1	0	0	1	0	0	0	0	1
4:30 pm	0	0	0	0	0	1	0	0	0	0	0	0
5:00 pm	0	2	0	0	0	1	0	1	0	2	0	1
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	1	0	0	0	2	0	0	0	1
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	2	0	2	0	2	0	1	0	2	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	4	4	4	4	4	4	4	4	4	4	4	4
Most popular	9:00 am	5:00 pm	9:00 am	7:00 pm	9:00 am	7:00 pm	9:00 am	6:00 pm	9:00 am	5:00 pm	9:00 am	10:00 am
		*7:00 pm			*10:00am					*7:00 pm		*4:00 pm
	Key											*5:00 pm
	Proposed Opening Hours											*6:00 pm

Number of responses 27

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00 - 5.00		9.00 -5.00		9.00 - 5.00		9.00 -5.00		9.00 -4.30		Closed
Number of suggestions	4	Number of suggestions	4	Number of suggestions	4	Number of suggestions	4	Number of suggestions	4	Number of suggestions	4
% of Suggestions	14.8	% of Suggestions	14.8	% of Suggestions	14.8	% of Suggestions	14.8	% of Suggestions	14.8	% of Suggestions	14.8
Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	2	Within Proposed Hours	1	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	50.0	% Proposed Hours	25.0	% Proposed Hours	50.0	% Proposed Hours	25.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	2	Outside Proposed Hours	3	Outside Proposed Hours	2	Outside Proposed Hours	3	Outside Proposed Hours	4	Outside Proposed Hours	4
% Outside Proposed Hours	50.0	% Outside Proposed Hours	75.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	75.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0
	4		4		4		4		4		4
% Within Proposed Hours All Respondents	92.6	% Within Proposed Hours All Respondents	88.9	% Within Proposed Hours All Respondents	92.6	% Within Proposed Hours All Respondents	88.9	% Within Proposed Hours All Respondents	85.2	% Within Proposed Hours All Respondents	85.2
% Outside Proposed Hours All Respondents	7.4	% Outside Proposed Hours All Respondents	11.1	% Outside Proposed Hours All Respondents	7.4	% Outside Proposed Hours All Respondents	11.1	% Outside Proposed Hours All Respondents	14.8	% Outside Proposed Hours All Respondents	14.8

Royston

	Royston Library	%
Used this library in the last 12 months	88	15.5%
Not used this library in the last 12 months	479	84.5%
Total all responses	567	100.0%

Number of comments on this library	74

% of all respondants which commented on this library	13.1%

			%
Of those which wish to comment on this library			
74 respondents:	Has not used this library	14	18.9%
	Only used this library	52	70.3%
	Used more than 1 library	8	10.8%
	Total	74	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	7	20	3	30	40.5%
	No	1	13	1	15	20.3%
	Does not matter to me	5	18	3	26	35.1%
	No response	1	1	1	3	4.1%
	Total	14	52	8	74	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	9	1	10	66.7%
	Yes, a little	1	2	0	3	20.0%
	Yes, a lot	0	2	0	2	13.3%
	No response	0	0	0	0	0.0%
	Total	1	13	1	15	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	Closed	Closed	9:00 am	5:00 pm	9:00 am	5:00 pm	9:00 am	7:00 am	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	6	0	4	0	5	0	5	0	3	0	4	0
9:30 am	1	0	1	0	0	0	0	0	1	1	1	0
10:00 am	1	0	0	0	1	0	0	0	0	0	1	0
10:30 am	0	1	2	0	1	0	1	0	2	0	1	0
11:00 am	0	0	0	0	0	0	0	0	0	0	1	0
11:30 am	0	0	0	0	0	0	1	0	1	0	0	0
12:00 pm	0	0	0	0	0	0	1	0	0	0	2	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	1	0	1	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	1	0	1
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	1
3:00 pm	0	0	1	0	0	1	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	1
4:00 pm	0	0	0	1	0	0	0	0	0	0	0	1
4:30 pm	0	0	0	2	0	0	0	1	0	1	0	1
5:00 pm	0	1	0	1	0	1	0	2	1	1	0	1
5:30 pm	0	2	0	1	0	0	0	0	0	1	0	1
6:00 pm	0	1	0	1	0	2	0	2	0	1	0	2
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	3	0	2	0	3	0	2	0	1	0	1
Closed	0	0	0	0	1	1	0	0	0	0	0	0

Total responses	8	8	8	8	8	8	8	8	8	8	10	10
Most popular	9:00 am	7:00 pm	9:00 am	4:30 pm	9:00 am	7:00 pm	9:00 am	5:00 pm	9:00 am	9:30 am	9:00 am	6:00 pm
				*7:00 pm				*6:00 pm		*1:00 pm		
								*7:00 pm		*2:00 pm		
										*4:30 pm		
										*5:00 pm		
										*5:30 pm		
										*6:00 pm		
										*7:00 pm		

Key

Proposed Opening Hours

Number of responses 74

	Monday		Tuesday	Wednesday			Thursday		Friday		Saturday
	Closed		9.00-5.00		9.00- 5.00		9.00- 7.00		9.00-5.00		9.30-12.30
Number of suggestions	8	Number of suggestions	8	Number of suggestions	8	Number of suggestions	8	Number of suggestions	8	Number of suggestions	10
% of Suggestions	10.8	% of Suggestions	10.8	% of Suggestions	10.8	% of Suggestions	10.8	% of Suggestions	10.8	% of Suggestions	13.5
Within Proposed Hours	0	Within Proposed Hours	4	Within Proposed Hours	2	Within Proposed Hours	8	Within Proposed Hours	4	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	50.0	% Proposed Hours	25.0	% Proposed Hours	100.0	% Proposed Hours	50.0	% Proposed Hours	0.0
Outside Proposed Hours	8	Outside Proposed Hours	4	Outside Proposed Hours	6	Outside Proposed Hours	0	Outside Proposed Hours	4	Outside Proposed Hours	10
% Outside Proposed Hours	100.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	75.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	100.0
	8		8		8		8		8		10
% Within Proposed Hours All Respondents	89.2	% Within Proposed Hours All Respondents	94.6	% Within Proposed Hours All Respondents	91.9	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	94.6	% Within Proposed Hours All Respondents	86.5
% Outside Proposed Hours All Respondents	10.8	% Outside Proposed Hours All Respondents	5.4	% Outside Proposed Hours All Respondents	8.1	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	5.4	% Outside Proposed Hours All Respondents	13.5

Silverdale

	Silverdale Library	%
Used this library in the last 12 months	1	0.2%
Not used this library in the last 12 months	566	99.8%
Total all responses	567	100.0%

Number of comments on this library	3

% of all respondants which commented on this library	0.5%

Of those which wish to comment on this library			%
3 respondents:	Has not used this library	2	66.7%
	Only used this library	1	33.3%
	Used more than 1 library	0	0.0%
	Total	3	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	1	0	1	33.3%
	No	0	0	0	0	0.0%
	Does not affect me	0	0	0	0	0.0%
	No response	2	0	0	2	66.7%
	Total	2	1	0	3	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	%
	Yes, a little	0	0	0	0	%
	Yes, a lot	0	0	0	0	%
	No response	0	0	0	0	%
	Total	0	0	0	0	%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total responses	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Most popular	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

The cells highlighted orange indicate that no responses were received.
As part of the consultation process it has been recommended that this library closes.

Number of responses 3

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	Closed		Closed		Closed		Closed		Closed		Closed
Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0
% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0
	0		0		0		0		0		0
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0

Thurnscoe

	Thurnscoe Library	%
Used this library in the last 12 months	8	1.4%
Not used this library in the last 12 months	559	98.6%
Total all responses	567	100.0%

Number of comments on this library	8

% of all respondants which commented on this library	1.4%

Of those which wish to comment on this library			%
8 respondents:	Has not used this library	1	12.5%
	Only used this library	5	62.5%
	Used more than 1 library	2	25.0%
	Total	8	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	0	0	0	0.0%
	No	0	4	1	5	62.5%
	Does not matter to me	0	1	1	2	25.0%
	No response	1	0	0	1	12.5%
	Total	1	5	2	8	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	1	1	20.0%
	Yes, a little	0	1	0	1	20.0%
	Yes, a lot	0	3	0	3	60.0%
	No response	0	0	0	0	0.0%
	Total	0	4	1	5	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am	1:00 - 2:00 pm	5:00 pm	Closed	Closed	Closed	10:00 am	1:00 - 2:00 pm	5:00 pm	10:00 am		1:00 pm	9:30 am		12:30 pm
9:00 am	3	0	0	3	0	0	3	0	0	3	0	0	3	0	0	2	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
5:30 pm	0	0	1	0	0	1	0	0	1	0	0	1	0	0	2	0	0	0
6:00 pm	0	0	1	0	0	1	0	0	1	0	0	1	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total responses	3	0	2	3	0	2	3	0	2	3	0	2	4	0	3	2	0	1
Most popular	9:00 am	-	5:30 pm	9:00 am	-	5:30 pm	9:00 am	-	5:30 pm	9:00 am	-	5:30 pm	9:00 am	-	5:30 pm	9:00 am	-	3:00 pm
			6:00 pm			*6:00 pm*			*6:00 pm*			*6:00 pm*						

Key

Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 8

	Monday		Tuesday	Wednesday			Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00		9.30-12.30
Number of suggestions	3	Number of suggestions	3	Number of suggestions	3	Number of suggestions	3	Number of suggestions	4	Number of suggestions	2
% of Suggestions	37.5	% of Suggestions	37.5	% of Suggestions	37.5	% of Suggestions	37.5	% of Suggestions	50.0	% of Suggestions	25.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	3	Outside Proposed Hours	3	Outside Proposed Hours	3	Outside Proposed Hours	3	Outside Proposed Hours	4	Outside Proposed Hours	2
% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0
	3		3		3		3		4		2
% Within Proposed Hours All Respondents	62.5	% Within Proposed Hours All Respondents	62.5	% Within Proposed Hours All Respondents	62.5	% Within Proposed Hours All Respondents	62.5	% Within Proposed Hours All Respondents	50.0	% Within Proposed Hours All Respondents	75.0
% Outside Proposed Hours All Respondents	37.5	% Outside Proposed Hours All Respondents	37.5	% Outside Proposed Hours All Respondents	37.5	% Outside Proposed Hours All Respondents	37.5	% Outside Proposed Hours All Respondents	50.0	% Outside Proposed Hours All Respondents	25.0

Figures highlighted in red indicate the percentage is higher than 25%.

Wombwell

	Wombwell Library	%
Used this library in the last 12 months	22	3.9%
Not used this library in the last 12 months	545	96.1%
Total all responses	567	100.0%

Number of comments on this library	17

% of all respondants which commented on this library	3.0%

			%
Of those which wish to comment on this library			
17 respondents:	Has not used this library	1	5.9%
	Only used this library	12	70.6%
	Used more than 1 library	4	23.5%
	Total	17	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	3	1	4	23.5%
	No	0	3	0	3	17.6%
	Does not matter to me	0	5	2	7	41.2%
	No response	1	1	1	3	17.6%
	Total	1	12	4	17	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	0.0%
	Yes, a little	0	3	0	3	100.0%
	Yes, a lot	0	0	0	0	0.0%
	No response	0	0	0	0	0.0%
	Total	0	3	0	3	100.0%

Suggested opening Times	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday	
	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
	9:00 am	5:00 pm	9:00 am	5:00 pm	Closed	Closed	9:00 am	7:00 am	9:00 am	5:00 pm	9:30 am	12:30 pm
9:00 am	0	0	2	0	3	0	0	0	0	0	0	0
9:30 am	0	0	0	0	0	0	0	0	0	0	0	0
10:00 am	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
1:00 pm	0	0	0	2	0	3	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
5:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0
Closed	0	0	0	0	0	0	0	0	0	0	0	0

Total responses	0	0	2	2	3	3	0	0	0	0	0	0
Most popular	-	-	9:00 am	1:00 pm	9:00 am	1:00 pm	-	-	-	-	-	-

Key

Proposed Opening Hours

The cells highlighted orange indicate that no responses were received.

Number of responses 17

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	9.00- 5.00		9.00- 5.00		Closed		9.00- 7.00		9.00- 5.00		9.30- 12.30
Number of suggestions	0	Number of suggestions	2	Number of suggestions	3	Number of suggestions	0	Number of suggestions	0	Number of suggestions	0
% of Suggestions	0.0	% of Suggestions	11.8	% of Suggestions	17.6	% of Suggestions	0.0	% of Suggestions	0.0	% of Suggestions	0.0
Within Proposed Hours	0	Within Proposed Hours	2	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	0
% Proposed Hours	0.0	% Proposed Hours	100.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	0.0
Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	3	Outside Proposed Hours	0	Outside Proposed Hours	0	Outside Proposed Hours	0
% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0	% Outside Proposed Hours	0.0
	0		2		3		0		0		0
% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	82.4	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0	% Within Proposed Hours All Respondents	100.0
% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	17.6	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0	% Outside Proposed Hours All Respondents	0.0

Worsbrough

	Worsbrough Library	%
Used this library in the last 12 months	26	4.6%
Not used this library in the last 12 months	541	95.4%
Total all responses	567	100.0%

Number of comments on this library	25

% of all respondants which commented on this library	4.4%

Of those which wish to comment on this library			%
25 respondents:	Has not used this library	1	4.0%
	Only used this library	17	68.0%
	Used more than 1 library	7	28.0%
	Total	25	

Do you agree with the suggested changes to the staffed hours		Has not used this library	Only used this library	Used this and other libraries	Total	
	Yes	0	8	5	13	52.0%
	No	0	3	1	4	16.0%
	Does not matter to me	0	6	1	7	28.0%
	No response	1	0	0	1	4.0%
	Total	1	17	7	25	100.0%

Would these changes affect your use of the library *(Of those who disagreed with suggested changes to staffed hours)*		Has not used this library	Only used this library	Used this and other libraries	Total	
	No	0	0	0	0	0.0%
	Yes, a little	0	1	1	2	50.0%
	Yes, a lot	0	2	0	2	50.0%
	No response	0	0	0	0	0.0%
	Total	0	3	1	4	100.0%

Suggested opening Times	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday		
	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close	Open	Lunch	Close
	10:00 am	00 - 2:00 p	5:00 pm	10:00 am		1:00 pm	Closed	Closed	Closed	10:00 am	00 - 2:00 p	5:00 pm	10:00 am	00 - 2:00 p	5:00 pm	9:30 am		12:30 pm
9:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9:30 am	1	0	0	1	0	0	0	0	0	1	0	0	1	0	0	1	0	0
10:00 am	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:00 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11:30 am	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
1:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:00 pm	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2:30 pm	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
3:00 pm	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3:30 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4:00 pm	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	0	0	0
4:30 pm	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
5:00 pm	0	0	1	0	0	3	0	0	0	0	0	1	0	0	1	0	0	0
5:30 pm	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	1	0	0
6:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6:30 pm	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
7:00 pm	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Closed	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0
Total responses	2	0	2	4	0	4	2	0	2	2	0	2	2	0	2	2	0	2
Most popular	9:30 am	-	5:00 pm	9:30 am	-	5:00 pm	4:30 pm	-	4:00 pm	9:30 am	-	4:00 pm	9:30 am	-	5:00 pm	9:30 am	-	12:30 pm
	*3:00 pm		*6:30 pm	*10:00 am			*Closed		*Closed	*2:30 pm		*5:00 pm	*4:00 pm		*5:30 pm	*5:30 pm		*7:00 pm
				*2:00 pm														
	Key			*5:30 pm														
	Proposed Opening Hours																	

The cells highlighted orange indicate that no responses were received.

Number of responses 25

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
	10.00-1.00 2.00-5.00		10.00-1.00		Closed		10.00-1.00 2.00-5.00		10.00-1.00 2.00-5.00		9.30-12.30
Number of suggestions	2	Number of suggestions	4	Number of suggestions	2	Number of suggestions	2	Number of suggestions	2	Number of suggestions	2
% of Suggestions	8.0	% of Suggestions	16.0	% of Suggestions	8.0	% of Suggestions	8.0	% of Suggestions	8.0	% of Suggestions	8.0
Within Proposed Hours	0	Within Proposed Hours	0	Within Proposed Hours	1	Within Proposed Hours	1	Within Proposed Hours	0	Within Proposed Hours	1
% Proposed Hours	0.0	% Proposed Hours	0.0	% Proposed Hours	50.0	% Proposed Hours	50.0	% Proposed Hours	0.0	% Proposed Hours	50.0
Outside Proposed Hours	2	Outside Proposed Hours	4	Outside Proposed Hours	1	Outside Proposed Hours	1	Outside Proposed Hours	2	Outside Proposed Hours	1
% Outside Proposed Hours	100.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	50.0	% Outside Proposed Hours	100.0	% Outside Proposed Hours	50.0
	2		4		2		2		2		2
% Within Proposed Hours All Respondents	92.0	% Within Proposed Hours All Respondents	84.0	% Within Proposed Hours All Respondents	96.0	% Within Proposed Hours All Respondents	96.0	% Within Proposed Hours All Respondents	92.0	% Within Proposed Hours All Respondents	96.0
% Outside Proposed Hours All Respondents	8.0	% Outside Proposed Hours All Respondents	16.0	% Outside Proposed Hours All Respondents	4.0	% Outside Proposed Hours All Respondents	4.0	% Outside Proposed Hours All Respondents	8.0	% Outside Proposed Hours All Respondents	4.0

Appendix C: Demographics of Respondents

What best describes your gender?

	Number	%
Blank	10	1.8%
Female	282	49.7%
Male	275	48.5%
Grand Total	567	100.0%

How old are you?

	Age	%
Blank	24	4.2%
Less than 1 year	3	0.5%
1 year old	3	0.5%
2 years old	6	1.1%
3 years old	6	1.1%
4 years old	5	0.9%
5 years old	15	2.6%
6 years old	16	2.8%
7 years old	14	2.5%
8 years old	14	2.5%
9 years old	15	2.6%
10 years old	16	2.8%
11 years old	159	28.0%
12 years old	207	36.5%
13 years old	23	4.1%
14 years old	27	4.8%
15 years old	8	1.4%
16+ years old	6	1.1%
Grand Total	567	100.0%

Appendix D: Statistical Accuracy – Confidence and Error

Information from custominsight.com[5]:

"In order to understand random sampling, you need to become familiar with a couple of basic statistical concepts.

1. Error - This is that "plus or minus X%" that you hear about. What it means is that you feel confident that your results have an error of no more than X%.

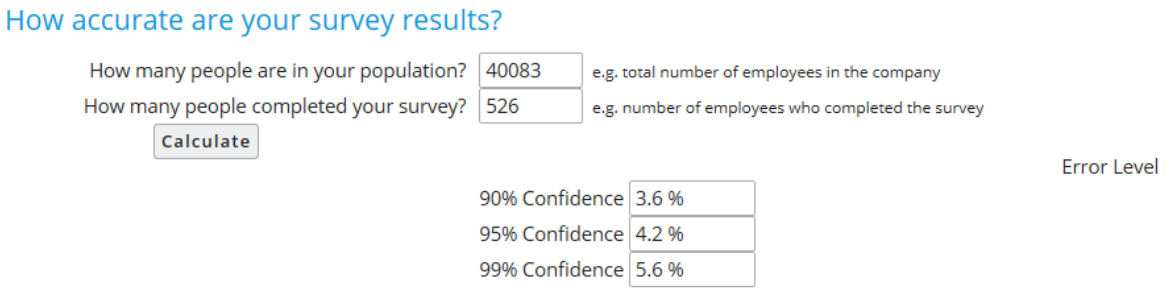
2. Confidence - This is how confident you feel about your error level. Expressed as a percentage, it is the same as saying if you were to conduct the survey multiple times, how often would you expect to get similar results.

These two concepts work together to determine how accurate your survey results are. For example, if you have 90% confidence with an error of 4%, you are saying that if you were to conduct the same survey 100 times, the results would be within +/- 4% of the first time you ran the survey 90 times out of 100.

If you are not sure what sort of error you can tolerate and what level of confidence you need, a good rule of thumb is to aim for 95% confidence with a 5% error level"

The population figures are from the ONS mid-2017 population estimates for those aged under 14 years of age. Also the number of response only includes those aged Under 14 years of age.

A total of 567 responses were received. Of these, 502 were from young people aged under 14 years and 24 did not specify their age. It has been assumed that the respondents who did not specify their age are within the 0-14 age range, therefore a total of 526 has been used to calculate the statistical significance.



[5] https://www.custominsight.com/articles/random-sampling.asp

REVISED OPENING HOURS

Central	Current hours		Proposed hours		
Monday	9.30 – 7.00	9.5	9.00 – 7.00	10	
Tuesday	9.30 – 5.30	8	9.00 – 5.00	8	
Wednesday	9.30 – 7.00	9.5	9.00 – 7.00	10	
Thursday	9.30 – 5.30	8	9.00 – 5.00	8	
Friday	9.30 – 5.30	8	9.00 – 5.00	8	
Saturday	9.30 – 4.00	6.5	9.30 – 4.00	6.5	
Total		**49.5**		**50.5**	**+1**

NB These staffed hours would be supported by additional self-service access times

Tier 1

Goldthorpe	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.30 – 5.00	7.5	**9.00 – 5.00**	8		
Tuesday	9.30 – 5.00	7.5	**9.00 – 5.00**	8		
Wednesday	9.30 – 5.00	7.5	**9.00 – 1.00**	4		Registrar – 9.30am – 4pm **– Wed am appoinments, but increase to full day at Wombwell** Citizens Advice – 1pm – 4pm **– to re-arrange day** One to one computer sessions with library staff **– to re-arrange day** Dearne Area Team **Trusted Key Holder access (BMBC staff)**
Thursday	9.30 – 7.00	9.5	**9.00 – 7.00**	10		
Friday	9.30 – 5.00	7.5	**9.00 – 1.00**	4		Dearne Area Team **Trusted Key Holder access (BMBC staff)**
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**42.5**		**37**	**-5.5**	

Hoyland	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.00 – 7.00	10	**9.00 – 7.00**	10		Citizens Advice 3pm – 7pm Welfare Rights 3pm – 7pm LGBT Readers/Social Group 6pm – 7pm **– revert to current late night so no impact for any evening groups**

Tuesday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Wednesday	9.00 – 5.00	8	**Closed**			Over 55s social group 10am – 11am (bi-weekly) **– to re-arrange day**
Thursday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Friday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**45**		**37**	**-8.0**	

Mapplewell & Staincross	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Tuesday	9.00 – 7.00	10	**9.00 – 7.00**	10		
Wednesday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Thursday	9.00 – 5.00	8	**Closed**			None
Friday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**45**		**37**	**-8.0**	

***Royston**	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.00 – 5.00	8	**Closed**			Archives – 10am – 1pm **– drop in session to re-arrange for alternative day** ASCL Classes – 9.30am – 3pm **– Trusted Key Holder access (BMBC staff)** LLDD Clients and Carers commenced 1st October 2018 – 9am – 4pm **– Trusted Key Holder access (BMBC staff)** Little Nippers Nursery **– Trusted Key Holder access**
Tuesday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Wednesday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Thursday	9.00 – 7.00	10	**9.00 – 7.00**	10		
Friday	9.00 – 5.00	8	**9.00 – 5.00**	8		
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**45**		**37**	**-8.0**	

Wombwell	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.30 – 5.00	7.5	**9.00 – 5.00**	8		
Tuesday	9.30 – 5.00	7.5	**9.00 – 5.00**	8		
Wednesday	9.30 – 5.00	7.5	**Closed**			None
Thursday	9.30 – 7.00	9.5	**9.00 – 7.00**	10		
Friday	9.30 – 5.00	7.5	**9.00 – 5.00**	8		
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**42.5**		**37**	**-5.5**	

Tier 2

Darfield	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **2.00 – 5.00**	6		
Tuesday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **2.00 – 5.00**	6		
Wednesday	Closed		**Closed**			
Thursday	9.30 – 1.00 2.00 – 7.00	8.5	**10.00 – 1.00** **2.00 – 5.00**	6		Story and Rhyme starts at 10am **- No impact** Readers Group – monthly 5.45pm – 6.45pm **– Group prefer to fold than be Trusted Key Holders (3 members)**
Friday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **Closed pm**	3		One to one computer sessions with staff **– to re-arrange day** Readers Group – monthly 2pm – 3pm **– to change to morning**
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**31**		**24**	**-7**	

Dodworth	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **2.00 – 5.00**	6		
Tuesday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **Closed pm**	3		Craft session for pre school children 3pm – 3.30pm **– to re-arrange day**
Wednesday	Closed		**Closed**			U3A **– Trusted Key Holder**
Thursday	9.30 – 1.00 2.00 – 7.00	8.5	**10.00 – 1.00** **2.00 – 5.00**	6		Knit and Natter starts at 10am **– No impact** Lego club 4pm – 6pm **– to re-arrange day**

Friday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **2.00 – 5.00**	6		Readers Group (last Friday of month) 7pm – 9pm **– Trusted Key Holder**
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**31**		**24**	**-7**	

Thurnscoe	Current hours		**Proposed hours**			**Mitigations for Groups affected by change**
Monday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **2.00 – 5.00**	6		DECV Classess start at 9.30am **– Trusted Key Holder or start later** Readers Group (first Monday in each month) starts at 10am **– to start later**
Tuesday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **2.00 – 5.00**	6		Choose to lose (Be Well Barnsley) starts at 10am **– to start later**
Wednesday	9.30 – 1.00	3.5	**Closed**			DECV **– Trusted Key Holder** Big Local **– Trusted Key Holder**
Thursday	9.30 – 1.00 2.00 – 5.00	6.5	**10.00 – 1.00** **2.00 – 5.00**	6		
Friday	9.30 – 1.00 2.00 – 4.00	5.5	**10.00 – 1.00** **Closed pm**	3		DECV **– Trusted Key Holder** Big Local **– Trusted Key Holder**
Saturday	9.30 – 12.30	3	**9.30 – 12.30**	3		
Total		**31.5**		**24**	**-7.5**	

Worsbrough	Current hours		Proposed hours			Mitigations for Groups affected by change
Monday	9.30 – 1.00 2.00 – 5.30	7	10.00 – 1.00 2.00 – 5.00	6		Story and Rhyme starts at 10am **No impact** Councillors surgery (2nd Monday each month) starts at 10am **– No impact** After school club 3.30pm – 5.30pm **– Trusted Key Holder**
Tuesday	9.30 – 1.00 2.00 – 5.30	7	10.00 – 1.00 **Closed pm**	3		Knit and Natter starts at 10am **– No impact** After school club 3.30pm - 5.30pm **– Trusted Key Holder**
Wednesday	Closed		Closed			
Thursday	9.30 – 1.00 2.00 – 5.30	7	10.00 – 1.00 2.00 – 5.00	6		Pop in group starts at 10am **– No impact** After school club 3.30pm – 5.30pm **– Trusted Key Holder** Heritage group starts at 10am **– No impact**
Friday	9.30 – 1.00 2.00 – 5.30	7	10.00 – 1.00 2.00 – 5.00	6		
Saturday	9.30 – 12.30	3	9.30 – 12.30	3		
Total		**31**		**24**	**-7**	

Libraries & ASCL provision

***Cudworth**	Current hours		Proposed hours		
Monday	9.00 – 7.00	10	9.00 – 7.00	10	
Tuesday	9.00 – 5.00	8	9.00 – 5.00	8	
Wednesday	9.00 – 5.00	8	9.00 – 5.00	8	
Thursday	9.00 – 5.00	8	9.00 – 5.00	8	
Friday	9.00 – 5.00	8	9.00 – 5.00	8	
Saturday	9.30 – 12.00	2.5	9.30 – 12.00	2.5	
Total		**44.5**		**44.5**	**No Change**

***Grimethorpe**	Current hours		Proposed hours		
Monday	9.00 – 5.00	8	9.00 – 5.00	8	
Tuesday	9.00 – 5.00	8	9.00 – 5.00	8	
Wednesday	9.00 – 5.00	8	9.00 – 5.00	8	
Thursday	9.00 – 5.00	8	9.00 – 5.00	8	
Friday	9.00 – 4.30	7.5	9.00 – 4.30	7.5	
Saturday	Closed		Closed		
Total		**39.5**		**39.5**	**No Change**

***Penistone**	Current hours		Proposed hours		
Monday	9.00 – 6.00	9	9.00 – 6.00	9	
Tuesday	9.00 – 5.00	8	9.00 – 5.00	8	
Wednesday	9.00 – 12.00	3	9.00 – 12.00	3	
Thursday	9.00 – 7.00	10	9.00 – 7.00	10	
Friday	9.00 – 5.00	8	9.00 – 5.00	8	
Saturday	9.30 – 12.00	2.5	9.30 – 12.00	2.5	
Total		**40.5**		**40.5**	**No Change**

***Roundhouse**	Current hours		Proposed hours		
Monday	9.00 – 5.00	8	9.00 – 5.00	8	
Tuesday	9.00 – 7.00	10	9.00 – 5.00	8	
Wednesday	9.00 – 5.00	8	9.00 – 5.00	8	
Thursday	9.00 – 5.00	8	9.00 – 5.00	8	
Friday	9.00 – 4.3	7.5	9.00 – 4.3	7.5	
Saturday	Closed		Closed		
Total		**41.5**		**39.5**	**-2**

***Note these services also provide Adult Learning & Skills and opening times are influenced by current activity**

<u>Priory Campus</u>

Priory	Current hours		Proposed hours		
Monday	9.30 – 4.00	6.5	9.30 – 4.00	6.5	
Tuesday	9.30 – 4.00	6.5	9.30 – 4.00	6.5	
Wednesday	9.30 – 4.00	6.5	9.30 – 4.00	6.5	
Thursday	9.30 – 4.00	6.5	9.30 – 4.00	6.5	
Friday	9.30 – 4.00	6.5	9.30 – 4.00	6.5	
Saturday	Closed		Closed		
Total		**32.5**		**32.5**	**No Change**

<u>Summary</u> (excludes Silverdale hours)

Current opening hours = 592.5

Proposed opening hours = 528

Reduction of 10.9%

LIBRARY STRATEGY

2019-2022

BARNSLEY
Metropolitan Borough Council

FOREWORD

Barnsley Council is proud of its Library services and our communities have told us that they value the support that their library offers whether that be helping them with digital skills, hosting community groups and so much more. Our strategy seeks to build on this to create vibrant community hubs that inspire the young and old to be the best that they can be. We all want to see an innovative and modern library service that has importance and relevance to people of all ages and from all sections of the community, at the heart of our communities offering even more services and support.

From our community conversations and our research we bring forward the Library Strategy with a vision for the future that we think is exciting – get behind it, support it and play your part.

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Wendy Lowder

Executive Director, Communities
Barnsley Council

Cllr Jenny Platts

Cabinet Spokesperson, Communities
Barnsley Council

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Stronger, more resilient communities: Perfect Prom Project

Our local libraries play an important role in supporting local communities. Our library in Goldthorpe has been working in partnership with the Dearne Area Team, Dearne Ward Alliance, the Salvation Army, Dearne Advanced Learning Centre, and local volunteers to create the Prom Perfect Project. The library is the perfect location, right in the heart of the community, to set up a 'hire' boutique for prom clothing donated by members of the public. The boutique currently contains 150 dresses, 50 suits and many sets of accessories in a range of styles and sizes for young people to choose from.

Cultural and creative enrichment: Coding Club

Our Central Library is a great meeting space for our young coders to get together and create their own animations and computer games. These free sessions give our young people access to technology, helping them to develop their science, mathematics, engineering and technology skills, which they can share with others in their community, and take into their future workplace. Our Central Library Code Club is going from strength to strength. The new Library@theLightbox, due to open in 2019, will also provide a contemporary space and modern facilities that will help the Code Club to reach new technological heights!

INTRODUCTION

This Library Strategy outlines our vision for Barnsley's libraries.

The way our customers use council services, including libraries, has changed significantly over the past five years. We're borrowing less books, using more IT and wifi in libraries, going online for council services, and using libraries for more than just borrowing books. Libraries are increasingly used for groups and activities.

We're taking the opportunity to respond to these changes by creating a library service that meets community needs and supports our priorities. We're making sure we use reduced resources in the most effective way.

We'll meet our statutory duty under the Public Libraries and Museums Act 1964 to provide a 'comprehensive and efficient' free library service for all people wanting to use it.

We'll ask our customers and communities about their experiences, and use that feedback to inform the way we deliver library services in the future. We'll adapt this strategy based on feedback.

WHERE DO WE WANT TO BE?

Our vision

Enriching lives

Our mission

An inclusive, vibrant, excellent and sustainable public library service, responsive to customer needs, at the heart of our communities.

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Council priorities to 2020

Libraries will contribute to all three of our council priorities in the following ways >>>

Thriving and vibrant economy:

- Our libraries will be thriving and vibrant places for people to use
- We'll become digital hubs supporting communities, business and agile working
- We'll open Library@theLightbox in the town centre
- We'll host community events and attract people to visit our borough

People achieving their potential:

- We'll promote healthy lifestyles
- We'll support educational attainment
- We'll support reading for all ages
- We'll provide activities to develop speech and language to prepare children for school
- We'll support people to develop their digital skills

Strong and resilient communities:

- We'll create voluntary opportunities
- We'll adopt new ways of working
- We'll help people to serve themselves
- We'll help people to improve their digital skills to get them online
- We'll support activities to reduce loneliness and help people live at home for longer

OUTCOMES

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Outcomes for libraries, as well as being linked to the council's priorities, are aligned with the 'Libraries Deliver' report.

- Cultural and creative enrichment
- Increased reading and literacy
- Improved digital access and literacy
- Helping everyone achieve their full potential
- Healthier and happier lives
- Greater prosperity
- Stronger, more resilient communities

WHAT HAS OUR RESEARCH AND ENGAGEMENT TOLD US?

To help us understand how libraries in Barnsley must change to meet future needs, we've looked at library use, cost of running libraries, and the needs of our communities.

We designed a survey to capture the views of the public and members of library staff to help shape the future of Barnsley's library service.

We also held events with community groups and partners in each library area.

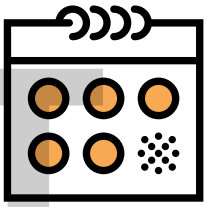
What's important to library users

These services are important to me:

- Knowledgeable staff
- A good range of books and resources
- A welcoming atmosphere
- Help from staff to use the library
- Enough opening hours
- Good facilities

I would use the library if:

- Other groups and organisations met there
- There were more events and activities
- There were refreshments and coffee mornings
- Books were easier to source online
- I had more time



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Case Study

Helping everyone achieve their full potential – Helping people into work

Our libraries are a great place for people to learn and develop new skills which can help them in their future employment.

"I have been volunteering since May 2017. It all started with a work experience placement while I was at college. And then they offered me a regular Saturday role. The library has helped me to build my confidence skills in meeting and helping people.

I started a new job after I left college and volunteering with the library helped me because I already knew how to use the photocopier and work with people."

David Sweetman, 21 years old

"Since joining the library as a volunteer David has matured flourished and grown into a valuable member of the team. The skills he has learnt whilst volunteering enabled him to get a full time job with Mencap and also the staff at the library nominated him for the Stars of Hoyland young volunteer award for which everyone was so proud when he won.

"His IT skills have also helped customers and staff in producing posters and solving IT problems. David now helps run our very popular Lego club every Saturday morning."

Library staff member

Trends 2017-18

Active Borrowers:

16,403

-36%

2012-13
25,565

This is just 7% of Barnsley's population

Visits:

851,549

2012-13
746,486

+14%

*Libraries RAG report

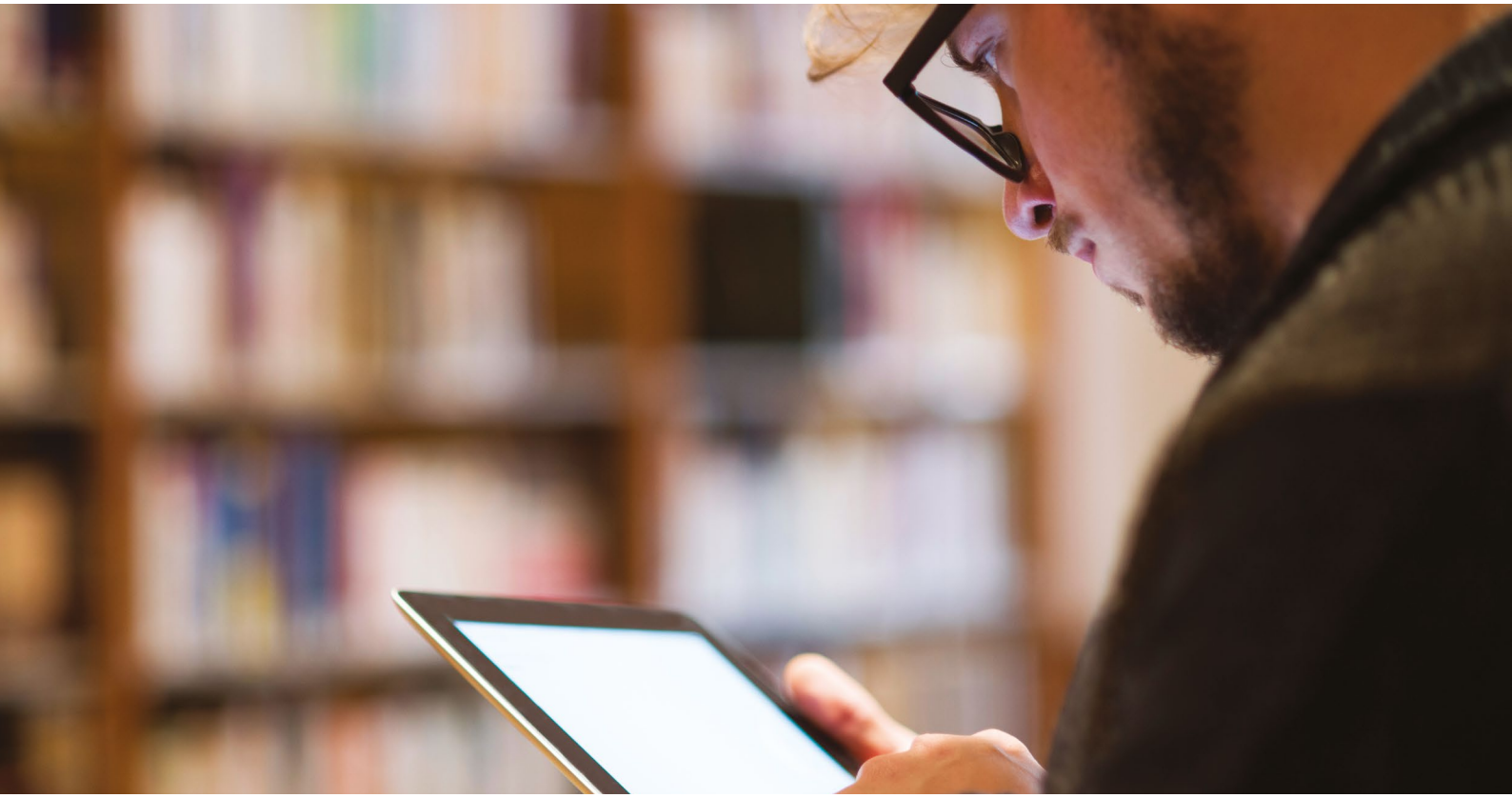
Volunteering:

2544.1
HOURS

2012-13
534.5

+376%

*Libraries' volunteers' spreadsheet



Books:

456,906

-31%

2012-13
663,048

*Libraries RAG report

Computers:

61,453
HOURS USED

-28%

2012-13
85,044

*Libraries RAG report

E-Loans:

12,800

2014-15
5,286

+142%

10,414 EBOOKS **2,386** EAUDIO

OUR LIBRARIES

In creating Barnsley's future library offer, we've made several commitments. We've also set out the things you can do to help. You can play a part in shaping the future of Barnsley by joining the Town Spirit initiative – if everyone in Barnsley does just one thing, together we can make Barnsley a more welcoming place where people want to live, work and visit. Libraries in the heart of communities are integral to delivering our Town Spirit.

Taking into account the research we've done so far and our priorities, we're asking you to play a part in making a difference. Your actions can add up to big changes.

OUR COMMITMENT

- Development of the Library@theLightbox – as the heart of our network. A vibrant community hub and key town centre destination, supported by a modern and dynamic network of local libraries with a consistent brand and offer
- Reading – We'll promote literacy and reading for pleasure supported by stock that more customers want in order to increase our audience
- Digital – We'll have the right equipment, learning sessions and demonstrations showing customers the benefits of technology
- Learning – We'll provide space, ideas and support to help people back into employment, volunteering or education
- Information - helping people to choose the right sources of information
- Health – We'll provide health promotion information, activities and events supporting our communities to be the healthiest they can be
- Early help and prevention – We'll play our part in identifying people who need help and giving support or signposting to information and advice and access to universal services
- Children and young people – We'll promote family friendly activities creating services relevant to young people
- Culture – We'll build a variety of local and cultural experiences for all ages and relevant to the local community
- Safe community spaces – refreshed to meet local needs and co-designed with the community
- Customer focused – We'll be agile and responsive in meeting customer needs, and make sure our staff and volunteers have the right skills to help you
- Funding – We'll be proactive in sourcing new funding to supplement and enhance our offer to communities

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WAYS YOU CAN HELP

- Participate in conversations about your library
- Help us to enhance the library offer to communities
- Use your library as a community space
- Get involved and help make your library vibrant with lots to offer
- Come inside and get online
- Tell your friends and family about us
- Volunteer your time
- Become a trusted key holder

HOW WILL WE KNOW IF WE ARE IMPROVING?

We'll measure the success of this strategy through the achievement of the following measures:

- Increased number of visits, activities and groups
- Increased use of IT and percentage of IT usage
- Increased grant funding
- The change in young people's perceptions
- Return on investment from our marketing activities
- Increased self-service take up such as online renewals
- Number of new partnerships created
- Increased number of arts and cultural activities
- Maintain customer satisfaction

CONTACT US

If you need help understanding this document please visit your local library or email us at **barnsleylibraryenquiries@barnsley.gov.uk**

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BARNSLEY
Metropolitan Borough Council

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Barnsley Metropolitan Borough Council Libraries Review Needs Assessment Executive Summary

Produced by:

Business Improvement and Intelligence Team
Barnsley Metropolitan Borough Council

October 2018

1 Executive Summary

The library service within Barnsley Council forms part of a broader customer services offer comprising of the contact centre, the web development team (including digital champions) and the service development team. From this cluster of services, a financial saving of £872k was proposed to be achieved by 2019/20 from which it was anticipated that £165k would be derived from the Libraries Review.

In recent years we have seen more people visiting libraries, but less books being borrowed. There is more demand for digital and online services, for internet access and for flexible opening hours. Due to the changing demands, advancing technology and reducing budgets it is really important that our library service evolves to meet these changing needs. In future we need to support a wide range of council strategies: Digital First; Barnsley Health and Care Together; Public Health Strategy and Jobs Plan and Customer Service Strategy to support our libraries to deliver 'Ambition for Public Libraries in England 2016-2021[1]' and encourage a 'Libraries First' approach.

As part of the Barnsley Council libraries review a needs assessment has been produced to ensure that we create a more modern, dynamic and adaptable library service that better meets the needs of the community. Various information has been utilised including national guidance, examples of needs assessments and reviews from other authorities, the public inquiry into Wirral Metropolitan Borough Council's (MBC) Library Service[2] and the letter in response to a local inquiry into library provision in Lancashire[3] in April 2017. The requirements of the Public Libraries and Museums Act 1964[4] details that all authorities have a statutory responsibility to "*provide a comprehensive and efficient library service for all persons*". Local authorities have a duty to allow free access for all who wish to use it, but their obligation to lend extends only to those who live, work or study full-time in their area.

It is essential that Barnsley Council must consider the performance, financial and the demographic needs of the area to ensure that we understand demands both now and in the future.

The work undertaken by the Libraries Taskforce[5] around casting a vision for what a modern library service will look like has been considered. They have a clear outline of where they want to go, and an action plan for how they are going to get there. They haven't yet set out the guidance of what a local needs assessment should cover in respect of Libraries, so the work undertaken by other Local Authorities who have recently produced such needs assessments has been used as a guide.

Overleaf is an infographic produced by the Libraries Taskforce, which summarises how libraries provide lifelong services, and what contribution they make to wider society.

[1] https://www.gov.uk/government/publications/libraries-deliver-ambition-for-public-libraries-in-england-2016-to-2021

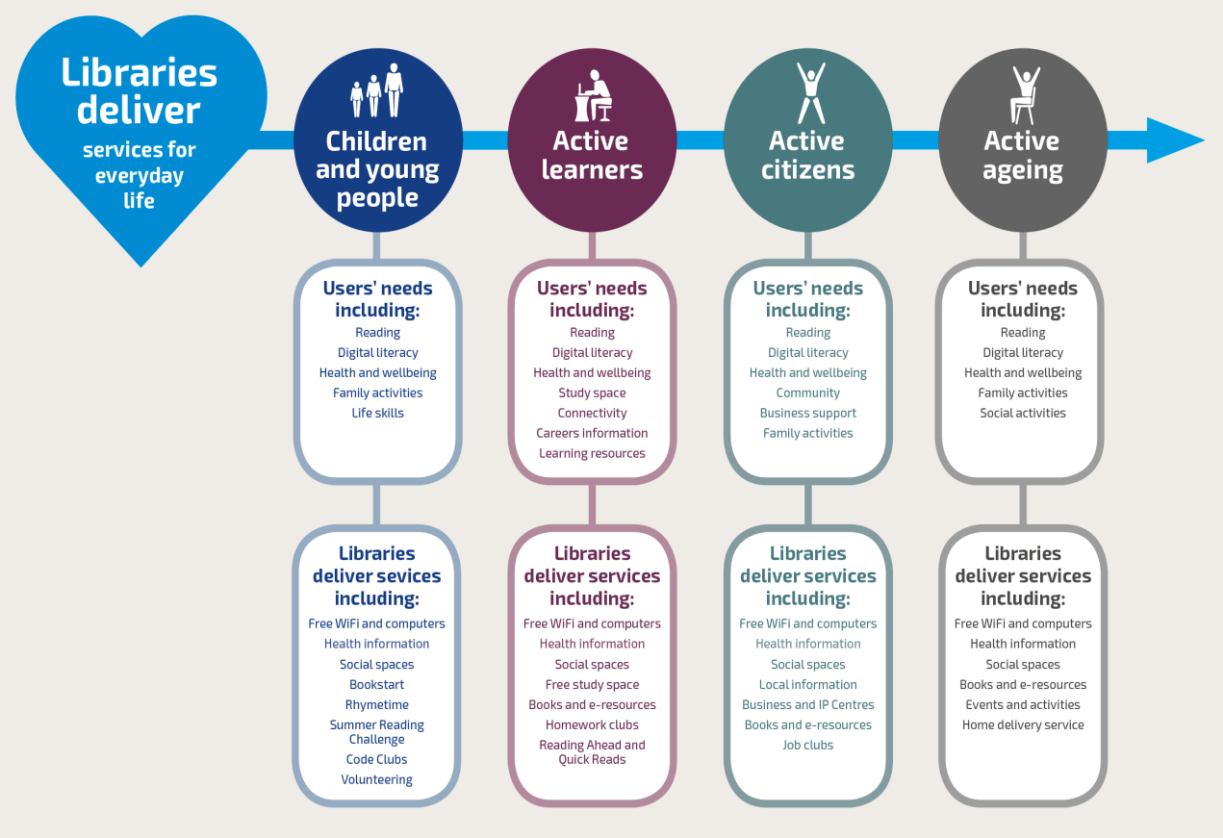
[2] http://webarchive.nationalarchives.gov.uk/20100407120701/http://www.culture.gov.uk/reference_library/publications/6485.aspx

[3] https://www.gov.uk/government/publications/letter-from-minister-for-civil-society-rob-wilson-stating-a-minded-to-decision-on-public-library-provision-in-lancashire

[4] http://www.legislation.gov.uk/ukpga/1964/75

[5] The Taskforce's role is to enable the delivery of the recommendations from the Independent Library Report for England and to build upon and add value to existing good practice, partnerships and other activities that are already supporting public libraries. It also promotes libraries to national and local government and to potential funders, and creates a strong and coherent narrative around the contribution public libraries make to society and to local communities. It reports to the Department for Digital, Culture, Media and Sport (DCMS) and the Local Government Association (LGA).

Figure 1: Libraries Deliver: Libraries are for everyone, throughout their lives



(Source: Libraries Task Force, Libraries Deliver Libraries are for everyone, throughout their lives (2018)

For each library we have defined a catchment area which is based on the closest Lower Super Output Area (LSOA)[6] to each library. There are 147 LSOAs in the borough. LSOAs allow for more detailed breakdowns of need and ensure that the needs of all the population are taken into account. The allocation of an LSOA to its closest library is based on the straight line distance between the library and the centre of the most densely populated area within an LSOA.

The resident population within Barnsley continues to rise and grow older. Such increases in population may not increase libraries usage, but we need to have the facilities available if required.

New housing developments will increase the number of residents and potential customers within Cudworth, Dearne, Royston, Penistone, Hoyland and Urban Barnsley. Urban Barnsley incorporates the main built up area of Barnsley extending from Athersley to Worsbrough (North to South), Higham to Ardsley (West to East) and includes Darton and Dodworth.

In recent years we have seen increased migration levels particularly from Romania and Poland and as a result, demand for books in other languages has increased. User data shows there has been an increase in demand from these people to use computers and access the internet.

> *"Libraries also provide a valuable introduction into a community for newcomers, through assistance with specific needs (such as language training and citizenship support for recent immigrants where required) and, more generally, by using their knowledge to marshal a wealth of information on the local area, services and community. … Libraries are recognised for leading and supporting activities that help to build understanding between different generations and cultures within the local community."*

(Source: Libraries Deliver Report by the Libraries Task Force, 2018)

[6] https://www.ons.gov.uk/methodology/geography/ukgeographies/censusgeography#super-output-area-soa

Educational achievement across Barnsley is improving particular for those aged under 11 years. However, a large number of residents either have no qualifications or poor levels of achievement and recent literacy figures show that levels need to improve across much of the borough.

> *"Libraries reach and support the whole community regardless of age, gender, socioeconomic status or educational attainment. … The Warwick Commission[7] in 2015 highlighted the need to guarantee equal access for everyone to a rich cultural education and the opportunity to live a creative life, in the interest of business and wider society. … Reading and literacy are two of the most fundamental skills in life … libraries are a catalyst for improved reading and literacy skills."*

(Source: Libraries Deliver Report by the Libraries Task Force, 2018)

Barnsley residents have a high dependency on state benefits or receive low pay, therefore experience poverty and are unable to pay for luxuries (including the purchase of books, newspapers, access to the internet and IT equipment). The Indices of Multiple Deprivation ranked Barnsley as 39th most deprived out of 354 local authorities (where 1 is most deprived). Data shows that deprivation varies across Barnsley, with pockets of high deprivation spread across the borough (more so in the East). 37% of Barnsley's population are living within the 20% most deprived areas of England and the libraries task force has reported:

> *"… libraries can play a big role helping everyone with opportunities they might not otherwise have access to. … We want to see active membership growing for both children and adults, particularly in areas of deprivation."*

(Source: Libraries Deliver Report by the Libraries Task Force, 2018 referencing research by the Taking Part survey).

Demands for the usage of the internet and digital technology is growing nationally and will increase further in the years to come, particularly amongst those seeking employment and completing forms and applications. Demand may even rise for social purposes. Barnsley residents have a high level of digital exclusion, which means that many people still need support to do such tasks and lack the training or the finances to access digital technology. As those living in deprived areas may not be able to afford IT equipment or internet access, it is important that the council offers such facilities.

> *"Public libraries provide a trusted network of accessible locations with free Wi-Fi, computers, and other technology. As the world becomes more digital, access to technology and the ability to operate confidently and safely online are ever more important….. Digital gives people the opportunity to access services more easily, to learn, and to interact with others. Digital skills also boost their employability, and the productivity and prosperity of the organisations they work for."*

(Source: Libraries Deliver Report by the Libraries Task Force, 2018)

A high proportion of Barnsley residents suffer from health problems and the demands for social care support are high across the borough. In addition, a high proportion of people provide un-paid care to friends and family. These residents require support and the opportunities to attend health and wellbeing groups or access health services within their communities.

[7] https://warwick.ac.uk/research/warwickcommission/futureculture

> *"Libraries offer a wide range of health information, both online and through quality-assured reading lists dealing with the more common health conditions. In their role as community hubs, libraries also offer non-clinical spaces in localities where health and wellbeing groups can work with the community in a trusted and non-threatening venue. This helps support people in self-care and in self-management of long-term conditions (LTCs). People with LTCs spend less than 1% of their time in contact with healthcare professionals and rely on community support to help them for the rest of the time."*

(Source: Libraries Deliver Report by the Libraries Task Force (2018) making reference to advice from NHS England)

The number of residents with access to transport is growing. However, a proportion of Barnsley residents still require the use of public transport. Currently, all residents have only a short distance to travel to access a library and all libraries have good public transport links and access. The library service also offers access to e-Books and a home library service.

In recent years we have seen more people visiting libraries, but less books being borrowed. There is an increasing demand for digital and online services including internet access which is freely available. Only 6.8% of the resident population are active borrowers of books and some of the libraries are under-utilised. Demographic segmentation analysis using Experian Mosaic[8] shows that residents from more affluent areas are more likely to use library services than residents of more deprived areas.

The findings from this needs assessment show there is a demand for libraries across the whole borough to meet the needs of those who live, work and study in Barnsley. However, active user data shows low numbers of users which is at odds with the demand illustrated by the Libraries Task Force.

> *"Libraries are vital community hubs - bringing people together, and giving them access to the services and support they need to help them live better."*

(Source: Libraries Deliver Report by the Libraries Task Force, 2018)

Residents of Barnsley have a number of different needs and they are spread across the borough. It is also recognised that the library service can support council priorities and activities which in turn, can contribute to improving local communities. However, the library service is currently underutilised, and the service should consider other opportunities to maximise the use of the valuable resources that libraries offer, therefore benefitting our communities as a whole.

[8] Experian Mosaic is a *"… consumer classification designed to help [public sector] understand the demographics, lifestyles, preferences and behaviours of the UK adult population …"* (Source: https://www.experian.co.uk/marketing-services/products/mosaic/mosaic-in-detail.html)

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BARNSLEY
Metropolitan Borough Council

Equality Impact Assessment SUMMARY

This information tells you about changes to:

Library Strategy – Review of Opening Times

The changes we are making are:

The proposed changes to opening hours are detailed in Appendix D

We are making these changes because:

Barnsley Council has to make savings to its expenditure on the Library Service. Following public engagement and to avoid closing some libraries it's proposed that we reduce or amend the opening hours at some of the libraries to help reduce costs.

We asked these questions to help us better understand the impact of the changes:

1. How will the changes to opening times affect diverse groups of library users? Will some groups be more negatively affected than others and, if so, how and why?
2. What mitigating actions could be taken to reduce any negative impacts?

To answer these questions we did the following things:

1. Consulted with the public and library service users on the proposed changes to the opening hours.

2. Worked with Barnsley's network of equality forums to encourage people from diverse groups to complete the survey.

3. Analysed the responses to the survey to understand if diverse respondents had broadly similar or significantly different views about the opening hours and the impacts these would have on them.

From this we learnt the following things:

1. The respondents to the library consultation survey were, from a diversity point of view, broadly representative of the library users and/or the local community. {The quality of data we have on existing library service users means we cannot be entirely accurate about this and hence we also compare to the local community.} Key areas where we would have liked improved engagement were:

a. Younger people aged 16-24 who make up 12% of adult community but only 2% of survey respondents (but also only 6% of adult library users). This under-representation is typical of consultation exercises which find this age group difficult to engage with through surveys promoted traditionally.

b. Older people aged 65-84 are also under-represented among survey respondents (25%) compared to library users (where they comprise 36% of users). However compared to the local community they are over-represented (25% compared to 20%).

	Men	Women	Disabled	LGB	BME
% of library users	35%	63%	8%[i]	N/A	2%
% of community	49%	51%	24%	2-4%[ii]	4%
% respondents to survey	26%	70%	22%	2%	4%

	16-24	25-34	35-44	45-54	55-64	65-74	75-84	85+
% of (adult) library users[iii]	6%	11%	15%	14%	15%	23%	13%	4%
% of (adult) community	12%	16%	14%	18%	16%	13%	7%	3%
% respondents to survey	2%	11%	19%	17%	19%	17%	8%	3%

2. The responses given to the survey show that there were some significant variations in the responses from diverse groups that would suggest there would be different impacts experienced as a result of the proposed changes to opening hours:

Women are less likely than men to agree to the proposed staffed hour's changes (net 12% of women agree compared to 21% for men) but women are not more likely to say this will make it harder to use the library.	People aged 35-54 are less likely to agree with the proposed staffed hours changes (net 8% 35-54 yr olds agree compared to 17% for 16-34 yrs and 23% for 55+ yrs.)	Younger people (age 16-35) are more likely to agree that the changes will make it harder for them to use the library (net 62% agree compared to 55% aged 35-54 yrs, and 56% 55+ yrs).
BME people are less likely to agree with the proposed staffed hours changes (net -12% agree compared to 17% for White UK)	BME people are more likely to agree that the changes will make it harder for them to use the library (net 92% agree compared to 55% for White UK)	There are no discernible differences in the responses of disabled people and LGB people compared with respondents generally.

3. The written comments given in response to the survey that had equality-related implications were focused around three key themes:

- Saturday afternoon opening is important for children and families as it is often not possible for them to attend during weekdays. There were 22 comments on this theme for the central library.
- There were two comments relating to disability access associated with the proposed Saturday afternoon closing at the Central Library – one who says they have caring responsibilities at other times, and another that they use the library at this time and their child has additional needs.
- The closure of the library on Saturday afternoons would impact greatest on the section of the population who work full-time Monday to Friday. Many comments were made along these lines,

making the point that working people often do not have the time to visit libraries on a weekday evening so Saturday afternoons are especially valuable.

Conclusion:

The consultation has highlighted areas where there is potential for a degree of inequality of impact in respect of gender, age and ethnicity. However given the small sample size for ethnicity we will need to undertake further work to engage with this community to better understand the reasons behind this. Whilst the differences in responses in respect of gender and age are inconsistent and hence no simple relative impacts or inequalities can be inferred. However further monitoring of library usage after implementation should enable any differentials in impact to be assessed and therefore addressed at an early stage.

The consultation comments suggested that Saturday afternoon openings are important for people with children and for people who work full-time during the week. This impact needs to be considered as part of the review of opening hours.

The people most affected will be:	How they will be affected:
Children and families and those who work full-time during the week.	Closing on Saturday afternoons will make it harder for these groups to use the library.

To help the changes to be as fair and equal as possible we will:

The following mitigating actions have been taken to ensure that those affected by the proposed changes to opening hours can still access library services 'out of hours':

- Trusted key holder status: leaders of community groups and activities will be able to apply for trusted keyholder status which means they will continue to be able to use the library for community group meetings and activities when the library is closed.
- Open Plus: approved individuals and groups will be able to access the ground floor of the library outside of main opening hours to use a wide range of library services including book borrowing, use of Wi-Fi, printing facilities etc.

The impact on children and families, and people, who work full-time during the week, will be considered when making a decision about future opening hours.

The Council will also ensure that the usage of the library continues to be diverse following the implementation of the proposed opening hours. We will do this by improving the quality of the diversity data held on library user records and improving the computer booking system so take-up and usage can be monitored over time. Further engagement and feedback from the community and library users will be sought after implementation to assess if there have been any inequalities in impact that can be addressed.

[i] Library record database uses a different question and definition than census and survey.
[ii] This is an estimated figure.
[iii] These are presented as percentages of the library users who are aged 16 and over.

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BARNSLEY METROPOLITAN BOROUGH COUNCIL

This matter is not a Key Decision within the Council's definition and has not been included in the relevant Forward Plan

REPORT OF THE EXECUTIVE
DIRECTOR OF COMMUNITIES
TO CABINET ON
12 DECEMBER 2018

Creation of a Shared Accommodation Team

1. PURPOSE OF REPORT

1.1 This report is brought before members to advise of the current challenges faced by the borough due to the increases in the numbers of properties being turned over into shared and multiple occupancy accommodation. The report outlines the key elements of the challenge before us, the evidence pointing towards how this is likely to become even more of an issue and proposes how we should proactively and robustly respond to this.

2. RECOMMENDATIONS

It is recommended that;

2.1 The proposal outlined in section 4 below to invest £250,000 per annum for five years into a dedicated team to enable the better regulation of shared and multi occupancy accommodation in Barnsley is approved my members.

2.2 The priority focus be given to locations where high density shared accommodation residential complexes are being developed close to Barnsley Town Centre.

2.3 Impact and performance will be reviewed annually against the outcomes and action schedule outlined in the proposal and this will be presented in a timely manner through the Housing and Energy Board.

3. INTRODUCTION

3.1 Concerns continue to be voiced with regards the accelerating emergence of residential properties and complexes with high density occupation, particularly on the periphery of Barnsley town centre. These concerns cover a number of themes all interconnecting which can be briefly summarised as follows;

- Environmental decline
- Landlord malpractice
- Tenant exploitation
- Socio-economic/ethnic segregation
- Poor tenant behaviour standards
- Poor property standards and living conditions

- Physical decline
- Economic decline
- Community tensions and community instability (transitory)

3.2 Area Councils have for some time recognised and prioritized the challenges associated the private rented sector reflective of the conditions and concerns highlighted in 3.1. For this reason all Area Councils with the exception of Penistone currently invest in Housing and Environment officers (or equivalent) attached to the Safer Neighbourhoods Service to proactively work in the sector. These roles have proved invaluable in being able to drive improvements in many locations however they have also been instrumental in identifying the sheer scale of issues presenting which would not necessarily be immediately noticeable in the absence of such a proactive approach.

3.3 The private rented sector housing market has grown rapidly in recent years in Barnsley and whilst the market is diverse and varies hugely in quality and customer base the sector undoubtedly caters for some members of our community who have the least economic means, the most challenging and complex vulnerabilities and are the least engaged within our broader community and society. For this reason we have begun to see tangible consequences emerging in the low value rented market, which if left unchecked could have significant impact on both the sustainability of specific geographic communities and the wider economic ambitions for the borough.

3.4 An increasing tendency in the sector in order to maximise potential financial yields on rented accommodation is to optimise the numbers of people (tenants) housed in various types of accommodation. This can range from typical 2 up 2 down terraced properties being used to accommodate more than 1 household, the conversion of larger Victorian homes into multiple occupancy homes with shared facilities through to the conversion of larger often ex municipal office buildings into high density bedsit accommodation. Notwithstanding that not all property turned over for multiple or shared accommodation purposes is inevitably badly managed the propensity for the concern themes described above is increased significantly where accommodation is both low cost and shared.

4. PROPOSAL AND JUSTIFICATION

4.1 The Current Position and Justification for the Proposal

- **Regulatory Framework -** The Housing Act 2004 and the Housing and Planning Act 2016 provide a regulatory framework against which housing authorities can attempt to manage standards within the private rented sector. Typically this framework relates to the physical standards of property and the fitness of propriety with the Housing Health and Safety Rating System providing a benchmark of standards which should be maintained. More recently the Housing and Planning Act 2016 has provided additional scope to challenge the fitness of landlords and also sought to consider further regulation through widening licensing criteria for multiple occupancy housing. There are also broader powers available to local authorities through legislation such as the Anti-Social Behaviour, Crime and Policing Act 2014 and the Environmental Protection Act 1990. However, perhaps ironically whilst regulatory tools and powers do exist, the dramatic rise in the numbers of households in the private rented sector has

coincided with a period of austerity where capacity to regulate has been significantly reduced.

- **The Shared Accommodation Market –** Private sector housing officers working proactively within areas of high density, low quality private accommodation are increasingly identifying issues suggesting some areas of real concern within the sector. In the last two years there has been an increase in problems proactively identified associated with the sector including;
  - Unlawful eviction of tenants
  - Fly-tipping and illegal disposal of waste
  - Graffiti and other criminal damage
  - Landlord and tenant alleged fraudulent activity
  - Overcrowding
  - Serious malpractice
  - Subletting
  - Fraud
  - Alleged modern slavery

In addition the Safer Neighbourhoods Service also currently licenses 101 Houses in Multiple Occupation (HMO) falling under the statutory criteria for mandatory licensing and have registered a further 240 properties operating as HMOs but not currently fulfilling licensing criteria. It is believed that the actual number of HMOs operating in Barnsley is significantly higher than this however identification of all properties operating in this way is not straightforward and typically relies upon either customer intelligence or proactive identification by officers. The number of residents living in HMOs could be as high as 5000 in the borough with the main concentrations being in the residential areas around the town centre.

A further dimension to the shared accommodation market is the emergence of larger (typically old municipal and office type accommodation) being converted into large numbers of small, relatively low cost residential units. Properties either recently converted or due to be converted include;

- Skyline flats, Heelis Street
- Regent House, Regent Street
- Joseph Locke House, Heelis Street
- Springfield House, Springfield Street

Accommodation conversions such as these above seem to fit the business models of some more medium size developers and tend to be offered to management agents to find tenants. In the experience Barnsley has so far, flats such as Skyline at Heelis Street have been largely occupied by a more transient economic migrant community. Issues associated with Skyline have included environmental decline around the external boundaries and some concerns relating to alleged potential criminality.

- **Current Resource Comparisons**. It is estimated there are around 16000 to 17000 households currently in private rented accommodation in Barnsley. Of these probably in the region of 1500 are thought to be shared accommodation as described above. That is households in multiple occupation or multiple occupancy residential complexes. To provide some sort of regulation in the sector where arguably the most complex and socially damaging conditions exist, the Safer Neighbourhoods Service has a total of 4 permanent housing staff at a ratio of

approximately 1 officer to every 4000 properties. Although these numbers have been boosted more recently by Area Council investment and government grant the overall capacity to provide robust regulation in the sector is minimal despite a legislative framework existing which allows local housing authorities to do so. This level of resource is clearly disproportionately low when compared to the social housing sector despite, arguably, the standards, conditions and challenges presented by parts of the private rented sector being comparable if not greater greater than those presented in traditional social housing.

- **Evidence -** By utilising existing resources more proactively the Safer Neighbourhoods Service have begun to account for the large scale problems existing in the sector and more pronounced in shared accommodation. Looking at a snapshot of demand identified proactively between April 1st and May 31st the scale of the problems being identified can be better demonstrated. Table 1 below shows this demand broadly split between 4 headline categories of property standard and disrepair, environmental standards, tenant (mis)conduct and landlord (mis)conduct.

Table 1 – Two Month Period of Recorded Problems

Broad Category	Number	% of Overall	Enforcement Intervention Options
Property condition and disrepair	102	24%	• Housing Act Statutory Notice • Building Act Statutory Notice • Prevention of Damage By Pest Act Statutory Notice
Environmental condition including gardens, yards and waste	239	56%	• Environmental Protection Act Fixed Penalty • Anti-Social Behaviour Crime and Policing Act Community Protection Notices
Tenants Conduct including antisocial behaviour, nuisance and drug related activity	73	17%	• Community Protection Notice, Civil Injunction, Closure Order, Criminal Behaviour Order
Landlord conduct (excluding physical conditions) including exploitation, malpractice, unlawful treatment of tenants	12	3%	• Unlawful Eviction • Unlicensed Premises • Other Criminal Behaviour • Modern Day Slavery

In addition existing demographic evidence suggests that locations with a high density of low cost private rented accommodation tend to have higher than average levels of deprivation, crime and antisocial behaviour and this is further supported by

the proposal to introduce licensing for some geographic areas with high numbers of private rented property in the borough.

Nationally the Casey Review “a review into opportunity and integration” published in December 2016 references the dangers of segregation in housing both in terms of quality and location to achieving cohesive, strong and sustainable communities.

4.2 **Proposal**

To mitigate the challenges outlined above the council have identified around £1.25 million over 5 years to specifically address those issues being presented by multiple occupancy and high density shared accommodation. It is proposed that this funding will be invested carefully to build resilience to proactively manage and regulate the sector within the boundaries set by the legislative framework and the councils' private sector housing enforcement policy. It is proposed that a dedicated Shared Accommodation Team be established to achieve the following outcomes

4.3 **Outcomes the proposed approach will seek to deliver the following outcomes;**

- High standards of rented accommodation for those living in shared accommodation
- More sustainable communities boosting economic growth prospects
- Maintain clean and pleasant environments for all
- Avoid housing segregation based on ethnic/socio demographic divides
- Eliminate exploitation and unlawful practises

4.4 **Proposed Activities** Working towards these outcomes the Team would develop and deliver activities establishing

- Clear understanding of the rights and responsibilities of landlords and tenants for all.
- Proactive early visits to all new tenants and the provision of direct support and comprehensive guidance around satisfactorily maintaining a tenancy.
- Full Housing Health and Safety Rating System (HHSRS) risk assessments on all shared accommodation as described above.
- Prompt decisive and proportionate enforcement action for any breaches in HHSRS.
- The use of civil penalties and rent default interventions where landlord compliance is not achieved
- The maintenance of a local “rogue landlords” register and the debarring of inappropriate landlords and agents from managing tenanted property in the borough
- Full schedule of comprehensive quarterly inspections/assessments for all large accommodation complexes such as Joseph Locke House, Springfield House, Regent House and Skyline. These inspections are to include physical and safety standards, behaviour standards and internal and external environmental standards.
- Stronger regulation of lettings agents operating in multiple-occupancy and shared accommodation dwellings.
- Robust enforcement against overcrowding, illegal subletting, council tax and other financial fraud, modern day slavery, unlawful practices and tenant exploitation.

- Early signposting of vulnerable tenants to appropriate services including debt and welfare advice, mental health, substance misuse, victims of crime/violence, physical health, family support, council tax and department of work and pensions, planning and building control and South Yorkshire Fire and Rescue preventative services.
- Robust enforcement against environmental blighting and antisocial behaviour by/of tenants.
- Facilitate strong and supportive landlords and tenants groups.
- Develop robust data and intelligence function to enable predictive modelling of emerging threats and risks.
- Ensure HMO mandatory licensing conditions are adhered to and an up to date audit of emerging HMO patterns and risks is established.

4.5 Measuring Impact and Activity

Activity and impact will be robustly measured within the Safer Neigbourhoods Service Performance Framework and will focus on the identified activity described in the table below.

Issue and Aim	Early Intervention	Enforcement
Property Standards "*Improving property standards and ensuring all accommodation is fit and safe*."	Number of new HMOs identified Proportion of HMOs inspected during the calendar year Proportion of shared accommodation dwellings inspected Number of hazards rectified within agreed timescales Number of safety and condition improvements facilitated	Additional use of Civil Penalties Number of Housing Act 2004 Prosecutions Number of properties identified as operating as unlawful HMOs Number of "Rogue Landlords" identified and subject of banning orders Number of landlords entered onto national rogue landlord database
Environmental Standards *"Improving environmental standards and ensuring streets yards and alleys are free of waste and rubbish"*	Number of "educational" visits to tenants to advise on appropriate waste disposal. Number of waste disposal and in curtilage audits. Number of street and alley environmental audits.	Number of Environmental Fixed Penalties Issued Number of Community Protection Notice Warnings and Notices Number of Community Protection

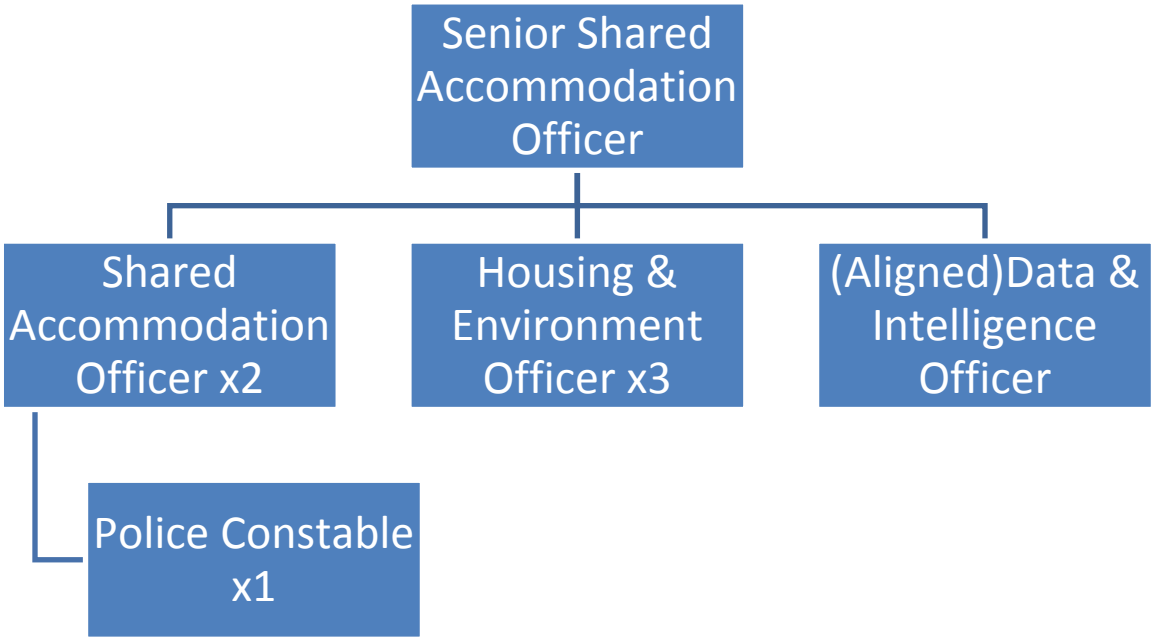
	Early identification of empty and high turnover accommodation Number of street clean up initiatives facilitated	Notice prosecutions Number of Environmental Protection Act prosecutions
Tenants and Residents *"Supporting and protecting those most vulnerable and isolated and robustly challenging behaviours which damage communities."*	Proportion of new tenancy visits Number of early referrals to other support agencies and services Number of fire safety checks Number of tenancy verifications Number of "vulnerable" residents identified and supported	Number of enforcement actions associated with behavioural standards of tenants and residents to include; • Injunctions • Arrests • Closure Orders • Warnings Number of joint operations with partners including Her Majesties Revenues and Customs, Gangmasters Labour Abuse Authority and Department of Work and Pensions
Landlords *"Building strong and effective partnerships with landlords and agents and taking decisive action to address exploitative and unlawful practices"*	Number of landlords/agents approved and accredited Number of landlord engagement events supported Number of landlord and agent training and advice forums facilitated	Number of "Rogue Landlords" identified and subject of banning orders Number of landlords entered onto national rogue landlord database Number of landlords identified as engaged I exploitative practices Number of prosecutions

4.6 Composition of the Team Alignment and Roles

It is proposed that the Team be integrated within the Case Management arm of the Safer Neighbourhoods Service (SNS) and would consequently benefit from access to service resources across a range of agencies, disciplines and organisations the Team would align into the existing management structure. The team would also

work closely with all other aligned SNS resources and this includes the proactive officers currently commissioned by the Area Councils as described in 3.2 above.

PROPOSED SHARED ACCOMMODATION TEAM STRUCTURE



Senior Shared Accommodation Officer

This post would provide team leader capacity as well as being an operational role itself. The post-holder will be a qualified Environmental Health Officer to be able to discharge the council specific powers relating primarily to property standards and standards of stewardship by landlords determined by the Housing Act 2004 and Housing and Planning Act 2016. These are described further in table 2 below

Shared Accommodation Officer

These posts would specifically lead on investigative and case management activity and be responsible for managing escalated cases of tenant and landlord misconduct where initial interventions have failed to resolve problems. These roles would typically take cases on at the point of service of a statutory notice. Powers will include leading on the use of civil penalties to address landlord misconduct, preparing prosecution files for offences relating to fly-tipping and unlawful disposal of waste, using all the enforcement tools and contained within the Anti-Social behaviour Crime and Policing Act specifically utilising Community Protection Notice and Civil Injunction interventions where appropriate. The role would work closely with the broader case management team within the SNS hub which is a combined police and council resource.

Housing & Environment Officer

The Housing and Environment Officer would have a much larger caseload operating proactively at a lower level of intervention. These officers would be responsible for proactive inspections of standards both physical and environmental, working collaboratively with landlords, tenants and the wider community to identify problems and resolve them at the earliest possible stage and escalate cases to the shared accommodation officers and senior officer where circumstances dictate. These officers would be responsible for the service of initial warnings and statutory notices associated with property stewardship, antisocial behaviour and

environmental crime and blighting. The role would be empowered to discharge certain environmental offences using fixed penalty notices. In addition the Housing & Environment Officer would have a pivotal role in developing and substantiating Intelligence profiles enabling more effective planning of appropriate interventions and links with other partners including the police, Her Majesty's Revenue and Customs. Department of Work and Pensions and Gangmasters and Labour Abuse Authority.

Data & Intelligence Officer
This post would be professionally aligned to the Council's Business Improvement and intelligence Team but would be hosted and aligned into the team. The post would provide the specialist data required to enable the team to be effectively deployed and would improve upon our intelligence of this sector of the housing market.

South Yorkshire Police Officer (Constable)
This post would provide a dedicated warranted officer to work directly alongside the team with the capacity to discharge powers and interventions restricted to those of a warranted officer. This would include powers to seek and execute warrants, powers to arrest and detain for certain offences and the opportunity to link into and deliver other investigatory into criminal activity associated with fraud and human exploitation.

Additional Legal Capacity
It is anticipated that the team will generate more Housing Act litigation as it becomes more proactive and proficient in the sector. For this reason it is proposed that an amount of the over financial allocation is held in reserve to enable the securing of specialist legal support as and when required for the progression of cases.

For a schedule of intervention powers and types see table 2 in Appendix 1.

5. CONSIDERATION OF ALTERNATIVE APPROACHES

5.1 Do nothing – Council could decide not to provide additional capacity to more proactively regulate behaviour and activity in the rapidly growing shared accommodation sector in the borough. Doing nothing would rely upon self - regulation and market forces to deliver higher standards and more stable affluent and cohesive communities. Evidence suggests that this sector of the housing market is already causing significant challenges and as such by not providing a robust mechanism to regulate in a more sustained way there is a danger that the broader strategic ambitions for the borough could be jeopardised

5.2 The council could decide to consider using a third party provider to operationally deliver this proposal. By doing so costs may be reduced. It is not felt that a partner or third party provider would have the authority, skills and existing supportive operational infrastructure to deliver this proposal in line with the requirements set out in the outcomes and activities schedule. Reference is made to table 2 of appendix 1 where powers and authorities are described in more detail.

6. IMPLICATIONS FOR LOCAL PEOPLE/SERVICE USERS

6.1 This proposal is designed to provide assurance that living standards, behaviour standards and environmental standards of those living in low cost high density shared accommodation are maintained to the highest possible level. The proposal seeks to establish the appropriate capacity to address those issues most affecting those with limited economic means or limited engagement with wider society and also provide some commitment to those within long term settled accommodation in key locations where shared accommodation has become a feature that standards will be maintained. The proposal should have a positive impact in terms of maintaining cohesive and sustainable housing communities

7. FINANCIAL IMPLICATIONS

7.1 Cabinet approval was received on 13 June 2018 to earmark up to £1.250m from the Council's overall 2017/18 outturn position in order to support the creation of Shared Accommodation Team – the composition of the structure of the team is as outlined in paragraph 4.5.

7.2 The staffing proposals outlined in paragraph 4.5 sit within this limit.

7.3 Whilst none are anticipated, it is understood any additional costs arising beyond the £1.250m allocation would need to be met from departmental budgets within the Communities Directorate.

8. EMPLOYEE IMPLICATIONS

8.1 6 new council posts will be created alongside one dedicated police constable role. See section 4.5 above.

9. LEGAL IMPLICATIONS

9.1 The team would be responsible for using all the tools and powers associated with the regulation of housing, the environment and the management of crime and antisocial behavior. For this reason it is anticipated that litigious intervention would increase significantly particularly such intervention arising from the Housing Act and Housing and Planning Act, Environmental Protection Act and Anti-Social Behaviour Crime and Policing Act. This would have resource consequences for the Legal Services Business Unit as the existing Litigation Team does not carry any spare capacity to accommodate the work-stream. As the extent of the additional demands on the Service cannot yet be accurately predicted it is proposed that for the first few months the work would be outsourced using the Legal Services Framework Agreement whilst the impact is assessed. If it appears that outsourcing will not be cost effective in the longer term, i.e., is likely to amount to more than the cost of employing an additional litigation lawyer, it is suggested that a new grade 8 appointment within the Litigation Team may give the Team sufficient overall capacity to manage its total workload.

10. CUSTOMER AND DIGITAL IMPLICATIONS

10.1 This proposal is designed to engage customers typically defined a hard to reach and as such will provide opportunities to make the customer and digital ambitions of the council more inclusive.

11. COMMUNICATIONS IMPLICATIONS

11.1 If agreed communication of the proposal will require more comprehensive consideration to ensure the engagement and ownership of key stakeholders. These will include;

- Communities where English is not the first language
- Landlords, Landlord agents and representative groups
- Property developers
- Settled communities in locations of high turnover of properties to shared accommodation

11.2 Communications messages need to focus on the agreed outcomes for the proposal and be targeted according to relevance with key stakeholders

12. CONSULTATIONS

12.1 The following have all being consulted up to 16/07/2018;

- Service Director Culture Regulation and Housing
- Service Director Finance
- Service Director Business Improvement and Communications
- Service Director Stronger Safer Healthier
- Cabinet Spokesperson Communities and the Leader of the Council
- Executive Director Communities

13. THE CORPORATE PLAN AND THE COUNCIL'S PERFORMANCE MANAGEMENT FRAMEWORK

13.1 The Policy supports the delivery of the following strategic priorities;

To achieve a thriving and vibrant economy

- Create more and better housing
- Develop a vibrant town centre

To achieve strong and resilient communities

- Protecting the borough for future generations

Performance is actively monitored in-line with SNS and Communities Directorate performance management frameworks accountable to the Directorate and Corporate Performance frameworks. In addition it is proposed that performance will be robustly monitored through the Housing and Energy Board

14. PROMOTING EQUALITY, DIVERSITY AND SOCIAL INCLUSION

14.1 The purpose of the proposal is to ensure that those sections of our community most financially excluded, suffering from housing inequalities and potential exploitation and overrepresented by none white British sections of our community receive a proactive service to assist integration and inclusion into broader society.

15. TACKLING THE IMPACT OF POVERTY

15.1 Living in poor, hazardous and health threatening housing conditions is often a direct consequence of limited economic means and poverty. This proposal is designed to ensure that even where people have limited or no means access to housing of an acceptable standard which is hazard free is assured.

16. TACKLING HEALTH INEQUALITIES

16.1 Poor housing conditions have a direct correlation to poor health outcomes for individuals and families. The outcomes sought from the proposal should help to reduce health inequalities as experienced by sections of our community whom are living in overcrowded and substandard accommodation.

17. REDUCTION OF CRIME AND DISORDER

17.1 It is intended that the team would directly address issues of crime and disorder apparent in locations where there is a predominance of high density shared accommodation. This will include addressing behaviours in a targeted way to tackle crime and disorder of residents and to intervene where there are clear criminal and exploitative practices associated with landlords. Areas of high density transient low cost accommodation typically have higher than average crime and disorder rates and this proposal is designed to do some way towards redressing this.

18. RISK MANAGEMENT ISSUES

18.1 The risks of not implementing a scheme include the potential damage to the long term economic prospects of the borough created by deteriorating housing standards and reducing property values. The proposal is intended to mitigate this risk

18.2 Additionally where housing becomes segregated along ethnic and economic divides communities can become less cohesive which can lead to accelerated decline and tensions. Barnsley does not have so called “no go areas” and this proposal is designed to ensure that this does not become the case in locations where high density shared accommodation becomes the norm.

18.3 Stronger regulation proposed by the introduction of this team could deter prospective speculative investment into low value high return accommodation. It is arguable if this is a positive or a negative implication nevertheless ongoing consideration will need to be given as to the sustainability and need for shared accommodation options longer term vis a vis the links to economic growth and the aim to achieve cohesive and inclusive communities.

19. HEALTH, SAFETY AND EMERGENCY RESILIENCE ISSUES

19.1 There are no immediate Health and Safety or Resilience issues associated with the proposal in this report. Nevertheless by ensuring a robust and proactive service into a sector typically where those who may be more isolated from wider society reside it is hoped that the most extreme manifestations of social division such as radicalization and other extreme behaviours can be either prevented or identified sooner.

20. COMPATIBILITY WITH THE EUROPEAN CONVENTION ON HUMAN RIGHTS

20.1 There are no direct implications however the proposal does support rights established within the act in terms of individual freedoms (avoiding exploitation and potential modern day slavery) and rights to housing.

21. CONSERVATION OF BIODIVERSITY

21.1 None associated with the report.

22. GLOSSARY

SNS – Safer Neighbourhoods Service

23. LIST OF APPENDICES

Appendix 1: Shared Accommodation Discussion Paper

24. BACKGROUND PAPERS

If you would like to inspect background papers for this report, please email governance@barnsley.gov.uk so that appropriate arrangements can be made

Report author: Paul Brannan

Financial Implications/Consultation ……. *(To be signed by senior Financial Services officer where no financial implications)*

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Appendix 1

Table of Interventions

Theme	Approach	Activity
Property Condition and Disrepair	ENFORCEMENT	• Prompt decisive and proportionate enforcement action for any breaches in HHSRS. • The use of civil penalties and rent default interventions where landlord compliance is not achieved. This will potentially generate an income to support activity to better regulate the sector • The maintenance of a local "rogue landlords" register and the debarring of inappropriate landlords and agents from managing tenanted property in the borough
	PROACTIVE PREVENTION AND EARLY INTERVENTION	• Full Housing Health and Safety Rating System (HHSRS) risk assessments on all shared accommodation as described above. • Full schedule of comprehensive quarterly inspections/assessments for all large accommodation complexes such as Joseph Locke House, Springfield House, Regent House and Skyline with direct reports back to council. These inspections are to include physical and safety standards, behaviour standards and internal and external environmental standards.
	ENGAGEMENT AND SUPPORT	• Clear understanding of the rights and responsibilities of landlords and tenants for all.
Environmental condition including gardens, yards and waste	ENFORCEMENT	• Robust enforcement against environmental blighting with the use of Community Protection Notices , Fixed Penalties
	PROACTIVE PREVENTION AND EARLY INTERVENTION	• Clear understanding of the rights and responsibilities of landlords and tenants for all.
	ENGAGEMENT AND SUPPORT	• Clear understanding of the rights and responsibilities of landlords and tenants for all.

Tenants Conduct including antisocial behaviour, nuisance and drug related activity	ENFORCEMENT	• Robust enforcement against environmental blighting and antisocial behaviour by/of tenants.
	PROACTIVE PREVENTION AND EARLY INTERVENTION	• Proactive early visits to all new tenants and the provision of direct support and
	ENGAGEMENT AND SUPPORT	• Comprehensive guidance around satisfactorily maintaining a tenancy. • Early signposting of vulnerable tenants to appropriate services including debt and welfare advice, mental health, substance misuse, victims of crime/violence, physical health, family support, council tax and department of work and pensions, planning and building control and South Yorkshire Fire and Rescue preventative services. • Facilitate strong and supportive landlords and tenants groups.
Landlord conduct (excluding physical conditions) including exploitation, malpractice, unlawful treatment of tenants	ENFORCEMENT	• Robust enforcement against overcrowding, illegal subletting, council tax and other financial fraud, modern day slavery, unlawful practices and tenant exploitation
	PROACTIVE PREVENTION AND EARLY INTERVENTION	• Stronger regulation of lettings agents operating in multiple-occupancy and shared accommodation dwellings. • Ensure HMO mandatory licensing conditions are adhered to and an up to date audit of emerging HMO patterns and risks is established.
	ENGAGEMENT AND SUPPORT	• Facilitate strong and supportive landlords and tenants groups.